

Jashanpreet Kaur

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OBJECTIVE

A personable and high-energy individual with a passion for creating genuine connections and delivering exceptional customer experiences. Excels in fast-paced, collaborative team settings and is a quick learner, eager to master the craft of preparing quality food and beverages. Looking to bring strong interpersonal skills, a focus on quality, and a positive attitude to the Barista role at Starbucks.

SKILLS

- **People Person:** Enjoy meeting new people and building positive relationships with customers and team members.
- **Excellent Communicator:** Able to engage with customers to discover their needs and respond with clear communication.
- **Quality Focused:** Take pride in delivering high-quality products and a great customer service experience.
- **Team Player:** Thrive in collaborative environments and appreciate the chance to work with others to achieve goals.
- **Quick Learner:** Open to learning new things and able to quickly master new recipes, products, and procedures.
- **Cash Handling & Safety:** Comfortable and responsible with cash-handling, POS systems, and maintaining store safety standards.
- **Supportive Colleague:** Always ready to help team members and contribute to a positive energetic atmosphere.

EXPERIENCE

Store Associate

Feb 2025 – Apr 2025

Fruticana

Surrey, BC

- Created a warm and welcoming store environment by greeting customers, discovering their needs, and providing excellent service.
- Handled cash transactions accurately and efficiently while maintaining store safety and security standards.
- Took pride in maintaining a clean, organized, and inviting workspace, including product displays and customer areas.
- Quickly learned the product inventory to make helpful recommendations to customers.

Customer Support Representative

Feb 2025 – Present

Anywhere Anytime Ltd.

Delta, BC

- Built positive relationships with customers through clear and pleasant communication via phone and live chat..
- Acted as part of a team to ensure all customer inquiries were responded to promptly and effectively.

Volunteer - VOLT Program

Jan 2025 – Present

Langara College

Vancouver, BC

- Collaborated effectively with a diverse team of student partners to plan and execute successful community events, demonstrating strong interpersonal skills.

EDUCATION

Langara College

Vancouver, BC

Associate Degree in Computer Science

Jan 2025 - Present

REFERENCES

Harmanjot Kaur - Starbucks Employee #36796817

Navpreet Singh Sidhu: +1(236)-332-5217