

# John Shearin

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## WORK EXPERIENCE

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### **Technical Services Analyst, Epic Systems Corporation**

**July 2018 – Present**

- Provide software and project management support for four hospital IT teams through acting as a liaison to guide direction and communication.
- Discover customer needs, find root causes, and effectively communicate solutions to various external team members.
- Led initiatives to create KPIs and drive recommendations through programming queries on feature data sets, performing analysis, and gathering customer feedback.
- Create business development reports to evaluate product services based on stakeholder analysis, literature research, and market research.
- Support the internal education team and mentor new employees in effectively addressing and communicating problems and solutions.

### **Summer Research Intern, Duke University Medical Center**

**June 2017 – Aug 2017**

*Department of Developmental Biology*

- Developed and assessed models of neurulation and organogenesis in chick embryos.

### **MCAT Tutor, Varsity Tutors**

**Jan 2017 – May 2017**

- Tutored pre-med students preparing for the MCAT.

## PRODUCT DEVELOPMENT EXPERIENCE

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### **Smart Orthotic & Smartphone App Development, Clemson Senior Design**

**Aug 2017 – April 2018**

- Developed a bluetooth-integrated smartphone application using React Native.
- Performed needs finding, business model development, and product requirement curation for the orthotics and prosthetics product space.
- Completed market, competition, and intellectual property landscape analyses.
- Designed a temperature-sensing, bluetooth-enabled orthotic insole.

## SKILLS & ABILITIES

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Communication, Python, SQL, Excel, Troubleshooting, Problem Solving, Analysis

## CERTIFICATIONS AND COURSES

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### **Product Management with Lean, Agile and System Design Thinking**

**Feb 2020 – April 2020**

*Boston University MicroMasters Course via edX*

Credential ID: faf65cefa3c14db5b1f24f2ad7e33936

### **Dale Carnegie Communication and Leadership Course**

**Sept 2017 – Nov 2017**

*Dale Carnegie Training*

## EDUCATION

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**Clemson University, Clemson SC**  
**Bioengineering**

**Bachelor of Science**  
**GPA: 3.78**

**Aug 2014 – May 2018**