## JACOB SAYLES

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I'm a technologist, entrepreneur, artist, and community cultivator. I draw on my vast experience to wrap my head around not only the problems at hand, but the real-world context that created them. This leads to creative approaches, tangible results, and lasting solutions.

Kanawha Design Studio

July 2016 – Present

Managing a consulting firm specializing in technology, operations and design for community business models (coworking and coliving).

- Designing, engineering, and deploying networks for 16+ coworking and office spaces, totaling 60 APs serving over 2200 daily users and 180K sq. ft. of space, using PFSense, Ubiquity, and Brocade/Ruckus hardware and custom software, in government, non-profit, and corporate environments both remotely and on-premise.
- Provides detailed network configuration documentation with easy-to-read explanations of concepts and diagrams outlining important information necessary for implementation, maintenance, and incident response.
- Evaluates network and physical security for best practices and known vulnerabilities.

Open Lunar Foundation

November 2018 - Present

Remotely supporting a non-profit dedicated to a peaceful, cooperative presence on the moon for the benefit of life on and off Earth.

- Built a segregated and secure office network using centralized user management and auditing to comply with an aggressive development schedule, third-party intellectual property security, and government regulations and export restrictions.
- Administers GovCloud AWS systems using Docker, JumpCloud, OpenVPN, Confluence, Jira, and GitLab.
- Provides physical and network security assessment and post-hack incident analysis including vulnerability remediation.

## 312 Main/Vancity Community Foundation

March 2016 - December 2018

Managed the design, installation and implementation of all technical and security systems from the construction phase through occupancy and first 6 months of operations in a 105K sf renovated coworking community with the capacity for 1000+ users.

- Designed and built a cost effective and efficient network for multiple member organizations and users, including a wireless network strategy, a VLAN and subnet configuration, redundant firewalls and network security.
- Created a Python/Django database of network assets and locations integrated with Brocade switches and Ruckus access points.
- Designed, developed, and customized open-source software platforms, including management of developers and contractors.

Office Nomads April 2007 - August 2016

Established the first coworking space in Seattle, implemented all business and technical systems, a custom software platform, and cultivated a dynamic and longstanding community.

- Developed and maintained an open-source member application in Python/Django supporting 3000+ users for billing, reporting, onboarding, and engagement that is integrated with payment processing and member check-in (nadineproject.org).
- Designed, built, and integrated operational systems, including accounting, bookkeeping, merchant services, IT (network, firewall, phones, internet) and AV (projectors, screen sharing, conference phones).
- Integrated HID access control system and network ARP tables with Django application for member access and tracking.
- Oversaw business planning and management, including budgeting and long-term financial planning, growth strategy and organization of the business model and revenue projections.

Early Career 1996 - 2008

I worked for a variety of startups and organizations including: Usedbooks.com, Serials Solutions, ProQuest, Health-E-Tech, Wireless Vision, Clickeats.com, Eden Systems, and Pacific Northwest National Labs, as a developer, systems administrator and technical lead.

- Designed and implemented a data import, maintenance, and transformation web application suite using JBoss, MySQL, and SQL Server to support a department of 50+ librarians and technical support associates.
- Developed high availability, multi-tier, XML search engine with XSL transformation using Apache Tomcat and MySQL.
- Built a multi-tier J2EE personal fitness application using BEA WebLogic, integrating front-end HTML to back-end EJB.
- Led teams of developers, database administrators, and project managers and facilitated communication and coordination efforts across departments, management levels, and stake holders.

## The Evergreen State College Bachelor of Science, Computer Science

1997

**Technologies:** Python, Django, 2to3, Docker, Vagrant, VMWare, AWS, GovCloud, JumpCloud, Zabbix, Apache, Nginx, Drupal, WordPress, PHP, LAMP, C++, Java, J2EE, EJB, JSP, Servlets, Ant, JBoss, Tomcat, MARC, SQL, PostgreSQL, MySQL, JavaScript, jQuery, CSS, HTML, XML, JSON, YAML, REST, Jekyll, LDAP, RADIUS, UNIX, Linux, FreeBSD, OpenBSD, vi, Bash, PFSense, Ubiquity, Brocade, Ruckus, Git, Arduino, Raspberry Pi