

# Joseph Sahagun

[jsahagun91@gmail.com](mailto:jsahagun91@gmail.com) | 415-261-8501 | [LinkedIn](#) | [Github](#) | [www.jsahagun.io](http://www.jsahagun.io) | Novato, CA

## Summary

---

Dedicated and driven professional, with a strong commitment to achieving exceptional results, seeking a challenging role in a dynamic organization. Aiming to leverage my comprehensive skill set and proven track record of success to contribute significantly to the company's growth and excellence.

## Skills *(Years of experience listed after each item.)*

---

Languages: Javascript 5 | Swift 2 | Python 2 | Solidity 1 | Rust 1 | Typescript 1 |

Frameworks: React 5 | NextJS 1 | Django 1 |

Databases: MySQL 2 | MongoDB 1 | Firebase 1

Other: Git 5

## Education

---

Bachelor of Science in Software Engineering, Expected Graduation: December, 2024

*Western Governors University, Online*

- Relevant Coursework: JavaScript Programming , Database Management, Software Design and Quality Assurance, Front-End Web Development

## Experience

---

San Domenico School - San Anselmo, CA | Technical Support Specialist | 2023

- Configure and manage Macs, iPads, and PCs of over 400 students, teachers and staff with MDM software Jamf.
- Maintained over 98% satisfaction of technical support tickets on Zendesk.
- Developed and provided documentation, tutorials and resources for systems distributed through Google Workspace.
- Developed and deployed an automation script to delete files on communal computers on a weekly basis.

pai Labs - San Francisco CA | Web Developer | 02/2013 - Present

- Handled e-commerce web development for brands increasing visitors online by 150%
- Developed website plans for 100+ businesses to increase interactions (UI/UX & SEO)
- Conduct research by attending industry professional keynote events and reading peer-reviewed articles
- Collaborated with artists and published AR filters for social media accounts on Facebook and Instagram increasing engagement by 65%
- Consulted clients on emerging technologies as related to business

Carmen's - Novato CA | Assistant Manager | 01/2013 - 06/2023

- Created 75+ Facebook, and Google ads and campaigns, targeting, optimization, web & application tracking daily.
- Facilitated weekly team meetings with 9 members to offer support in consistent flow of operations.

# Joseph Sahagun

- Operated in a quick and efficient manner, being the key to an overall great experience and 4+ Stars on Yelp and Google.

Apple Inc. - Corte Madera CA | Product Specialist | 10/2010 - 12/2012

- Improved user experience by adapting 1,000+ users to Mac and iOS Apple ecosystem
- Diagnosed and troubleshooting for 3,000+ devices using internal and external resources

## Projects

---

[Timechain Cube](#) | Personal

- Developed a visually appealing application designed to elegantly present information about Bitcoin and its blockchain technology.
- Utilizing HTML, JS, CSS, and Vite, I crafted an interactive and informative user experience focused on the intricacies of Bitcoin transactions, blocks, and overall network status.

[QR Code Generator](#) | Personal

- Developed a streamlined application dedicated to generating QR codes
- Utilized React JS

[Lighting Network Wallet](#) | Personal / Learning

- Created a wallet to send and receive payments on Bitcoin Lightning Network
- Tools used: React JS, LNbits

[OLL Faculty & Staff Site](#) | Parent Teach Guild Board Member

- Created a Google Site for Our Lady of Loretto School for Faculty & Staff Updates

[Site Angel](#) | ETH San Francisco 2022 Hackathon

- Took on role as frontend developer
- Collaborated with a team of 4 hackers
- Participated in competition with 1400 developers in attendance
- 1 of 38 teams that won bounty for integrating ENS

[Nothing Crazy](#) | E-Commerce Client / Shopify

- Launched custom E-commerce store.
- Simplified the design and learned Shopify Liquid along the way.

## Certifications

---

Full Stack Coding Bootcamp, Completion: 08/2018

*UC Berkeley Extension*

iOS Swift Development Course, Completion 10/2019

*London App Brewery*

Blockchain Developer Bootcamp, Completion 04/2021

*Dapp University*

Bitcoin Protocol Development, 2022

*Chaincode Labs*

Google IT Support Professional Certificate, 2023