

JOSIAS SEYMOUR R. MORALES

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SUMMARY

A career oriented person that aims to expound my knowledge and skill assets. Equipped with various experiences in different work environment, I'm a force of character that you can rely on. Seeking growth in every role allows myself to build enthusiasm that will elevate my performance in all that I do and responsible with.

WORK EXPERIENCE

Social Media Marketing Manager - Zero One Moto Inc.

July 2023 - July 2024

- Responsible for running all digital marketing campaigns in Facebook, TikTok and Shopify.
- Managed all Social Media platforms that keeps the company afloat in market trends.
- Elevated the brands awareness to its industry that allows great attraction for sales and marketing.

Technical Support Adviser - Concentrix

Aug 2022 - May 2023

- Resolving and providing solutions to clients to accomodate and fix their ongoing technical concerns on their software and hardware devices.
- Resolving highly technical concerns with different approaches every day.
- Provided essential skill that nurtures the expertise of all products, technical solution to technical problems, data management and building great client service.

Live Stream Host - LiveMe and Mico

Jul 2020 - March 2021

- Elevated social skills and build self-confidence. Strengthen own talents and assets to entertain the crowd or audiences, as well as hosting events.

Service Crew - Golden Arches

June 2019 - Nov 2019

- Offered a variety of lessons in a working environment, customer service, flexibility, patience and overall work ethic is a virtue to uphold the value and integrity of the company.
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INTERNSHIP

IT Technical Support Intern - Zero One Moto Inc.

Feb 2024 - April 2024

- Implemented task and work monitoring for the company that is still being utilized today to elevate productivity and tracking of project timelines.
- Fixed overall problems with servers and routed all computer networks into a server.
- Handled and monitored network security concerns - Firewall, anti-virus, malware attacks and hacking incidents. Safeguarded all online essential assets of the company.

IT Service Help Desk - Phoenix Publishing House

Jan 2020 - Mar 2020

- Help Desk for all departments of the company. Fixing and addressing all concerns regarding printers, computer networks, stock concern of all employees in the company.
- Exposed in developing web application via HTML, CSS and MySQL that allowed my knowledge to expand in mobile and web development.

EDUCATION

Bachelor of Science Major in Computer Engineering - Graduating

Oct 2020 - On Sep 2024

Pamantasan ng Lungsod ng Maynila (College)

- Developed my skills for network routing, packet tracing, connecting servers and build computer networks.
- Enhanced my knowledge in Data Structures and Algorithm, Object Oriented Programming, Software Design, Computer Networks and Security, Computer Architecture and Organization and Digital Signal Processing.

Graduate of Science Technology Engineering and Mathematics

June 2015 - March 2020

Paco Catholic School (Senior High School)

- Foundation for pursuing Computer Engineering as my major.

ADDITIONAL INFORMATION

Hard Skills:

- Digital Marketing
- Facebook Ads
- Shopify Admin Management
- E-Commerce Management
- Social Media Management
- Advanced User Microsoft 365 Apps
- CRM Data Handling
- Technical Support
- Graphic Designing with Canva or Photoshop
- Video & Photo Editing
- Appointment Setting
- Web Designing

Soft Skills:

- Interpersonally Adept
- High Emotional Intelligence
- Excellent Work Ethic
- Critical Thinker
- Adaptability
- Charismatic and Affable
- Team Player

Languages:

- English - 8.7 Rating by TrueNorth and C1 Level by CEFR
- Filipino - Native Language