

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Brenda Dietrich

Application No.: 11/512,782

Filed: August 30, 2006

For: METHOD AND SYSTEM FOR TRACKING  
SERVICE ORDERS

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Confirmation No.: 1900

Art Unit: 2458

Examiner: Catherine B. Thiaw

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

In response to the Non-Final Office Action dated October 22, 2009, Applicant requests reconsideration of the Application for the reasons set forth below.