

jessica fung

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education

Carnegie Mellon University
Pittsburgh, PA • May 2016
B.S. Business Administration
Track in Business Technology
Minor in Human-Computer Interaction
GPA: 3.60/4.00

skills

Figma
Adobe Creative Suite (Ai, Id, Ps)
HTML/CSS
User Research
Usability Testing
Rapid Prototyping
Wireframing
Storyboarding
Contextual Inquiry
Cognitive Walkthrough
SQL
Selenium
XML

work experience

JPMorgan Chase & Co. • Jersey City, NJ
Application Developer • Summer 2016 - Present
Wireframing new business processes to user test and aid development in workflow management application used by over 2,500 global users. Spearheading an application redesign from design to testing phases to increase usability and develop branding image. Automated testing by completing end-to-end UI testing of two major projects using Selenium.

JPMorgan Chase & Co. • Jersey City, NJ
UX Technology Analyst • Summer 2015
Interviewed users to assess needs and prototype designs for internal site that serves as one-stop shop for client needs and solutions. Developed front-end assets for barebones internal and external sites to improve ease in site navigation and modernize team brand.

Carnegie Mellon University • Pittsburgh, PA
Teaching Assistant, Publishing on the WWW • Fall 2014
Instructed 20 students in web development, highlighting usability principles and clean design. Taught front-end development tools of HTML/CSS and Photoshop to students by leading weekly tutorials and holding extra office hours.

Johnson & Johnson • Raritan, NJ
IT Operations Intern • Summer 2014
Designed graphics for online portal that served as hub to intern class for internship information. Led interactive workshop teaching 20 interns about online self-branding via LinkedIn. Identified 12 new metrics to make database information consumable for users through a visual dashboard that raises alerts on data quality issues.

Practising Law Institute • New York, NY
Technology Business Analyst • Summer 2013
Liaised between back-end and front-end operations by communicating business systems. Debugged XML files and book management in multiple environments to resolve over 100 issues. Created a budget prototype to aid developers in user testing and forming the final application.