

Justin Sevik

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Goal:

I am seeking experience to get more exposure in the web development/design field. I enjoy learning new technologies, improving my technical skills, and solving complex problems.

Education:

Towson University May 2014

Towson, MD

B.S. Major in Information Technology with Minor in Health Sciences

3.1 GPA

Technical Coursework:

COSC 111 - INFO & TECH FOR BUS. (Hardware, Windows 7, MS Office)

COSC 211 - FUNDMNTLS INFO SYS & TECH (HTML)

COSC 175 - GEN COMPUTER SCI (C++)

COSC 236 - INTRO TO COSC I (Java)

COSC 377 - INFO SYSTEMS SECURITY (SQL, HTML)

ITEC 231 - FUND OF WEB TECHNOLOGIES (HTML, Javascript, CSS)

ITEC 315 - DATA AND INFO MANAGEMENT (Access, SQL)

ITEC 325 - SYS ADMIN AND MAINTENANCE (Cygwin, Windows Server 2008)

CIS 265 - VISUAL BASIC PROGRAMMING (Visual Basic)

CIS 350 - TELECOMMUNICATIONS (Networking, Wireshark, TCP/IP)

ITEC 411 - SYS ARCHITECTURE & INTEGRATION (SDLC, Project Management)

ITEC 423 - EMERGING INTERNET TECHNOLOGIES (Python, Javascript)

ITEC 465 - WEB DEVELOPMENT (HTML, Javascript, CSS, Joomla)

ITEC 345 - SCRIPTING LANGUAGES (Javascript, Python, Perl, XML)

Mount Hebron High School June 2010

Ellicott City, MD

Work Experience:

TEKsystems February 2015 - Present

Hanover, MD

eLearning Developer:

- Develop and implement thorough testing of online eLearning content for functionality, compatibility, consistency and performance.
- Develop eLearning assets and courses in conjunction with Instructional Designers, including graphics, animations, videos, simulations, assessments, interactive games and other learning tools using a range of technologies.
- Collaborate with Subject Matter Experts and team members in all phases of the production cycle.
- Integrate and manipulate graphics from a variety of sources.
- Write code to incorporate animation, interactivity and logic into course content.
- Identify strategies for management of content and provide recommendations surrounding new technologies and standards.
- Establish best practices in regards to content development, including creating design templates.

ICANotes LLC. November 2013 - January 2015

Annapolis, MD

Software Quality Assurance Lead:

- Oversaw QA process along with creating new rules and policies to improve the process.
- Responsible for testing all new features and bug fixes before release.
- Worked directly with the developers to improve all aspects of the software in order to ensure the best end user experience.
- Wrote test plans for Support members to perform and evaluate
- Managed Windows 2008 servers on a daily basis including: updates, production performance and backups.
- Imported, exported, and transferred user's data within our databases.
- Conducted connection testing and analysis of customers internet connections to our servers.
- Participated in monthly overnight maintenance of all the servers in order to apply the newest software release.

Customer Support:

- Product specialist and technical support for EMR software.
- Supported Macs, iPads, iPhones, Android, Windows 7/8 along with printers, scanners, and Topaz signature pads.
- Troubleshooted any issues with the software and assisted end users with proper usage of software.

EagleForce Associates March 2014 - May 2014

Herndon, VA

Software Engineer:

- Worked in a 5 man team to design and build Android applications for tablet and Google Glass.
- Our case study was to create a healthcare application to improve the doctor's workflow in a clinical setting.

Lifebridge Health February 2013 - November 2013

Baltimore, MD

Associate Technology Support Specialist:

- Handled escalated tickets from the Help Desk along with helping the Lead Tech with larger projects.
- Supported over 2000 employees in person and remotely while participating in 24/7 on-call rotation.
- Installed and supported over 150 in-house applications including Citrix and Cerner EMR.
- Hardware support included desktops, laptops, thin clients, scanners, printers

Information Services Intern:

- Shadowed the desktop support technicians to learn how to support users in a large hospital/corporate environment.
 - Assisted with software installations, hardware moves, and basic troubleshooting
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Volunteer Work:

The Arc of Baltimore January 2014 - May 2014

Towson, MD

Network Administration Senior Capstone:

- Volunteered over 50 hours to help the IT department develop organized Network Diagram along with updated device list for internal documentation usage
- The project was chosen to represent the Information Technology undergraduate department out of 8 other groups.

Technical Skills:

Operating Systems: Windows XP/7/8, Server 2008, OSX, iOS, Android,

Languages: HTML, CSS, Javascript

Software: Microsoft Office Suite, Adobe Creative Suite