



Portsmouth Escape Room

95 Brewery Ln Unit 13, Portsmouth, New Hampshire 03801

Phone : 603-380-9160

<http://www.portsmouthescaperoom.com> contact@portsmouthescaperoom.com

Booking details

Date: Sunday, October 31, 2021

Time: 7:15 PM – 8:15 PM (1 hour)

Game: The Secret Lab of Dr Prometheus – Private Game (8)

Participants: 3 adults

Total price: \$120

Amount paid: \$120

Amount due: \$0

Customer: Josef Siraco
ragnarock.josef@gmail.com
2073324731 (Mobile)

Booking number: 1554110319644608

Price

Description	Unit price	Quantity	Price
Sunday, October 31, 2021 7:15 PM			
The Secret Lab of Dr Prometheus – Private Game (8) – adults	\$40	3	\$120
Total			\$120

Payments

When	Reason	Payment method	Amount
10/31/2021 3:20 PM	Normal payment	Credit card	\$120

Cancellation policy

- No refund will be provided in case of booking cancellation or no-show.
- No refund will be given if you are late to your game.
- No refund will be provided if you book the wrong date or time, unless you notify us within 30 mins of booking to update your booking. Please double check your booking confirmation email.
- No refund if you book in the wrong state or country (e.g. UK, OH, VA, etc). We are located in New Hampshire, USA.
- No refund/reschedule will be provided if your plans change and you decide to not come anymore.
- Inclement weather: We are normally open when it snows or rains, there are no refunds if you decide to not attend due to weather. If there is a bad storm or any weather related emergencies (such as no electricity or heat) or there are safety warnings issued and roads are closed, we will close the facility and you may opt to reschedule or get a refund only in this case.

Terms and conditions

DURING PANDEMIC UNTIL FURTHER NOTICE:

All bookings are private with tiered pricing: 2-3 players \$40 per person, 4+ players \$30 per person

Cancellation / Reschedule Policy Update due to COVID: You can reschedule or request full store credit in case of cancelation with at least 24 hrs notice. No 24 hrs, no refund or reschedule.

We are taking additional steps to increase our guests safety during the COVID-19 outbreak. You will be required to wear a mask during your visit and fill out a short questionnaire when you arrive.

IMPORTANT INFORMATION BELOW – PLEASE READ IN FULL BEFORE BOOKING

Please arrive 10 mins before your scheduled start time to review the game rules (for example, if your game starts at 8:00pm, please arrive 7:50pm). The game starts promptly at the scheduled time. If you are late your game will be cancelled with no refund.

Please also note the following:

- **All children under 16 must be accompanied by an adult.** We recommend 1 adult every 4 children.
- **Children under 10 are allowed on private games only.** If you wish to bring younger children with you please book a private game.
- **We reserve the right to cancel your game if you are inebriated** as you can be a danger to yourself or others. You will not be allowed to play if you are under the influence of alcohol and/or drugs.
- **Please double check your date and time booked.** If there is a mistake please contact us immediately (within 30 mins of booking) to update. There are no refunds, reschedule or credits on bookings made for the wrong date/time.
- **We are located in New Hampshire, USA.** We will not provide a refund if you book the wrong escape room in the wrong state or country (we are not in OH, VA, KY or the UK)
- **Be on time! If you are late, your booking will be canceled with no refund and will not be rescheduled.**
- **ALL BOOKINGS ARE FINAL:** There are no refunds or credit for cancellations. No partial refund if your friends don't show. No refund or rescheduling if your plans change.
- **Inclement Weather Notice:** We will still open when it snows or rains, there are no refunds if you decide to not attend due to weather. If there is a bad storm or any weather related emergencies (no electricity or heat) and there are safety warnings issued and roads are closed, we will close the facility and you may opt to reschedule or get a refund.
- When you participate in this activity, you will be entering an area where photography, video and audio recording may occur.

GIFT VOUCHERS

- A gift voucher is like a gift card, you are purchasing a credit for future use. Please note our admission price might change in the future. While this does not impact your voucher value, you may have to pay the difference if you want to use your voucher and prices have gone up.
- Gift vouchers are non-refundable and do not hold cash value.

By booking your tickets or purchasing a gift voucher you agree to ALL these Terms and Conditions, as well as our Cancellation Policy.

Please always quote your booking number when contacting us about this booking.