

JOSIAS SEYMOUR R. MORALES

1650 Union St. BLCA Condo. Unit 234 Paco, Manila

josiasseymourmorales@gmail.com  josiasseymourmorales@gmail.com

+63 967 435 6909 • +63 947 489 7884

SUMMARY

A dedicated professional with diverse experience in various work environments. I aim to expand my knowledge and skills continually. My commitment to growth and enthusiasm for every role enhance my performance and reliability.

WORK EXPERIENCE

Social Media Marketing Manager - Zero One Moto Inc.

July 2023 - July 2024

- Directed and executed all digital marketing campaigns across Facebook, TikTok, and Shopify.
- Managed social media platforms to maintain the company's presence and engagement with market trends.
- Enhanced brand awareness within the industry, driving significant growth in sales and marketing.

Technical Support Adviser - Concentrix

Aug 2022 - May 2023

- Delivered effective solutions for clients' software and hardware technical issues.
- Addressed complex technical concerns with diverse approaches daily.
- Applied expertise in product knowledge, technical problem-solving, data management, and client service.

Live Stream Host - LiveMe and Mico

Jul 2020 - March 2021

- Elevated social skills and build self-confidence. Strengthen own talents and assets to entertain the crowd or audiences, as well as hosting events.

Service Crew - Golden Arches

June 2019 - Nov 2019

- Offered a variety of lessons in a working environment, customer service, flexibility, patience and overall work ethic is a virtue to uphold the value and integrity of the company.
-

INTERNSHIP

IT Technical Support Intern - Zero One Moto Inc.

Feb 2024 - April 2024

- Implemented a task and work monitoring system that is still in use, enhancing productivity and project timeline tracking.
- Resolved server issues and centralized all computer networks.
- Managed and monitored network security, including firewalls, anti-virus, malware, and hacking incidents, safeguarding the company's online assets.

IT Service Help Desk - Phoenix Publishing House

Jan 2020 - Mar 2020

- Provided comprehensive help desk support for all departments, addressing issues with printers, computer networks, and employee stock concerns.
- Gained experience in developing static websites using HTML, CSS, and MySQL, expanding expertise in web development.

EDUCATION

Bachelor of Science Major in Computer Engineering

Oct 2020 - April 2024

Pamantasan ng Lungsod ng Maynila (College)

- Developed my skills for network routing, packet tracing, connecting servers and build computer networks.
- Enhanced my knowledge in Data Structures and Algorithm, Object Oriented Programming, Software Design, Computer Networks and Security, Computer Architecture and Organization and Digital Signal Processing.

Graduate of Science Technology Engineering and Mathematics

June 2015 - March 2020

Paco Catholic School (Senior High School)

- Foundation for pursuing Computer Engineering as my major.

ADDITIONAL INFORMATION

Hard Skills:

Digital Marketing & E-Commerce:

- Digital Marketing
- Facebook Ads
- Shopify Admin Management
- E-Commerce Management
- Social Media Management

Technical Proficiency:

- Advanced User Microsoft Suite 365
- CRM Data Handling
- Technical Support

Design & Multimedia:

- Graphic Designing with Canva or Photoshop
- Video Editing
- Photo Editing
- Web Designing

Administrative & Organizational:

- Appointment Setting

Web Development:

- HTML5
- CSS

Programming Languages:

- C++ / QtCreator
- Python
- JavaScript

Soft Skills & Other Characteristics:

- Interpersonally Adept
- High Emotional Intelligence
- Excellent Work Ethic
- Critical Thinker
- Adaptability
- Charismatic and Affable
- Team Player

Languages:

- English - C1 Level Proficiency by CEFR True North
- Filipino - Native Language