

# Terms of Service – Penn Jets LLC

Terms of Service – Penn Jets LLC Effective Date: September 28, 2025

By accessing or using PennJets.com or related services (“Services”), you agree to these Terms. If you do not agree, you may not use the Services. Penn Jets LLC is an aviation consulting and brokerage firm. We do not own or operate aircraft. All flights are provided by independent FAA-licensed Part 135 operators, such as KLM Aviation Inc., who retain full operational control. Transactions may also include aircraft acquisitions, sales, or fractional ownership introductions.

You agree to use the Services only for lawful purposes and not to misuse the website, interfere with operations, attempt unauthorized access, or misrepresent yourself or your authority. Your use of the Services is also governed by our Privacy Policy, Cookie Policy, and Compliance Statement, which explain how we collect, use, and protect your data.

Aircraft availability, pricing, and schedules are subject to change without notice. Services are provided “as is” without warranties of merchantability, fitness, or non-infringement. Penn Jets LLC is not responsible for the acts, omissions, or performance of third-party operators or vendors. To the fullest extent permitted by law, Penn Jets LLC shall not be liable for indirect, incidental, or consequential damages, and total liability shall not exceed the amount paid by you to Penn Jets LLC in the past 12 months.

You agree to indemnify and hold harmless Penn Jets LLC, its officers, employees, and agents against claims arising from your misuse of the Services, your breach of these Terms, or disputes with third-party operators. Our Services are not intended for children under 13, and we do not knowingly collect personal data from children.

Any disputes shall be resolved by binding arbitration in Miami-Dade County, Florida, under the rules of the American Arbitration Association (AAA). You waive the right to participate in class actions or consolidated claims. You may opt out of arbitration by sending written notice to Penn Jets LLC within 30 days of accepting these Terms. These Terms are governed by the laws of the State of Florida, with exclusive venue in Miami-Dade County.

We may update these Terms from time to time. Continued use of the Services after changes constitutes acceptance of the new Terms.

Penn Jets LLC, 690 SW 1st Ct #1030, Miami, FL 33130. Email: [info@pennjets.com](mailto:info@pennjets.com). Phone: 954-546-0763.