

Joseph Sahagun

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Summary

Passionate, highly motivated, and results oriented professional seeking to obtain a rewarding position within an organization that will allow me to utilize and enhance my skills and contribute to the growth of the company.

Skills *(Years of experience listed after each item.)*

Languages: Javascript 5 | Swift 2 | Python 2 | Solidity 1 | Rust 1 | Typescript 1 |

Frameworks: React 5 | NextJS 1 | Django 1 |

Databases: MySQL 2 | MongoDB 1 | Firebase 1

Other: Git 4

Education

Bachelor of Science in Software Engineering, Expected Graduation: December, 2024

Western Governors University, Online

- Relevant Coursework: JavaScript Programming , Database Management, Software Design and Quality Assurance, Front-End Web Development

Experience

San Domenico School - San Anselmo, CA | Technical Support Specialist | 2023 - Present

- Configure and manage Macs, iPads, and PCs of over 400 students, teachers and staff with MDM software Jamf.
- Maintained over 98% satisfaction of technical support tickets on Zendesk.
- Developed and provided documentation, tutorials and resources for systems distributed through Google Workspace.
- Developed and deployed an automation script to delete files on communal computers on a weekly basis.

Viva Bitcoin! - Remote | Web Developer | 2023

- Created a custom Bitcoin ticker using industry leading API
- Consulted company on emerging technologies as related to business
- Reviewing and updating posts on website

pai Labs - San Francisco CA | Web Developer / Content Creator | 02/2013 - Present

- Handled e-commerce web development for brands increasing visitors online by 150%
- Developed website plans for 100+ businesses to increase interactions (UI/UX & SEO)
- Conduct research by attending industry professional keynote events and reading peer-reviewed articles
- Collaborated with artists and published AR filters for social media accounts on Facebook and Instagram increasing engagement by 65%

Carmen's - Novato CA | Assistant Manager | 04/2010 - Present

- Created 75+ Facebook, and Google ads and campaigns, targeting, optimization, web & application tracking daily.

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- Facilitated weekly team meetings with 9 members to offer support in consistent flow of operations.
- Operated in a quick and efficient manner, being the key to an overall great experience and 4+ Stars on Yelp and Google.

Apple Inc. - Corte Madera CA | Product Specialist | 10/2010 - 12/2012

- Improved user experience by adapting 1,000+ users to Mac and iOS Apple ecosystem
- Diagnosed and troubleshooting for 3,000+ devices using internal and external resources

Projects

[Lighting Network Wallet](#) | Personal / Learning

- Created a wallet to send and receive payments on Bitcoin Lightning Network
- Tools used: React.js, LNbits

[OLL Faculty & Staff Site](#) | Parent Teach Guild Board Member

- Created a Google Site for Our Lady of Loretto School for Faculty & Staff Updates

[Site Angel](#) | ETH San Francisco 2022 Hackathon

- Took on role a frontend developer
- Collaborated with a team of 4 hackers
- Participated in competition with 1400 developers in attendance
- 1 of 38 teams that won bounty for integrating ENS

[Token Exchange Dapp](#) | Academic

- Project for a Blockchain Development course
- Tools used: React.js, Node, Solidity, Truffle, Redux, Web3.js, Vercel

[Nothing Crazy](#) | E-Commerce Client / Shopify

- Launched custom E-commerce store.
- Simplified the design and learned Ruby along the way.

Certifications

Full Stack Coding Bootcamp, Completion: 08/2018

UC Berkeley Extension

iOS Swift Development Course, Completion 10/2019

London App Brewery

CS50x: Introduction to Computer Science, Completion: 07/2020

Harvard University

Blockchain Developer Bootcamp, Completion 04/2021

Dapp University

Bitcoin Protocol Development, 2022

Chaincode Labs

Google IT Support Professional Certificate, 2023