

JAE SHIN

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[LinkedIn](#) | [Portfolio](#)

Professional Summary

Qualified Intellectual Disabilities Professional (QIDP) with six years of experience in case management in the non-profit healthcare sector and one year of experience as a freelance UX Designer.

Education

CareerFoundry

Expected Completion Date: July 2022

UX DESIGN CERTIFICATE | Berlin, Germany

- 10-month intensive, project-based program focused on learning and applying UX design fundamentals

Accenture

April 2020

DIGITAL SKILLS: USER EXPERIENCE CERTIFICATE | Online

- 1-month UX Design basics program

Loyola University Chicago

May 2016

**BACHELOR OF SCIENCE IN SPECIAL AND ELEMENTARY EDUCATION,
MINOR IN ENGLISH LANGUAGE LEARNER EDUCATION** | Chicago, IL

- Magna Cum Laude

Professional Experience

Misericordia Home | Chicago, IL

March 2019 - Present

QUALIFIED INTELLECTUAL DISABILITY PROFESSIONAL

- Collaborate with interdisciplinary teams to create and implement person-centered care plans for five adults with disabilities on caseload to help them achieve their goals and increase independence
- Manage three primary direct care staff by providing resources, support daily and trainings monthly to increase staff satisfaction and clients' quality of life

Precious Essentials | Baltimore, MD

July 2020 - July 2021

FREELANCE UX DESIGNER

- Redesigned an outdated e-commerce website to streamline customer experiences and for a cohesive look by wireframing, branding, UX writing and information architecture

Technical Skills

- Figma
- Adobe XD