

**AMENDMENTS TO THE CLAIMS:**

This listing of claims will replace all prior versions, and listings, of claims in the Application:

1. (Currently Amended) A method for tracking service orders by a communications service provider of service activities each having a service activity date from a sender to a recipient with an email application operating via a communications network, the method comprising:
  - generating at said sender an email having a first portion including a first data from said service order and a second portion including a second data from said service order;
  - creating an inbox at said recipient at said communications service provider for the receipt of said email;
  - creating at least one subfolder at said recipient identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;
  - sending said email to said recipient at said communications service provider over said communications network;
  - receiving said email at said inbox;
  - searching, responsive to said receipt of said email in said inbox, said first data and said second data of said email;
  - moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order;
  - sending other first emails related to said service order by said recipient at said communications service provider to a vendor in an effort to fulfill said service order, said other first emails including said first and second data from said service order;
  - moving a copy of said other first emails from a sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data;
  - receiving other second emails related to said service order by said recipient at said communications service provider from said vendor in an effort to fulfill said service order, said other second emails including said first and second data from said service order; and

moving a copy of said other second emails from the sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data.

2. (Original) The method of claim 1 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
3. (Original) The method of claim 1 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
4. (Original) The method of claim 1 wherein said receiving said email at said inbox further comprises:  
receiving said email from a selected sender.
5. (Original) The method of claim 1 wherein first portion comprises a subject line of said email.
6. (Original) The method of claim 1 wherein said second portion comprises a body of said email.
7. (Original) The method of claim 1 wherein said particular set of first data comprises:  
a select set of service activity dates associated with said conversion date.
8. (Currently Amended) A system for tracking service orders by a communications service provider of service activities each having a service activity date from a sender to a recipient with an email application operating via a communications network, the system comprising:  
means for generating at said sender an email having a first portion including a first data from said service order and a second portion including a second data from said service order;  
means for creating an inbox at said recipient at said communications service provider for the receipt of said email;  
means for creating at least one subfolder at said recipient identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;  
means for sending said email to said recipient at said communications service provider over said communications network;  
means for receiving said email at said inbox;

means for searching, responsive to said receipt of said email in said inbox, said first data and said second data of said email;

means for moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order;

means for sending other first emails related to said service order by said recipient at said communications service provider to a vendor in an effort to fulfill said service order, said other first emails including said first and second data from said service order;

means for moving a copy of said other first emails from a sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data;

means for receiving other second emails related to said service order by said recipient at said communications service provider from said vendor in an effort to fulfill said service order, said other second emails including said first and second data from said service order; and

means for moving a copy of said other second emails from a sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data.

9. (Original) The system of claim 8 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
10. (Original) The system of claim 8 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
11. (Original) The system of claim 8 wherein said means for receiving said email at said inbox further comprises:
  - means for receiving said email from a selected sender.
12. (Original) The system of claim 8 wherein first portion comprises a subject line of said email.
13. (Original) The system of claim 8 wherein said second portion comprises a body of said email.
14. (Original) The system of claim 8 wherein said particular set of first data comprises:
  - a select set of service activity dates associated with said conversion date.

15. (Currently Amended) A system for tracking service orders by a communications service provider of service activities each having a service activity date from a service order sender to a service order receiver with an email application operating via a communications network, the system comprising:

- a first computer located at said service order sender for operating an email application to generate an email having a first portion including a first data from said service order and a second portion including a second data from said service order;
- a second computer located at said service order receiver to create an inbox for the receipt at said communications service provider of said email;
- at least one subfolder on said second computer identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;
- means for sending said email to said recipient at said communications service provider over said communications network;
- means for receiving said email at said inbox;
- alphanumeric search means, responsive to said receipt of said email in said inbox, for searching said first data and said second data of said email;
- means for moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order;
- means for sending other first emails related to said service order by said recipient at said communications service provider to a vendor in an effort to fulfill said service order, said other first emails including said first and second data from said service order;
- means for moving a copy of said other first emails from a sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data;
- means for receiving other second emails related to said service order by said recipient at said communications service provider from said vendor in an effort to fulfill said service order, said other second emails including said first and second data from said service order; and
- means for moving a copy of said other second emails from a sent email folder to said at least one subfolder identified by said conversion date associated with the particular set of first data.

16. (Original) The system of claim 15 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
17. (Original) The system of claim 15 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
18. (Original) The system of claim 15 wherein said means for receiving said email at said inbox further comprises:  
means for receiving said email from a selected sender.
19. (Original) The system of claim 15 wherein first portion comprises a subject line of said email.
20. (Original) The system of claim 15 wherein said second portion comprises a body of said email.
21. (Original) The system of claim 15 wherein said particular set of first data comprises:  
a select set of service activity dates associated with said conversion date.