**Justin Sevik**

**443-878-4233**

[**jksevik@gmail.com**](mailto:jksevik@gmail.com)

**LinkedIn:** [**https://www.linkedin.com/pub/justin-sevik/82/431/628**](https://www.linkedin.com/pub/justin-sevik/82/431/628)

**Website:** [**http://jsevik.github.io/**](http://jsevik.github.io/)

**3716 Elm Ave, Apt #11**

**Baltimore MD, 21211**

Goal:

I am seeking experience to get more exposure in the web development/design field. I enjoy learning new technologies, improving my technical skills, and solving complex problems.

Education:

*Towson University* May 2014 Towson, MD

B.S. Major in Information Technology with Minor in Health Sciences 3.1 GPA

Technical Coursework:

COSC 111 - INFO & TECH FOR BUS. (Hardware, Windows 7, MS Office)

COSC 211 - FUNDMNTLS INFO SYS & TECH (HTML)

COSC 175 - GEN COMPUTER SCI (C++)

COSC 236 - INTRO TO COSC I (Java)

COSC 377 - INFO SYSTEMS SECURITY (SQL, HTML)

ITEC 231 - FUND OF WEB TECHNOLOGIES (HTML, Javascript, CSS)

ITEC 315 - DATA AND INFO MANAGEMENT (Access, SQL)

ITEC 325 - SYS ADMIN AND MAINTENANCE (Cygwin, Windows Server 2008)

CIS 265 - VISUAL BASIC PROGRAMMING (Visual Basic)

CIS 350 -TELECOMMUNICATIONS (Networking, Wireshark, TCP/IP)

ITEC 411 - SYS ARCHITECTURE & INTEGRATION (SDLC, Project Management)

ITEC 423 - EMERGING INTERNET TECHNOLOGIES (Python, Javascript)

ITEC 465 - WEB DEVELOPMENT (HTML, Javascript, CSS, Joomla)

ITEC 345 - SCRIPTING LANGUAGES (Javascript, Python, Perl, XML)

*Mount Hebron High School* June 2010 Ellicott City, MD

Work Experience:

**TEKsytems** February 2015 - PresentHanover, MD

*eLearning Developer:*

* Develop and implement thorough testing of online eLearning content for functionality, compatibility, consistency and performance.
* Develop eLearning assets and courses in conjunction with Instructional. Designers, including graphics, animations, videos, simulations, assessments, interactive games and other learning tools using a range of technologies.
* Collaborate with Subject Matter Experts and team members in all phases of the production cycle.
* Integrate and manipulate graphics from a variety of sources.
* Write code to incorporate animation, interactivity and logic into course content.
* Identify strategies for management of content and provide recommendations surrounding new technologies and standards.
* Establish best practices in regards to content development, including creating design templates.

**ICANotes LLC.** November 2013 - January 2015Annapolis, MD

*Software Quality Assurance Lead:*

* Oversaw QA process along with creating new rules and policies to improve the process.
* Responsible for testing all new features and bug fixes before release.
* Worked directly with the developers to improve all aspects of the software in order to ensure the best end user experience.
* Wrote test plans for Support members to perform and evaluate
* Managed Windows 2008 servers on a daily basis including: updates, production performance and backups.
* Imported, exported, and transferred user’s data within our databases.
* Conducted connection testing and analysis of customers internet connections to our servers.
* Participated in monthly overnight maintenance of all the servers in order to apply the newest software release.

*Customer Support:*

* Product specialist and technical support for EMR software.
* Supported Macs, iPads, iPhones, Android, Windows 7/8 along with printers, scanners, and Topaz signature pads.
* Troubleshooted any issues with the software and assisted end users with proper usage of software.

**EagleForce Associates** March 2014 - May 2014Herndon, VA

*Software Engineer:*

* Worked in a 5 man team to design and build Android applications for tablet and Google Glass.
* Our case study was to create a healthcare application to improve the doctor’s workflow a in clinical setting.

**Lifebridge Health** February 2013 - November 2013Baltimore, MD

*Associate Technology Support Specialist:*

* Handled escalated tickets from the Help Desk along with helping the Lead Tech with larger projects.
* Supported over 2000 employees in person and remotely while participating in 24/7 on-call rotation.
* Installed and supported over 150 in-house applications including Citrix and Cerner EMR.
* Hardware support included desktops,laptops, thin clients, scanners, printers

*Information Services Intern:*

* Shadowed the desktop support technicians to learn how to support users in a large hospital/corporate environment.
* Assisted with software installations, hardware moves, and basic troubleshooting

Volunteer Work:

**The Arc of Baltimore** January 2014 - May 2014 Towson, MD

*Network Administration Senior Capstone:*

* Volunteered over 50 hours to help the IT department develop organized Network Diagram along with updated device list for internal documentation usage
* The project was chosen to represent the Information Technology undergraduate department out of 8 other groups.

Technical Skills:

Operating Systems: Windows XP/7/8, Server 2008, OSX, iOS, Android,

Languages: HTML,CSS, Javascript

Software: Microsoft Office Suite, Adobe Creative Suite