

Experience

Work Experience

| Job Title | Company | Location | Start Date | End Date | I currently work here | Description |
|--|--------------------|----------|------------|------------|-----------------------|---|
| Technical Program Manager (Engineering & Platform Focus) | Capital One | | 2019-01-01 | Present | true | Influenced and guided adoption of a distroless container architecture. Pioneered scalable delivery and governance processes. Contributed to technical solution design, architectural decisions, and implementation planning. Championed developer experience improvements and secure-by-design practices. |
| Senior Program Manager / Platform Delivery | Pride Technologies | | 2018-01-01 | 2019-01-01 | | Led delivery of the Marketing Navigator Platform, enabling 1M+ customer communications. Collaborated with engineers on backend integrations, data flows, and release orchestration. Supported API-driven architectures and scalable platform design. |
| Senior Offering Program Manager | Intuit | | 2015-01-01 | 2018-01-01 | | Supported integration of eSignature and payments services, generating \$1.9M in incremental revenue. Improved customer onboarding workflows by 25% through platform and UX enhancements. Worked with engineering teams on service orchestration and system integration patterns. |
| Scrum Master / Technical Delivery Lead | KSquare | | 2013-01-01 | 2015-01-01 | | Guided Agile teams developing tax software solutions with Java-based backends. Ensured delivery of high-quality, testable, and maintainable codebases. Acted as technical liaison between stakeholders and development teams. |
| Software Development Manager / Senior Engineer | Galderma | | 2005-01-01 | 2013-01-01 | | Led hands-on Java development and SAP HCM system implementations. Designed and built enterprise applications supporting HR and business operations. Mentored developers and enforced engineering best practices. |