Listing of Claims

1. (Original) An end-to-end process modeler comprising:

a non-technical interface to permit design of a business process by a non-technical user; and

a technical interface to implement substeps of the process to automate technical aspects of the process by a technical user, using the same process modeler;

the resulting process designed to be used by non-technical employees, to automatically lead the non-technical employees through the business process.

2-35. (Cancelled)