User Test Cases

**Search for a product**

Goal: A customer wants to find a specific item using the website’s search feature.

1. Customer clicks on search bar, located on the right side of page header
2. Customer types their query into the search bar and clicks the submit button to activate the search
3. Page displays all matching results for their query
   1. Customer clicks on their desired result
   2. Customer refines their search query for a more accurate result

**Add product to cart**

Goal: A customer found a product they might want, and wishes to add it to their cart.

From Catalog page:

1. Customer browses through product catalog
2. Customer clicks “add to cart” button located under the product image

From product detail page:

1. Customer browses through product catalog
2. Customer finds the product of interest and clicks “view details” button located under product image
3. Customer clicks “add to cart button” located to the right of the product image

**Create an account**

Goal: A customer would like to create an account to make their checkout process easier.

1. From any page, customer clicks “login” button located in the top right corner
2. Under the “new user signup” section, customer fills out required input fields and clicks the “submit” button upon completion

**Sign in to account**

Goal: A returning customer would like to log in to their account.

1. From any page, customer clicks “login” button located in the top right corner
2. Under the “login” section, customer fills out the username and password input fields and clicks the “submit” button upon completion

**Make a purchase**

Goal: A customer has added all desired items to their cart, and would like to make a purchase.

1. From any page, customer clicks “checkout” link, located in the top right corner of the navigation bar
2. Customer fills out necessary fields on checkout page
3. Customer scrolls down to review order one last time
4. Customer clicks “submit order” upon completion

**Add a review**

Goal: A customer has received their shipment, and would like to review the items they bought.

1. Customer accesses the product page of desired item to be reviewed
2. Customer scrolls to reviews section and clicks the “add a review” button
3. Customer writes their review and clicks “submit” upon completion

**Delete a review**

Goal: A customer would like to delete their existing review

1. Customer locates the product page where they left their review
2. Customer clicks “delete” button located under their review

**Contact customer service**

Goal: A customer has a concern about their order and wants to contact customer service.

Method #1

* From any page, customer can find Greenhouse Furnishings contact phone number and email located in the top left corner of the page, as well as social media icons located in the top right corner of the page

Method #2

1. From any page, customer clicks on “contact” link in the top or bottom navigation
2. From here, customer can fill out the contact form, or utilize the contact information located to the right of the contact form

**Add products to catalog**

Goal: An admin wants to add a new product to the catalog.

1. Privileged user logs into admin dashboard
2. From admin page, user clicks “add a new product” button, located under products tab
3. User fills out appropriate input fields in the “new product” window
4. Upon completion, user clicks “submit” button to add new product to the visible catalog

**Edit existing products in the catalog**

Goal: An admin wants to edit a typo they found on a product

1. Privileged user logs into admin dashboard
2. From the products tab, privileged user finds the product to edit by browsing through the products, or by using the product search bar
3. Upon finding the product, privileged user will click the button located to the left of the product to expand the details
4. To edit, privileged user clicks the “edit” button located under the product description
5. Upon completion, privileged user clicks submit button to submit their changes