

**Amendments to the Claims**

The listing of claims below will replace all prior versions and listings of claims in the present application.

**Claim Listing**

1. (Original) An end-to-end process modeler comprising:  
a non-technical interface to permit design of a business process by a non-technical user; and  
a technical interface to implement substeps of the process to automate technical aspects of the process by a technical user, using the same process modeler;  
the resulting process designed to be used by non-technical employees, to automatically lead the non-technical employees through the business process.

2-35. (Cancelled)