

JASON SILVIA

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SKILLSETS

- SCADA and DAS Systems
- AcSEerator
- Inductive Automation Ignition
- Server Configuration
- Data Center Hardware Infrastructure
- Battery Backup Units

PROFESSIONAL BACKGROUND

DUNN CONSTRUCTION ANALYSTS - Rochester, NY

2021 - Present

ASSOCIATE SOLAR SCADA TECHNICIAN

- Accelerated SCADA system implementation through the adept configuration of servers and UPS's.
- Collaborated with Senior Field Engineers on commissioning activities for solar SCADA, and DAS systems.
- Optimized SCADA and DAS system implementations through the configuration and setup, of RTUs and RTACs.
- Accelerated deployments by conducting in-depth single line diagram analysis on Also Energy SCADA products.
- Reduced integration timelines by demonstrating knowledge in Power Plant Controller configuration.

DELL TECHNOLOGIES - Hopkinton, MA

2019 - 2020

TECHNICAL TRAINING COURSE MANAGER

- Collaborated with product engineering to create customized training content for solutions architects.
- Collaborated with engineering, sales, and marketing, to upgrade existing sales engineering training courses.
- Provided strategic guidance to leadership on optimizing training content delivery systems and methodologies.

DELL TECHNOLOGIES - Hopkinton, MA

2017 - 2019

ENTERPRISE SOLUTIONS ARCHITECT

- Achieved revenue growth by closing 100k+ deals by acting as the technical advisor for sales campaigns.
- Enhanced customer retention rates through the delivery of technical site analysis and providing custom demos.
- Elevated technical proficiency of new hires, by creating the top-rated solution training course for four quarters.

DELL TECHNOLOGIES - Hopkinton, MA

2015 - 2017

ENTERPRISE TECHNICAL SERVICE ENGINEER

- Improved customer satisfaction rates by developing comprehensive battery backup knowledge-base articles.

EDUCATION

NEW ENGLAND INSTITUTE OF TECHNOLOGY - East Greenwich, RI

2011

BACHELOR OF SCIENCE – INFORMATION TECHNOLOGY

ADDITIONAL SKILLSETS

Data Storage, Data Protection, Cloud Computing, Data Center Operations, VMware, File Storage, Object Storage, Structured Data Storage, Storage Arrays, Servers, Project Management, Networking, Databases, Database Storage