

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Brenda Dietrich

Application No.: 11/512,782

Filed: August 30, 2006

For: METHOD AND SYSTEM FOR TRACKING
SERVICE ORDERS

Confirmation No.: 1900

Art Unit: 2458

Examiner: Catherine B. Thiaw

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Office Action dated January 29, 2009, Applicant amends and requests reconsideration of the application for the reasons set forth below.