

Jayssen De Castro

Birmingham, United Kingdom, B29 6ST

07956023418

Jayssendecastro@gmail.com

Portfolio:

PERSONAL STATEMENT

I would like to consider myself as an innovative, resilient, and self-driven individual when it comes to meeting and exceeding goals and targets. I take care to pay strong attention to detail, and I'm innately committed to delivering high-quality results in my professional work. Currently, I am seeking growth and opportunities to collaborate with like-minded individuals.

EMPLOYMENT HISTORY

Vietnamese Street Kitchen

Waiter, Part-time

July 2022 – Present

- Handled bespoke order-processing systems and maintained accuracy under pressure.
- Resolved customer complaints tactfully to deliver high levels of customer satisfaction.
- Managed high volumes of customer interactions under pressure and handled cash efficiently.

RestOrganic

Website Tester, Freelance

June 2025 – July 2025

- Successfully performed manual tests on browser compatibility testing, cart functionality, and checkout process.
- Documented bugs on the ticketing system (Asana) and generated a final report by identifying opportunities for efficiency and effectiveness whilst maintaining company standards to successfully lead weekly SCRUM meetings.
- Re-running test cases, ensuring code changes haven't affected existing functionality.
- Maintained accurate inventory records using spreadsheets using VBA to automate repetitive excel spreadsheet tasks.

Website and Online Software Tester, Freelance

July 2024 – December 2024

- Successfully collaborated in executing test plans for online platforms and version releases.
- Assessed code defects, troubleshooted faults, analysed database impacts, and communicated findings in detailed reports in a timely manner cross-functionally.
- Compiled comprehensive reports covering User Interface (UI) and User Experience (UX).
- Executed cross-browser testing to ensure consistency across different platforms.
- Performed manual testing, including identifying vulnerabilities in websites or online apps.

Online IT Tutor, Freelance

November 2023– June 2024

- Planned and delivered structured lessons in the basics of HTML, CSS, JavaScript, Git, React.
- Successfully explained IT concepts and performed demonstrations in an understandable manner.

Shogun Teppanyaki

April 2018 – December 2020

Kyoto Sushi and Grill

April 2016 – March 2018

SKILLS

Testing Tools: Basic knowledge of Xray, Selenium, Insomnia.

Languages and Technical Skills: HTML, CSS, Tailwind CSS, JavaScript, SQL (Basic), Python (basic), jQuery, Express.js, React.js, Node.js, API Integration, MongoDB.

Version Control: Git, GitHub, GitLab.

Code Editors: Visual Studio Code, Sublime Text, CodePen.

Project Management tools: Asana, Jira, Confluence, Monday.com, Wrike, Microsoft Project.

Testing Methodology skills: Manual testing, familiarity in test automation and performance testing.

Communication skills: Effectively communicated across Senior and Junior level, Clients, Suppliers.

Analytical: Demonstrated ability to critically question data and processes to mitigate risks.

Problem-solving: Demonstrated strong problem-solving skills needed to report and follow up on issues.

Team working skills: Successfully collaborated in cross-functional teams and at all levels.

Organizational skills: Manage time effectively, prioritised tasks, and track testing progress in a timely manner.

Project Management: Good understanding of project management principles, Agile and Scrum methodologies, SDLC (Software Development Life Cycle) to deliver project success.

EDUCATION

University of Birmingham

Coding Bootcamp Achieved: 97%

Aston University, School of Engineering and Applied Science

BSc Computer Science with Multimedia Achieved: Diploma of Higher Education

BOURNVILLE COLLEGE

BTEC LEVEL 3 IT EXTENDED DIPLOMA (QCF) Achieved: DDD

Bournville School And Sixth Form Centre

GCSEs including: Art & Design (B), English Language (B), Mathematics (C), French (B)

NOTABLE ACADEMIC PROJECTS

E-Commerce Store Testing Project

- Led a project team to test an e-commerce demo site for checkout, cart, and login functionalities.
- Logged and tracked bugs in a shared spreadsheet using bug ID, severity, and status.
- Delivered a comprehensive test report including test goals, issues, risks, and severity ratings.

Tools: Insomnia (for API tests), basic SQL for data verification, Xray.

Automated login with Selenium & Python Mini Project

- Compiled automated test script to validate the login functionality of a sample web application using Selenium WebDriver and Python.
- Designed automated test cases to confirm successful login, unsuccessful login (invalid credentials), and blank input scenarios. Logged outcomes of each test case with pass/fail status.

Tools: Selenium, Python, React.js, Node.js.

AWARDS AND ACHIEVEMENTS

- Awarded scholarship by University of Birmingham for Coding Bootcamp.
- Awarded Udemy Software Testing Masterclass 2025 Certificate.
- Awarded Udemy Learn Manual Software Testing + Agile with Jira Tool Certificate.
- Awarded Udemy QA Guide to Web Application Testing for Beginners.
- Sports Leaders UK Level 1 Award in Sports Leadership (QCF).

References available upon request