

Joshua SNIDER

PERSONAL

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CODE PORTFOLIO: github.com/jsnider-mtu/portfolio
RESUME: github.com/jsnider-mtu/resume

WORK EXPERIENCE

<i>Current</i> SEP 2018	DevOps Engineer at HOME DEPOT <i>Contractor</i> Provide a CI/CD toolchain in the cloud for an agile development team. Provision, configure, and maintain Kubernetes clusters on which the team's services are deployed.
AUG 2015 - AUG 2018	Systems Engineer at IBM <i>Cloud Video Unit</i> Provided application-level and infrastructure-level support for a SaaS application in the cloud. Responsibilities included bug triage and mitigation in a production environment; deploying, upgrading, and maintaining all development, QA, pre-production, and production environments.
MAR 2015 - AUG 2015	NOC Engineer at CLEARLEAP <i>Video-On-Demand Support</i> Provided logistical support for Video-On-Demand content by troubleshooting and resolving incidents involving distribution to, and ingest from, clients. Responsibilities also included provisioning replacement servers for clients when necessary.
OCT 2014 - MAR 2015	Jr Systems Engineer at CLEARLEAP <i>Contractor</i> Provisioned Edge Exchange servers to be shipped to clients' datacenters for distribution of Video-On-Demand content. Handled inventory, repair, and replacement of Edge Exchange servers.

SKILLS

Development

BASIC KNOWLEDGE: Python, Git

Operations

BASIC KNOWLEDGE: Chef, Docker, Puppet, PostgreSQL

PROFICIENCY: Ansible, BASH, Concourse, Jenkins, Terraform

Cloud Platforms

BASIC KNOWLEDGE: Azure, OpenStack, Digital Ocean, SoftLayer

PROFICIENCY: AWS

EDUCATION

MAY 2014 **Michigan Technological University**

Bachelor of Science

Computer Networking & System Administration

Featured Coursework: Linux Administration, Windows Administration, Directory Services, Database Management, Web Services, Storage Area Networking, Project Management, Advanced Scripting, Mobile Computing, Web/App Server Administration, and Network Engineering