Docket No.: 11000060-0055 Application No.: 11/512,782

## AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Original) A method for tracking service orders of service activities each having a service activity date from a sender to a recipient with an email application operating via a communications network, the method comprising:

generating at said sender an email having a first portion including a first data from said service order and a second portion including a second data from said service order; creating an inbox at said recipient for the receipt of said email;

creating at least one subfolder at said recipient identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;

sending said email to said recipient over said communications network;

receiving said email at said inbox;

searching, responsive to said receipt of said email in said inbox, said first data and said second data of said email; and

moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order.

- 2. (Original) The method of claim 1 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
- 3. (Original) The method of claim 1 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
- 4. (Original) The method of claim 1 wherein said receiving said email at said inbox further comprises:

receiving said email from a selected sender.

- 5. (Original) The method of claim 1 wherein first portion comprises a subject line of said email.
- 6. (Original) The method of claim 1 wherein said second portion comprises a body of said email.
- 7. (Original) The method of claim 1 wherein said particular set of first data comprises: a select set of service activity dates associated with said conversion date.

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8. (Original) A system for tracking service orders of service activities each having a service activity date from a sender to a recipient with an email application operating via a communications network, the system comprising:

means for generating at said sender an email having a first portion including a first data from said service order and a second portion including a second data from said service order;

means for creating an inbox at said recipient for the receipt of said email;

means for creating at least one subfolder at said recipient identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;

means for sending said email to said recipient over said communications network; means for receiving said email at said inbox;

means for searching, responsive to said receipt of said email in said inbox, said first data and said second data of said email; and

means for moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order.

- 9. (Original) The system of claim 8 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
- 10. (Original) The system of claim 8 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
- 11. (Original) The system of claim 8 wherein said means for receiving said email at said inbox further comprises:

means for receiving said email from a selected sender.

- 12. (Original) The system of claim 8 wherein first portion comprises a subject line of said email.
- 13. (Original) The system of claim 8 wherein said second portion comprises a body of said email.
- 14. (Original) The system of claim 8 wherein said particular set of first data comprises: a select set of service activity dates associated with said conversion date.

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15. (Original) A system for tracking service orders of service activities each having a service activity date from a service order sender to a service order receiver with an email application operating via a communications network, the system comprising:

- a first computer located at said service order sender for operating an email application to generate an email having a first portion including a first data from said service order and a second portion including a second data from said service order;
- a second computer located at said service order receiver to create an inbox for the receipt of said email;
- at least one subfolder on said second computer identified by a conversion date associated with a particular set of first data, said at least one subfolder in communication with said inbox;

means for sending said email to said recipient over said communications network; means for receiving said email at said inbox;

alphanumerical search means, responsive to said receipt of said email in said inbox, for searching said first data and said second data of said email; and

means for moving said email to a corresponding one of said at least one subfolders identified by said first data of said service order.

- 16. (Original) The system of claim 15 wherein said first data of said service order are alphanumerical characters corresponding to said service activity date.
- 17. (Original) The system of claim 15 wherein said second data of said service order are alphanumerical characters corresponding to a descriptor of said service activity.
- 18. (Original) The system of claim 15 wherein said means for receiving said email at said inbox further comprises:

means for receiving said email from a selected sender.

- 19. (Original) The system of claim 15 wherein first portion comprises a subject line of said email.
- 20. (Original) The system of claim 15 wherein said second portion comprises a body of said email.
- 21. (Original) The system of claim 15 wherein said particular set of first data comprises: a select set of service activity dates associated with said conversion date.