



# Support and Resources

Google Cloud Platform



Google Cloud Platform

# Agenda

1

Partner Ecosystem

2

News and Events

3

Support

4

Demo

# Partner Ecosystem



## **Service partners**

Consulting services  
Implementation  
Ongoing support  
Option for reseller



## **Technology partners**

Build on GCP services  
Develop 3rd party tools  
Integrate with GCP



## **Training partners**

Deliver GCP training  
Online courses  
Instructor led &  
virtual instructor led

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# Events

## Google I/O

Annual event in San Francisco  
Attend in person or watch online  
I/O Extended live viewing



## Google Next

Regular events  
Attend in person or watch online  
Focus on Google Cloud Platform



# Updates and News

- Google Cloud Platform blog

<http://googlecloudplatform.blogspot.com>

- Sign up via email for the monthly newsletter

<https://cloud.google.com/newsletter/>

- On Google+ and Twitter

<https://plus.google.com/+googlecloudplatform/>  
<https://twitter.com/googlecloud>

+googlecloudplatform  
@googlecloud

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# Stack Overflow Tags



[google-app-engine](#)



[google-cloud-datastore](#)



[google-compute-engine](#)



[google-bigquery](#)



[google-cloud-storage](#)



[google-cloud-sql](#)

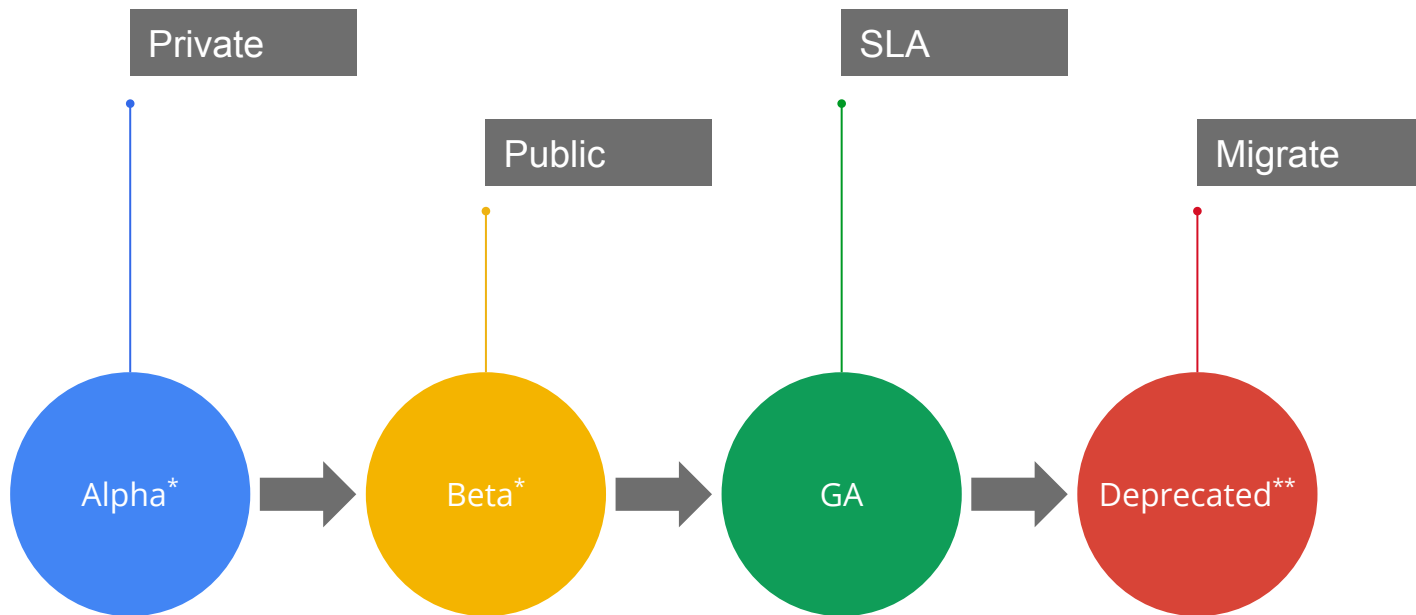
Explore the [full list of support tags](#) for Stack Overflow & Server Fault



# Support Packages

Bronze	Silver	Gold	Platinum
Free	\$150/month	\$400/month	Contact Google
Community support	Google for Work support center	Use case-specific architecture	Unlimited access to Google for Work Support Center
Billing support	4 business hour response time for P1 issues	1 business hour response time for P1 issues	15 minute response time for P1 issues
		Phone support	Technical Account Management

# Features and Services Lifecycle



\* Not covered by an service level agreement (SLA) or support  
\*\* Covered by a deprecation policy

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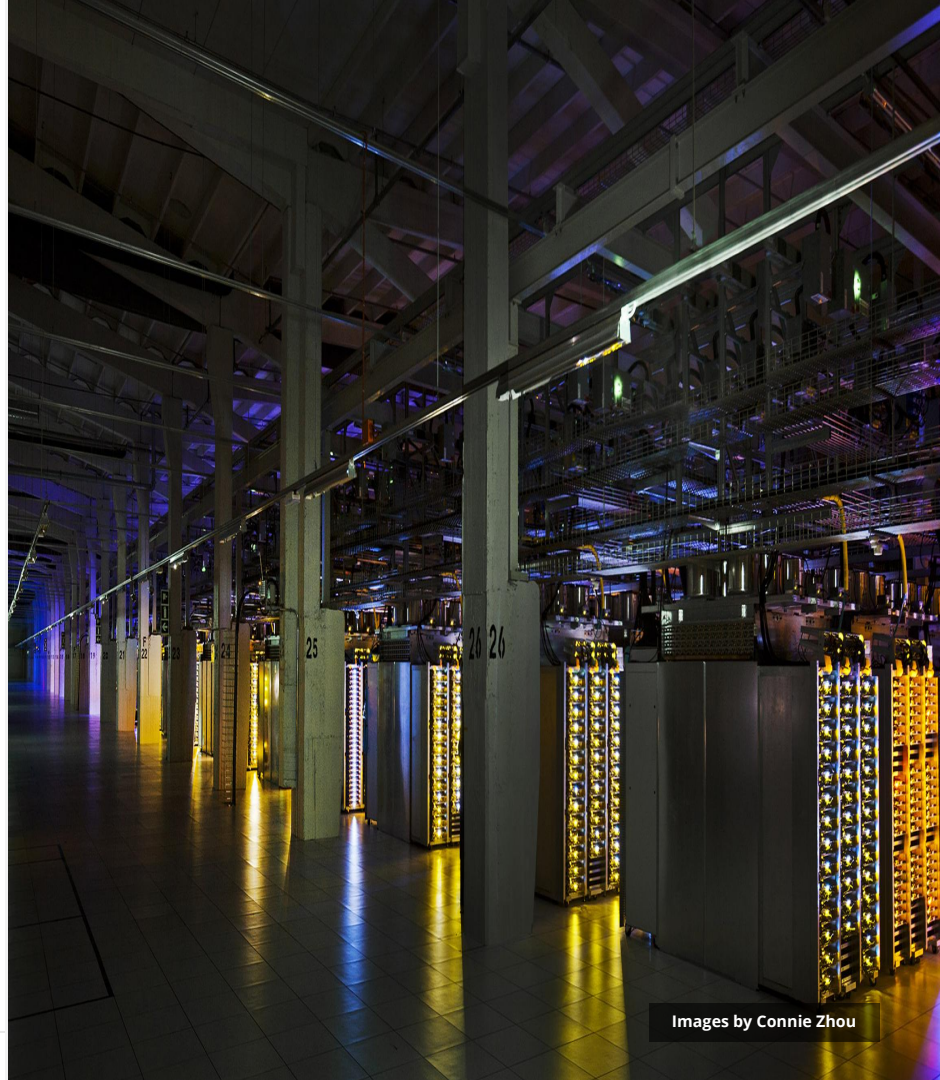
Support

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Demo

# Demo

- Google Cloud Platform [on GitHub](#)
- Google Cloud Platform Training [@ cloud.google.com](#)



Images by Connie Zhou

# Resources

- Google Cloud Platform support  
<https://cloud.google.com/support/>
- Google Cloud Platform help center  
<https://support.google.com/cloud/>
- Google Cloud Platform partners  
<https://cloud.google.com/partners/>
- Google Cloud Platform Next events  
<https://cloudplatformonline.com/NEXT>
- Google I/O  
<https://www.google.com/events/io>





cloud.google.com