



Your Vodafone bill

Every 3000 sheets of paper cost us a tree. Let's conserve.
SMS ACT GOGREEN to 199 (toll free) to get your bills on email only.

Invoice No : 07IHR07010255154 | Bill Period : 01.07.20 to 31.07.20
Bill Date : 01.08.20 | Your Plan : RED Entertainment
Description of Service : Telecommunications



Pay your bill in a Click!

Simply scan the below QR code from any Banking or Payment App to pay from the respective bank or wallet



MR. Jangsher Singh Gill

S-O MOMAN RAM H.NO.423
URBAN ESTATE II
NR. VISHVASH SR. SEC SCHOOL
HISSAR-125001
HARYANA

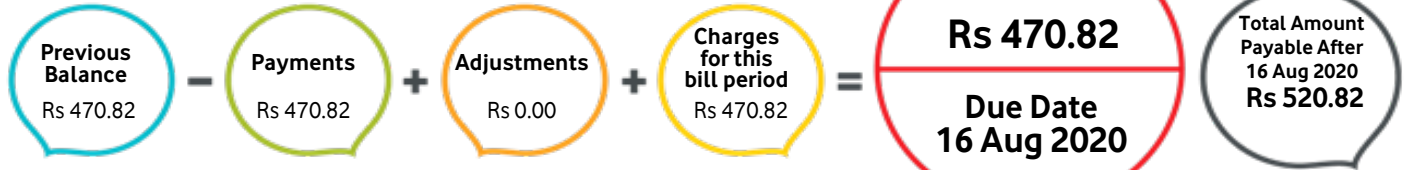
Vodafone No : 9017311119
Alternate Contact No : 9354311177
Account No : 41759650
No. of Connections : 1
Customer GST No : 06AAZPG7446F1ZA
Place of Supply : Haryana
State Code : 06

Amount Due

Rs 470.82

Due Date
16 Aug 2020

Total Amount
Payable After
16 Aug 2020
Rs 520.82



Please note the new due date for your Vodafone bill is 16.08.2020. Pls pay before due date to avoid any late payment fee. Pay previous balance, if any, immediately to avoid disconnection.

Summary of Charges

Current Bill Period Rs

| | |
|---------------------------------------|---------------|
| One Time Charges | 0.00 |
| + Monthly Charges | 399.00 |
| Usage Charges | 0.00 |
| • Call Charges | 0.00 |
| • Conference Call Charges | 0.00 |
| • SMS Charges | 0.00 |
| • Mobile Internet Charges | 0.00 |
| • National Roaming Charges | 0.00 |
| • International Roaming Charges | 0.00 |
| • Value Added Service Charges | 0.00 |
| Discounts | 0.00 |
| Other Credits / Charges | 0.00 |
| Miscellaneous Charges | 0.00 |
| + Taxable Value | 399.00 |
| + Tax | 71.82 |
| + Charges for this bill period | 470.82 |

Four Hundred Seventy Rupees and Eighty Two Paise



Imp: Cheque / DD should be payable to Vodafone Number 9017311119.

For making payment using Unified Payment Interface, your VPA ID **VMSL9017311119@HSBC**

Many ways to pay your Vodafone Bill



Online

Visit the 'Quick Bill Pay' section on www.vodafone.in
SMS QUICKPAY to 199 (toll free). OR Log on to My Vodafone App
and pay using your credit card, debit card or netbanking.



Direct Debit

Give standing instructions to automatically debit the bill amount
from your bank account or credit card. To sign up for Direct Debit, call
199, visit your nearest Vodafone Store or log on to www.vodafone.in.



Unified Payment Interface

Pay your bill using UPI payment mode from your Banks mobile
Application. Your VPA ID for bill payment is mentioned above



Vodafone Stores

Walk in to your nearest Vodafone Store and pay by cash (at kiosk),
credit card or debit card. You can also drop your cheque in the
payment drop box.

Keep your family safe and secure while using the internet, especially children & young adults. Get tips at <https://www.vodafone.in/parental-control>

To find out your Nearest Payment Centre, SMS Store<Space>Areaname to 199 (toll free)

Vodafone Idea Limited 173, SECTOR 3, INDUSTRIAL AREA, HSIIDC, KARNAL, HARYANA, 132001

HSN Code : 9984

Vodafone Idea GST No : 06AAACB2100P1Z1

CIN : L32100GJ1996PLC030976

Regd. Office : Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat - Tel + 91 79 6671 4000 Fax +91 79 2323 2251, www.vodafone.in

(Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership

We're Happy to Help™

- Call us on **199** from your Vodafone mobile or call on **98130 98130** from any other network.
- You can also visit www.vodafone.in, email us at customercare@vodafoneidea.com or fax us on **+91 98130 98136**
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vodafone mobile.

Note : Charges of 50p/3 mins will be applicable when you choose to speak to an agent on dialing 199 from your Vodafone mobile.



Write to Us at

Vodafone Idea Limited(CIN:L32100GJ1996PLC030976, PAN:AAACB2100P), 173, Sec-3, HSIDC, Industrial Area, Karnal, Haryana- 132001.



Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

Name: **Mr. Vikram Singh Bains**
Designation: Head Customer Service
Phone: **+91 98130 90003** | Fax: **+91 98130 98136**
Email: appellate.har@vodafoneidea.com

Contact them with the docket number, from Monday to Friday, between 10.00 AM to 6.00 PM at the above address

About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit www.vodafone.in
- It is advisable to change the tariff plan at the end of the bill cycle



Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, visit live.vodafone.in or call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

Manage Your Vodafone Account Online

- Register for 'My Vodafone' by visiting www.vodafone.in/myvodafone
- Download MyVodafone App on your smartphone. SMS **MYVF** to **199** (toll free)

International Roaming

- International rates for Data usage vary from Rs 5.50/10 KB to Rs 10/10 KB, depending upon the country of visit. Please visit www.vodafone.in for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs 15/SMS (1 SMS = 160 characters)

To activate International Roaming before you fly overseas, SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vodafone, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming



Tips for You!

Free Data usage on your connection is also applicable on usage carried out on any Vodafone network within India.



Helpful Information for You



Billing information:

For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial ***111#**
You can also send an SMS to **199** (toll free) for the following:

- Last bill summary : SMS **MBILL**
- Data balance : SMS **DATA BAL**

To activate ISD Calls: SMS **ACT ISD** to **199** (toll free)

For itemised bill (Charges as applicable):
Log on to www.vodafone.in or SMS **ACT IB** to **199** (toll free)

Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

To change address:

Visit your nearest store with the new address proof.
For more information call **199**

Reporting loss of SIM:

Call Vodafone Care immediately at **199** or **98130 98130** and inform us. The connection will be barred immediately.

Avoidable Charges

Late payment charges



| Outstanding Amount | Late Payment Charges |
|--------------------|----------------------|
| Rs 50 – 499 | Rs 50 |
| More than Rs 499 | Rs 100 |

Bounced cheque charges

If your cheque returns unpaid by your bank, below charges will apply. Cheque bounce may also result in withdrawal of services

| Amount | Cheque Bounce Charges |
|-------------------|-----------------------|
| Up to Rs 1000 | Rs 100 |
| More than Rs 1000 | Rs 200 |

Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.

However, Vodafone at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit.



Complaints and Requests

To check the status of your complaints and requests for the last 3 months, log onto My Vodafone. Select "Complaints and Requests" under the "My Account - Support" section.



To avoid unwanted telemarketing calls, register your Vodafone number in NDNC Registry - call **1909** (toll free) or SMS **START 0** to **1909** (toll free). All contents of this bill will be deemed correct by you if you don't inform us of any discrepancy within the due date.

Rounding Rule

Call duration is rounded upwards for fractions of a second.
Data usage is rounded upwards to the nearest multiple of 10 Kilobytes. **SMS** beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).



Your Usage Details

MR. Jangsher Singh Gill

| Bill Period | Vodafone No | Pulse Rate | Dynamic Credit Limit |
|----------------------|-------------|---|------------------------------------|
| 01.07.20 to 31.07.20 | 9017311119 | VF 2 VF 60 Seconds and VF 2 Others 60 Seconds | Rs 4900 (for details refer page 2) |

| Your Postpaid Plan | | | | | |
|---|-------------------------------|---------------------|-------------------|-------------------------------|---------------|
| RED Entertainment | Call Rates (@ Home Circle) | Local Rs/Min:Sec | STD Rs/Min:Sec | SMS Rates | Rs/SMS |
| With this plan, you get: ✓ Free Talktime : Unlimited Mins (Home & Roam Local+STD) ✓ Free SMS : 100 SMS (Home & Roam) ✓ Free Internet Quota : 40 GB | Incoming | Free | Free | Outgoing | |
| | Outgoing | | | Local | 0.25 |
| | To Vodafone Mobile | 0 | 0 | STD | 0.25 |
| | To Other Mobile | 0 | 0 | International | 5 |
| | To Landline | 0 | 0 | | |
| | Video Calls | 3 | | Mobile Internet Rates | Rs/10KB |
| | | | | Browsing without pack (2G/3G) | 0.0048/0.0048 |

Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features like Family & Friends, CUG, etc For further details on international call rates, visit www.vodafone.in

| Your Security Deposit with us | Rs 0.00 | Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit. |
|----------------------------------|---------|--|
|----------------------------------|---------|--|

| Last 6 Months Bill History | | | | | | Last 3 Payments | | |
|----------------------------|-----------|-----------|-----------|-----------|-----------|-----------------|-----------|-----------|
| Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | Jul-20 | 11-May-20 | 08-Jun-20 | 05-Jul-20 |
| Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 | Rs 470.82 |

Note : Payment details under Last 3 Payments section doesn't include any payments towards the deposit

| Monthly Charges | Rental Period | Units | Charge per Unit | Charges Rs | Discounts Rs | Net Charges Rs |
|---------------------------------|----------------------|-------|--------------------|---------------|-----------------|-------------------|
| Plan Rental - RED Entertainment | 01.07.20 to 31.07.20 | | | 399.00 | 0.00 | 399.00 |
| Total | | | | 399.00 | 0.00 | 399.00 |

| Call Charges | Usage Min:Sec | Free Usage Min:Sec | Charged Usage Min:Sec | Charges Rs |
|--------------|------------------|-----------------------|--------------------------|---------------|
| Local | 273:00 | 273:00 | 0:00 | 0.00 |
| Total | 273:00 | 273:00 | 0:00 | 0.00 |

| Mobile Internet Charges | Usage KB | Usage MB | Free Usage MB | Charged Usage MB | Charges Rs |
|--|---------------|---------------|------------------|---------------------|---------------|
| Internet Usage | 172410 | 168.37 | 167.57 | 0.80 | 0.00 |
| Data Conversion: 1 MB = 1,024 KB 1 GB = 1,024 MB | | | | | |
| Total | 172410 | 168.37 | 167.57 | 0.80 | 0.00 |

| Value Added Services (VAS) | | | | | |
|----------------------------|---------------------------|---------------|-----------------|-------------------|--|
| 1. Usage | Usage Min:Sec/SMS/Unit | Charges Rs | Discounts Rs | Net Charges Rs | |
| SMS - Special Numbers | 1 | 0.00 | 0.00 | 0.00 | |
| Usage Total | | 0.00 | 0.00 | 0.00 | |
| Total | | 0.00 | 0.00 | 0.00 | |

| Tax | Rs |
|---------------------|--------------|
| State GST @ 9.00% | 35.91 |
| Central GST @ 9.00% | 35.91 |
| Total | 71.82 |

No Tax is payable on Reverse Charge