

# **JOANNA CHRISTIAN**

#### **EXPERIENCES**

#### ArtPower at UC San Diego

La Jolla, CA Associate Director of

May 2015 – current

- Envision, plan, and execute all marketing and communications strategies (internal and external media), plan and oversee multiple budgets, and manage project timelines, including media buys, as well as the creation of 90% of the graphic design
- Marketing and Communications Identify, generate, and execute new marketing opportunities to increase brand awareness and grow ticket sales revenue and leads
  - Lead team through two rebranding projects—logo, website, and brochure redesign
  - Supervise the University Box Office—a team that serves over 200 events on campus. Duties include overseeing the monthly ledgers of financial journals, managed the transition to a new ticketing software for the UC San Diego campus, and implementing additional customer service training and staffing
  - · Work closely with development to create new fundraising initiatives, including the addition of Young Patrons and Corporate Sponsorship program

## **Bard College, The Richard** B. Fisher Center for the **Performing Arts**

Annandale-on-Hudson, NY Associate Marketing Manager

July 2011 – April 2015

- Implemented and managed the Fisher Center's online communications and social media efforts, including website content and newsletter
- Responsible for the creation of all digital content for the performing arts center including scripting, preparing, editing, and producing video and audio content
- Oversaw the development, production, and distribution of all promotional materials from brochures, to print advertisements, to radio sponsorships. Planned and budgeted all local, national, and international advertising
- Envisioned, planned, and executed external media strategies, advertising, and promotion. Developed marketing partnerships, sponsorships, outreach campaigns, and collaborations with educational groups, corporations, and community groups
- Led the website redesign team, including creating the sitemap, drafting the initial design and concept, and managing the project timeline

#### **Hotel Elefant**

New York, NY

Relations

February 2011 – April 2015

- Responsible for writing and pitching all press releases and stories, as well as cultivating press relationships.
- Director of Marketing and Public. Managed Hotel Elefant's website content, including redesign of the site, from discovery to design, to implementation
  - Planned and executed communications, marketing, and audience development strategies
  - Wrote, created, and designed all digital and print material

## **Longy School of Music**

Cambridge, MA *Marketing and Public* **Relations Manager** 

October 2007 – June 2011

- Responsible for the creation, production, and distribution of all marketing materials for the Conservatory
- Oversaw all aspects of public relations, including writing, pitching, and distributing press releases and stories and cultivated Longy's relations with local and nation media community

 Initiated and managed relationships with a variety of external vendors, including graphic designers, webmaster, print houses, and advertising agencies

#### **EDUCATION**

**Longy School of Music** 

Cambridge, MA

Master of Music, Flute Performance **UC San Diego** La Jolla, CA

Bachelor of Arts, Music Minor: Economics Provost's Honor List

**EXPERTISE** 

**Computer** Adobe Creative Cloud (InDesign, PhotoShop, Illustrator, Dreamweaver, Premiere Pro),

WordPress, Microsoft Suite (Word, Excel, PowerPoint), Google Suite, HTML, CSS, Final Cut

Pro X, JavaScript, Node.js

**Ticketing Software** AudienceView, Paciolan, Tessitura

**Email Marketing** Constant Contact, Mail2, MailChimp, PacMail (Cheetah Mail)

**Language** Fluent in Mandarin

**Professional Training** Six Sigma Yellow Belt; Rady School of Management Professional Development

Certificate in Leadership (in progress); Supervisory Training Laboratory (UC San Diego); Training Program: The Exchange, National Conflict Resolution Center; Fullstack Web

Development Bootcamp (in progress)

### **ADDITIONAL ACTIVITIES**

UC San Diego Student Life Sunshine Committee

*Member* La Jolla, CA A committee that promotes work/life balance within the Student Life division

at UC San Diego

**Aussie Rescue San Diego** 

*Volunteer* San Diego, CA Manage all digital content, including website and social media

Freelance UI/UX Designer

San Diego, CA

Help non-profits design and execute their web design needs via Wix.