



Equipment

Clickers	
Hold in open hand along your side	Hiding something in your closed hand appears suspicious.
Do not "pop" or jerk while clicking	
Do not store in pocket	
Count interactions with a child, and only seniors that need help	Other shift times may have different counting rules.

Signs	
Do not swing or point signs	You could injure someone or damage the sign.
Carry next to ribs, with hand on handle and UNDER CONTROL	
Store signs with care to avoid damage	We have a designated person to rack the signs.

Radios	
Press the talk button, pause, then speak	Use the upper-half of the button!
Preferably in hand	The radio clips are nice, but they are not secure.
Split your attention	Talk, listen, and stay aware at the SAME TIME.
Check battery level before and after shift	All bars should be displayed.
Know the Codes and Radio Protocols	See later in this document.

Uniform	
Wear vest zipped up, only during shift, do not take home	Make sure it looks nice and is not torn.
Wear blue jackets only during cold, rainy days	Handle with care.
Personal clothing should be comfortable, professional, and allow movement	Use good judgement (e.g. avoid open toe shoes and hoods). Sunglasses, caps and beanies can be useful.

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