

# Jashanpreet Kaur

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## OBJECTIVE

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A personable and high-energy individual with a passion for creating genuine connections and delivering exceptional customer experiences. Excels in fast-paced, collaborative team settings and is a quick learner, eager to master the craft of preparing quality food and beverages. Looking to bring strong interpersonal skills, a focus on quality, and a positive attitude to the Barista role at Starbucks.

## SKILLS

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- **People Person:** Enjoy meeting new people and building positive relationships with customers and team members.
- **Excellent Communicator:** Able to engage with customers to discover their needs and respond with clear communication.
- **Quality Focused:** Take pride in delivering high-quality products and a great customer service experience.
- **Team Player:** Thrive in collaborative environments and appreciate the chance to work with others to achieve goals.
- **Quick Learner:** Open to learning new things and able to quickly master new recipes, products, and procedures.
- **Cash Handling & Safety:** Comfortable and responsible with cash-handling, POS systems, and maintaining store safety standards.
- **Supportive Colleague:** Always ready to help team members and contribute to a positive energetic atmosphere.

## EXPERIENCE

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### Store Associate

Feb 2025 – Apr 2025

*Fruticana*

*Surrey, BC*

- Created a warm and welcoming store environment by greeting customers, discovering their needs, and providing excellent service.
- Handled cash transactions accurately and efficiently while maintaining store safety and security standards.
- Took pride in maintaining a clean, organized, and inviting workspace, including product displays and customer areas.
- Quickly learned the product inventory to make helpful recommendations to customers.

### Customer Support Representative

Feb 2025 – Present

*Anywhere Anytime Ltd.*

*Delta, BC*

- Built positive relationships with customers through clear and pleasant communication via phone and live chat..
- Acted as part of a team to ensure all customer inquiries were responded to promptly and effectively.

### Volunteer - VOLT Program

Jan 2025 – Present

*Langara College*

*Vancouver, BC*

- Collaborated effectively with a diverse team of student partners to plan and execute successful community events, demonstrating strong interpersonal skills.

## EDUCATION

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### Langara College

Vancouver, BC

*Associate Degree in Computer Science*

*Jan 2025 - Present*

## REFERENCES

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Harmanjot Kaur (Starbucks Employee): +1(604)-729-2830

Navpreet Singh Sidhu: +1(236)-332-5217