

# Functional Requirement (FR) Classification

These prompts were used to classify user reviews into 'feature request', 'bug report', or 'other'.

## Zero-Shot Prompt

This was the foundational prompt, designed to test the models' out-of-the-box understanding without any examples.

"You are an expert software requirements engineer. Your task is to classify user feedback into one of three categories: 'feature request', 'bug report', or 'other'. Only return the category name."

## Few-Shot Prompt

This prompt provided the model with examples to guide its learning and align the output format.

"You are an expert software requirements engineer. Your task is to classify user feedback into one of three categories: 'feature request', 'bug report', or 'other'. Here are a few examples:  
Input: 'The app crashes every time I open the camera.'  
Output: 'bug report'  
Input: 'It would be great to have a dark mode option.'  
Output: 'feature request'  
Input: 'I love the new update, great work!'  
Output: 'other'  
Input: [user\_review]  
Output:"

## Chain-of-Thought (CoT) Prompt

This prompt instructed the model to articulate its reasoning process before providing a final answer, helping to improve accuracy and transparency.

"You are an expert software requirements engineer. Your task is to classify user feedback into one of three categories: 'feature request', 'bug report', or 'other'. First, think step-by-step about the user's request and your reasoning, then provide the final category.  
Input: 'The app crashes every time I open the camera.'  
Thought: 'The user is reporting an issue where the app stops working unexpectedly. This is a clear defect or error in the software. Therefore, it is a bug

report.'  
Output: 'bug report'  
Input: [user\_review]  
Output:"

## Non-Functional Requirement (NFR) Classification

These prompts were used to classify user reviews into one of six NFR categories.

### Zero-Shot Prompt

This prompt tested the models' ability to map unstructured feedback to a more complex, predefined taxonomy.

"You are an expert software requirements engineer. Your task is to classify user feedback into one of six non-functional requirement categories: 'usability', 'reliability', 'performance', 'portability', 'security', or 'other'. Only return the category name."

### Few-Shot Prompt

This prompt provided examples to guide the model on how to classify NFRs, especially with nuanced user language.

"You are an expert software requirements engineer. Your task is to classify user feedback into one of six non-functional requirement categories: 'usability', 'reliability', 'performance', 'portability', 'security', or 'other'. Here are a few examples:

Input: 'The app is so laggy and slow to respond.'

Output: 'performance'

Input: 'I can't find the settings menu, it is very confusing.'

Output: 'usability'

Input: 'The app frequently crashes without warning.'

Output: 'reliability'

Input: [user\_review]

Output:"

### Chain-of-Thought (CoT) Prompt

This prompt was used to see if a step-by-step reasoning process would improve the model's ability to handle the ambiguity inherent in NFRs.

"You are an expert software requirements engineer. Your task is to classify user

feedback into one of six non-functional requirement categories: 'usability', 'reliability', 'performance', 'portability', 'security', or 'other'. First, think step-by-step about the user's request and your reasoning, then provide the final category.

Input: 'The app takes forever to load on my old phone.'

Thought: 'The user is complaining about the speed of the application, which is a key aspect of performance. The reference to an older phone also suggests a potential issue with portability or efficiency. The primary concern, however, is the loading time, which directly relates to performance.'

Output: 'performance'

Input: [user\_review]

Output:"

## Software Requirements Specification (SRS) Generation

These prompts were used to generate a structured SRS document from user reviews.

### Zero-Shot SRS Prompt

This was the baseline prompt for generating a structured SRS document without any guiding examples.

"You are a requirements engineer. Your task is to generate a Software Requirements Specification (SRS) based on the following user reviews. The SRS must include the following sections: Introduction, Purpose, Functional Requirements, Non-Functional Requirements, User Stories, and a Glossary."

### Few-Shot SRS Prompt

This prompt was built on the Zero-Shot prompt and included examples of a raw user review and its corresponding SRS section to guide the output format and style.

(This prompt was similar to the Zero-Shot prompt but was augmented with 2-3 examples of user reviews and their correctly formatted SRS requirements to provide in-context learning.)

### Chain-of-Thought (CoT) SRS Prompt

This prompt instructed the model to first analyze the user reviews before writing the SRS to improve the quality of the generated document.

(This prompt was a combination of the Zero-Shot SRS prompt and CoT

instructions, directing the model to think through the requirements and then generate the SRS based on that reasoning.)

## **Constraint-Based SRS Prompt**

This prompt was designed to impose strict rules on the output to combat common flaws like redundancy and hallucination.

"You are a professional requirements engineer. Your task is to generate a Software Requirements Specification (SRS) from the following user reviews. STRICTLY adhere to the following rules:

1. The document must have sections for Functional Requirements and Non-Functional Requirements.
2. Each requirement must be unique and non-redundant.
3. AVOID including any implementation details or technical jargon."

## **Role-Based SRS Prompt**

This prompt gave the model a persona to influence the tone, style, and level of detail, aiming for a professionally articulated and highly actionable output.

"You are a Senior Software Requirements Engineer. Your task is to generate a comprehensive and professionally articulated Software Requirements Specification (SRS) from the following user reviews. The output should be highly actionable for a development team and organized into Functional Requirements and Non-Functional Requirements sections. Use clear, unambiguous language suitable for a senior-level audience."