Docket No.: 11000060-0055

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Brenda Dietrich

Application No.: 11/512782

Confirmation No.: 1900

Filed: March 31, 2005

Art Unit: 2161

For: METHOD AND SYSTEM FOR TRACKING

SERVICE ORDERS

Examiner: Not Yet Assigned

STATUS INQUIRY

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

It is respectfully requested that the attorney named below be advised of the status of the aboveidentified application. Please advise us of when we might expect to receive an Office Action from the Patent and Trademark Office.

Applicant believes no fee is due with this request. However, if a fee is due, please charge our Deposit Account No. 193140, under Order No. 11000060-0055 from which the undersigned is authorized to draw.

Dated: January 28, 2008

Respectfully submitted,

Darren W. Collins

Registration No.: 44,625

SONNENSCHEIN NATH & ROSENTHAL LLP

2000 McKinney Ave., Suite 1900

Dallas, Texas 75201

(214) 259-0900

(214) 259-0910 (Fax)

Attorney for Applicant