

# jessica fung

portfolio: [jessicafung.co](http://jessicafung.co)  
jessica.fung.inbox@gmail.com  
973.723.0937

## education

### Carnegie Mellon University

Pittsburgh, PA • May 2016

B.S. Business Administration  
Track in Business Technology  
Minor in Human-Computer Interaction  
GPA: 3.60/4.00

## skills

Figma  
Adobe Creative Suite (Ai, Id, Ps)  
HTML/CSS  
User Research  
Usability Testing  
Rapid Prototyping  
Wireframing  
Storyboarding  
Contextual Inquiry  
Cognitive Walkthrough  
Hive  
SQL  
Selenium  
XML

## work experience

### JPMorgan Chase

7.2017 - Present  
Digital - Big Data  
San Francisco, CA

7.2016 - 7.2017  
Asset Management  
Jersey City, NJ

6.2015 - 8.2015  
Corporate Risk + Tech  
Jersey City, NJ

### Carnegie Mellon University

9.2014 - 12.2014  
Pittsburgh, PA

### Johnson & Johnson

6.2014 - 8.2014  
Raritan, NJ

### Practising Law Institute

6.2013 - 8.2013  
New York, NY

### Technical Analyst

Implemented new process to create stability in Hadoop cluster and maintain data integrity across 40-person team. Capturing requirements to deliver dashboards providing business insights on customer journeys.

### Application Developer

Wireframed business processes to user test and guide development in workflow management application used by over 3,000 global users. Spearheaded an application redesign from design to testing phases to increase usability and develop branding image.

### UX Technology Analyst

Interviewed users to assess needs and prototype designs for internal site that serves as one-stop shop for client needs and solutions. Developed front-end assets for barebones internal and external sites to improve ease in site navigation and modernize team brand.

### Teaching Assistant

Instructed 20 students in web development, usability principles, and clean design. Taught front-end development tools of HTML/CSS and Photoshop to students by leading weekly tutorials and holding extra office hours.

### IT Operations Intern

Designed graphics for online internship information hub. Led interactive workshop teaching 20 interns about online self-branding via LinkedIn. Developed visual dashboard that raises alerts on data quality issues and makes database info consumable.

### Technology Business Analyst

Liaised between back-end and front-end operations by communicating business systems. Created a budget prototype to aid developers in user testing and forming the final application.