# Wireframe Test

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## Introduction

The wireframe website was created for Big movers Ltd for recording the data and estimating the jobs in the removal industry. The test for the wireframe was conducted using admin rights to the website.

## Executive Summary

The purpose of the test was to assess any inconsistencies in the wireframe and look for any contradictions on the pages of the wireframe.

The test identified only a few minor problems including:

* + Password visibility issues in Wireframe.
  + Inability to Sort Call and Removal Date Column in Wireframe.
  + Lack of a Back Button to navigate from customer details to customer list.
  + Duplicate entry for Email address found in the contact tab of customer details.
  + Inability to Sort the last updated Column of the pending customers tab in Wireframe.
  + Search bar missing from customers list tab to facilitate the search options for the user to find any specific customer name.
  + Ambiguity in Address type in customer address tab of wireframe.

## Results

#### Password Visibility Issues in Wireframe

The wireframe does not adequately mask or hide passwords while entering them in the password fields. This compromises the security of user credentials and exposes sensitive information. Implementing password masking or hiding mechanisms is crucial to ensure the confidentiality of user passwords and improve security.

#### Inability to Sort Call and Removal Date Column in Wireframe

The wireframe lacks the functionality to sort the call and removal date columns in ascending or descending order. Sorting capabilities are essential for users to organize and analyze data based on dates. Introducing sorting options will improve usability and allow users to efficiently navigate through the data.

#### Lack of a Back Button to Navigate from Customer Details to Customer List

The wireframe does not provide a clear and convenient way to navigate back from the customer details view to the customer list view. This lack of navigation disrupts the user flow and creates a cumbersome user experience. Incorporating a dedicated back button or an explicit navigation option will enhance usability and improve user satisfaction.

#### Duplicate Entry for Email Address Found in the Contact Tab of Customer Details

During testing, it was identified that the contact tab of the customer details section allows duplicate entries for email addresses. This can lead to data inconsistencies and confusion. The application should validate email addresses and provide appropriate error messages or alerts to prevent duplicate entries and maintain data integrity.

#### Inability to Sort the Last Updated Column of the Pending Customers Tab in Wireframe

The wireframe lacks the functionality to sort the last updated column in the pending customers tab. Sorting based on the last updated information helps users prioritize and manage pending tasks efficiently. Implementing sorting options will enhance usability and improve productivity for users.

#### Search Bar Missing from Customers List Tab

The wireframe lacks a search bar in the customers list tab, which hinders users' ability to search for specific customer names. Providing a search bar with search options will enable users to quickly locate desired customers and improve the overall usability of the application.

#### Ambiguity in Address Type in Customer Address Tab of Wireframe

The wireframe presents ambiguity regarding the address types in the customer address tab. Users may struggle to understand the purpose and selection criteria for each address type. Providing clear definitions, descriptive labels, and examples will eliminate confusion and help users accurately assign address types.

## Conclusion

Addressing the identified inconsistencies and issues in the wireframe will significantly enhance the usability and user experience of the application. Implementing password visibility controls, sorting functionality, a back button for navigation, duplicate entry prevention, search capabilities, and clarifying address types will contribute to a more efficient and user-friendly application.