

Project Status Report

Project Name:

Hotel Escalation Management Module

Department:

SOCIT

Focus Area:

MCSPROJ

Product/Process:

Prepared By:

| Document Owner(s) | Project/Organization Role |
|--------------------------|---------------------------|
| Alanis Watz Alconcel | Project Manager |
| Matthew Arnold Alabado | Project Researcher |
| Samantha Nicole Balubal | Database Analyst |
| Rachel Anne Brillantes | Project Developer |
| Kathrine Danielle Burton | Project Researcher |
| Engel Jan Pamittan | Project Developer |

Project Status Report Version Control

| Version | Date | Author | Change Description |
|---------|----------|-----------------|---------------------------------|
| 1.0 | 10/20/17 | Alanis Alconcel | Project Status Report 5 created |
| | | | |
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PROJECT STATUS REPORT PURPOSE

The Project Status Report is a document that Project Managers may use as a means of formal regular reporting on the status of a project to key project stakeholders, including the Steering Committee, Project Sponsor, and Senior Manager.

2 PROJECT STATUS REPORT TEMPLATE

2.1 Project Status Report Details

This status report focuses the progress of the prototype development and finalization of document for Midterm Defense

- Front End Design
- Updated Ticket Design
- Login Page
- Back End Design (Database/Entity Relationship Diagram)
 - · Created Backend for Login
 - Merge our database with the database of the Service Module
- Major Functionalities
 - Power BI Analysis for determining the SLA (Clean-up Freshdesk Samples from client)
 - Merge User Login with Main App
 - · Improve update and delete ticket functions
- · Retrieve Expired Tickets from Service Module

2.2 Project Status Report Template

| Project Name | | | | | |
|----------------------|------------|--------------------------|--|--|--|
| Prepared By: | Date: | Reporting Period: | | | |
| Alanis Watz Alconcel | 10/20/2017 | 10/16/2017 to 10/20/2017 | | | |

Project Overall Status:

Documents are needed to be finalized for Midtern Defense. Service Module and Escalation Module not yet connected. Prototype [Frontend Design 50%, Backend Design 60%]

Project Summary:

Prototype on Development to 70% for midterm defense

Milestone Deliverables performance reporting over last period

| Milestone Deliverables | Due Date | % Completed | Deliverable Status | |
|------------------------|------------|-------------|--------------------|--|
| Milestone 1 | | | | |
| Diagram Consultations | 10/20/2017 | 100% | [On Schedule] | |
| Vision and Scope | 10/20/2017 | 100% | [On Schedule] | |
| • SRS | 10/20/2017 | 100% | [On Schedule] | |
| Milestone 2 | | | | |
| | | | | |

Milestone Deliverables scheduled for completion over next period

| Milestone Deliverables | Due Date | % Completed | Deliverable Status | |
|---|------------|-------------|--------------------|--|
| Milestone 1 | | | | |
| Edit Task Status Function | 10/25/2017 | 80% | [On Schedule] | |
| Retrieve Expired Tickets from Service Module | 10/25/2017 | 0% | [Behind Schedule] | |
| Close Ticket Function | 10/25/2017 | 80% | [On Schedule] | |
| Finalized Mobile UI | 10/25/2017 | 60% | [On Schedule] | |
| Web Interface | 10/20/2017 | 0% | [Behind Schedule] | |
| filestone 2 | | | | |
| Finalized Midterm Paper | 10/25/2017 | 80% | [On Schedule] | |

10/19/2017

Project impact of milestone success or failure for project remainder

Project Status Report

If our databases are connected with the Service Module there would only be minor fixes for the Final Prototype.

Both teams working on Service and Escalation Module will have to catch up on Final Prototype.

| roject Budget/Financia | Planned Budget | Actual Cost | Variance/Explanation | |
|------------------------|---|-------------|------------------------------|--|
| Budget Item | 100000000000000000000000000000000000000 | 30 | The cost is for the printing | |
| Printing | 30 | 30 | of this document | |
| | | | | |
| | | - | | |
| | | | | |

| roject Risk Management | Risk | Risk | Risk Priority | Change from Last Review | | | |
|---|--------|------|------------------|-------------------------|------|-----------|--|
| Risk and Description | Chance | | | | High | No Change | |
| Database is not connected with Service Module | High | High | rigit. | | | | |

| roject Issue Managemen | Project | Target | Status | Issue Resolution |
|------------------------|---------|----------|--------|------------------|
| Issue and Description | Impact | Due Date | Guites | |

Project Recommendations

N/A

Objectives for Next Project Status Review

Connect database with Service Module Start developing web platform Continue polishing documentation

Related Project Information

N/A

| Prepared by | Alanis Watz Alconcel Project Manager | RT APPROVALS | |
|-------------|---------------------------------------|--------------|--------|
| Approved by | Mr. Jayvee Cabardo Project Advisor | | |
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| | | | 10/19/ |

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