# Jayssen De Castro

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## PERSONAL STATEMENT

I would like to consider myself as an innovative, resilient, and self-driven individual when it comes to meeting and exceeding goals and targets. I take care to pay strong attention to detail, and I'm innately committed to delivering high-quality results in my professional work. Currently, I am seeking growth and opportunities to collaborate with like-minded individuals.

## EMPLOYMENT HISTORY

**Vietnamese Street Kitchen**

**Waiter, Part-time**                                                               *July 2022 – Present*

- Handled bespoke order-processing systems and maintained accuracy under pressure.
- Resolved customer complaints tactfully to deliver high levels of customer satisfaction.
- Managed high volumes of customer interactions under pressure and handled cash efficiently.

**RestOrganic**

**Website Tester, Freelance**                                              *June 2025 – July 2025*

- Successfully performed manual tests on browser compatibility testing, cart functionality, and checkout process.
- Documented bugs on the ticketing system (Asana) and generated a final report by identifying opportunities for efficiency and effectiveness whilst maintaining company standards to successfully lead weekly SCRUM meetings.
- Re-running test cases, ensuring code changes haven't affected existing functionality.
- Maintained accurate test reports using VBA to automate repetitive excel spreadsheet tasks.

**Website and Online Software Tester, Freelance**              *July 2024 – December 2024*

- Successfully collaborated in executing test plans for online platforms and version releases.
- Assessed code defects, troubleshooted faults, analysed database impacts, and communicated findings in detailed reports in a timely manner cross-functionally.
- Compiled comprehensive reports covering User Interface (UI) and User Experience (UX).
- Executed cross-browser testing to ensure consistency across different platforms.
- Performed manual testing, including identifying vulnerabilities in websites or online apps.

**Online IT Tutor, Freelance**                                          *November 2022– February 2024*

- Planned and delivered structured lessons in the basics of HTML, CSS, JavaScript, Git, React.
- Successfully explained IT concepts and performed demonstrations in an understandable manner.

## SKILLS

**Testing Tools:** Basic knowledge of Xray, Selenium, Insomnia.
**Languages and Technical Skills:** HTML, CSS, Tailwind CSS, JavaScript, SQL (Basic), Python (basic), jQuery, Express.js, React.js, Node.js, API Integration, MongoDB.
**Version Control:** Git, GitHub, GitLab.
**Code Editors:** Visual Studio Code, Sublime Text, CodePen.
**Project Management tools:** Asana, Jira, Confluence, Monday.com, Wrike, Microsoft Project.
**Testing Methodology skills:** Manual testing, familiarity in test automation and performance testing.
**Communication skills:** Effectively communicated across Senior and Junior level, Clients, Suppliers.

**Analytical:** Demonstrated ability to critically question data and processes to mitigate risks.
**Problem-solving:** Demonstrated strong problem-solving skills needed to report and follow up on issues.
**Team working skills:** Successfully collaborated in cross-functional teams and at all levels.
**Organizational skills:** Manage time effectively, prioritised tasks, and track testing progress in a timely manner.
**Project Management:** Good understanding of project management principles, Agile and Scrum methodologies, SDLC (Software Development Life Cycle) to deliver project success.

## EDUCATION
**University of Birmingham**
**Coding Bootcamp** Achieved: 97%

**Aston University, School of Engineering and Applied Science**
**BSc Computer Science with Multimedia** Achieved: Diploma of Higher Education

**BOURNVILLE COLLEGE**
**BTEC LEVEL 3 IT EXTENDED DIPLOMA (QCF)** Achieved: DDD

**Bournville School And Sixth Form Centre**
**8 GCSEs including:** Art & Design (B), French (B), English Language (B), Mathematics (C), Science (C).

## NOTABLE ACADEMIC PROJECTS
**E-Commerce Website Testing Project**
- Project leader to test an online demo site for checkout, cart, and login functionalities.
- Logged tracked bugs in an Excel spreadsheet with info on status, steps to reproduce, and bug ID.
- Delivered a comprehensive test report including test goals, issues, risks, and severity level.

**Tools: Insomnia (for API tests), basic SQL for data verification, Xray.**

**Automated login using Selenium with Python Mini Project**
- Compiled an automated test script for validating the login functionality of a sample website using Selenium WebDriver with Python.
- Confirmed successful login/unsuccessful login, and blank input scenarios. Logged outcomes of each test case with pass/fail status.

**Tools: Selenium, Python, React.js, Node.js.**

## AWARDS AND ACHIEVEMENTS
- Awarded scholarship by University of Birmingham for Coding Bootcamp.
- Awarded Udemy Software Testing Masterclass 2025 Certificate.
- Awarded Udemy Learn Manual Software Testing + Agile with Jira Tool Certificate.
- Awarded Udemy QA Guide to Web Application Testing for Beginners.
- Sports Leaders UK Level 1 Award in Sports Leadership (QCF).

**References available upon request**