

# Oracle® Database

## Quick Installation Guide

12c Release 1 (12.1) for Linux x86-64

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This guide describes how to quickly install Oracle Database 12c Release 1 (12.1) on Linux x86-64 systems. It includes information about the following:

- [Reviewing Information About This Guide](#)
- [Logging In to the System as root](#)
- [Configuring Servers for Oracle Database](#)
- [Reviewing Operating System Security Common Practices](#)
- [About Operating System Requirements](#)
- [Operating System Requirements for x86-64 Linux Platforms](#)
- [Additional Drivers and Software Packages for Linux](#)
- [Checking the Software Requirements](#)
- [Creating Required Operating System Groups and Users](#)
- [Configuring Kernel Parameters and Resource Limits](#)
- [Creating Required Directories](#)
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- [Installing Oracle Database](#)
- [Installing Oracle Database Examples](#)
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## 1 Reviewing Information About This Guide

This guide describes how to install Oracle Database by using the default installation options.

### Tasks Described in This Guide

The procedures in this guide describe how to:

- Configure your system to support Oracle Database
- Install Oracle Database on a local file system by using the Typical Installation option

- Configure a general-purpose Oracle Database installation that uses the local file system for database file storage

### Results of a Successful Installation

After you successfully install Oracle Database:

- The database that you created and the default Oracle Net listener process run on the system.
- Oracle Enterprise Manager Database Express runs on the system and can be accessed using a web browser.

### Tasks Not Described in This Guide

This guide covers the Typical Installation scenario and does *not* describe how to complete the following tasks:

- Using the Advanced Installation option to install the software
- Installing the software on a system that has an existing Oracle software installation
- Installing Oracle Clusterware and Oracle Real Application Clusters on a cluster
- Setting UDP and TCP kernel parameters manually
- Using alternative storage options such as Oracle Automatic Storage Management
- Installing and configuring Oracle Grid Infrastructure
- Automatically configuring Oracle Linux with Oracle RDBMS Pre-Install RPM
- Checking shared memory file system mount

### Where to Get Additional Installation Information

For more information about installing Oracle Database, including information about the tasks not described in this guide, refer to one of the following guides:

- If you want to install the software on a single system, then refer to *Oracle Database Installation Guide for Linux*.
- If you want to install Oracle Grid Infrastructure for a standalone server, then refer to the "Oracle Grid Infrastructure" chapter in *Oracle Database Installation Guide for Linux*.
- If you want to perform an Oracle Real Application Clusters installation, then refer to *Oracle Grid Infrastructure Installation Guide for Linux* and *Oracle Real Application Clusters Installation Guide for Linux and UNIX*. These guides describe how to install Oracle Clusterware and Oracle Real Application Clusters. Oracle Clusterware is a prerequisite for Oracle Real Application Clusters installations.

The product documentation for Oracle Database products is available in both HTML and PDF formats online on the Oracle Technology Network (OTN) website:

<http://www.oracle.com/technetwork/indexes/documentation/index.html>

## 2 Logging In to the System as root

During installation, you must perform tasks as `root` or as other users on remote terminals. Complete the following procedure for user accounts that you want to enable for remote display.

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**Note:** If you log in as another user (for example, `grid`), then repeat this procedure for that user as well.

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To log in as the `root` user and enable remote display, complete one of the following procedures:

- If you are installing the software from an X Window System workstation or X terminal, then:

1. Start a new X terminal session (`xterm`).
2. If you are installing the software on another system and using the system as an X11 display, then enter a command using the following syntax to enable remote hosts to display X applications on the local X server:

```
$ xhost + RemoteHost
```

where *RemoteHost* is the fully qualified remote host name. For example:

```
$ xhost + somehost.example.com
somehost.example.com being added to the access control list
```

3. If you are not installing the software on the local system, then use the `ssh`, `rlogin`, or `telnet` command to connect to the system where you want to install the software:
4. If you are not logged in as the `root` user, then enter the following command to switch the user to `root`:

```
$ ssh -Y RemoteHost
```

```
$ su - root
password:
#
```

- To install the software from a PC or other system with X server software:

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**Note:** If necessary, see the X server documentation, or contact your X server vendor or system administrator for more information about completing this procedure. Depending on the X server software that you are using, you may have to complete the tasks in a different order.

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1. Start the X Window System software.
2. Configure the security settings of the X Window System software to permit remote hosts to display X applications on the local system.
3. Connect to the remote system where you want to install the software as the oracle software installation owner (`oracle`) and start an X terminal session (`xterm`) on that system.
4. Open another terminal on the remote system, and log in as the `root` user on the remote system, so you can run scripts as `root` when prompted.

## 3 Configuring Servers for Oracle Database

This section describes the following operating system tasks you must complete before you install Oracle Database:

- [Checking Server Hardware and Memory Configuration](#)
- [General Server Minimum Requirements](#)
- [Server Storage Minimum Requirements](#)
- [Server Memory Minimum Requirements](#)

### 3.1 Checking Server Hardware and Memory Configuration

Run the following commands to check your current system information:

1. To determine the physical RAM size, enter the following command:

```
# grep MemTotal /proc/meminfo
```

If the size of the physical RAM installed in the system is less than the required size, then you must install more memory before continuing.

2. To determine the size of the configured swap space, enter the following command:

```
# grep SwapTotal /proc/meminfo
```

If necessary, see your operating system documentation for information about how to configure additional swap space.

3. To determine the amount of space available in the `/tmp` directory, enter the following command:

```
# df -h /tmp
```

4. To determine the amount of free disk space on the system, enter the following command:

```
# df -h
```

5. To determine the amount of free RAM and disk swap space on the system, enter the following command:

```
# free
```

6. To determine if the system architecture can run the software, enter the following command:

```
# uname -m
```

Verify that the processor architecture matches the Oracle software release to install. For example, you should see the following for a x86-64 bit system:

```
x86_64
```

If you do not see the expected output, then you cannot install the software on this system.

### 3.2 General Server Minimum Requirements

Ensure the following general minimum requirements on your system:

- Ensure that the system is started with runlevel 3.
- Ensure display cards provide at least 1024 x 768 display resolution, so that Oracle Universal Installer displays correctly while performing a system console-based installation

### 3.3 Server Storage Minimum Requirements

Ensure that your system meets the following minimum storage requirements.

- Ensure that your Linux x86-64 system meets the disk space requirements for software files and data files as described in [Table 1](#)

**Table 1 Disk Space Requirements on Linux x86-64**

Installation Type	Disk Space for Software Files
Enterprise Edition	6.4 GB
Standard Edition	6.1 GB
Standard Edition One	6.1 GB

Additional disk space, either on a file system or on an Oracle ASM disk group is required for the fast recovery area.

- 1 GB of space in the /tmp directory.

If the free space available in the /tmp directory is less than what is required, then complete one of the following steps:

- Delete unnecessary files from the /tmp directory to meet the disk space requirement.
- Set the TMP and TMPDIR environment variables when setting the oracle user's environment.

**See Also:** ["Configuring Oracle Software Owner Environment"](#) on page 1-22 for more information about setting TMP and TMPDIR

- Extend the file system that contains the /tmp directory.

### 3.4 Server Memory Minimum Requirements

Ensure that your system meets the following memory requirements:

**Minimum:** 1 GB of RAM

**Recommended:** 2 GB of RAM or more

[Table 2](#) describes the relationship between the installed RAM and the configured swap space recommendation:

**Table 2** *Swap Space Requirement for Linux*

RAM	Swap Space
Between 1 GB and 2 GB	1.5 times the size of RAM
Between 2 GB and 16 GB	Equal to the size of RAM
More than 16 GB	16 GB

## 4 Reviewing Operating System Security Common Practices

Secure operating systems are an important basis for general system security. Ensure that your operating system deployment is in compliance with common security practices as described in your operating system vendor security guide.

## 5 About Operating System Requirements

Depending on the products that you intend to install, verify that you have the required operating system kernel and packages installed.

Requirements listed in this document are current as of the date listed on the title page. To obtain the most current information about kernel requirements, see the online version on the Oracle Technology Network at the following URL:

<http://www.oracle.com/technetwork/indexes/documentation/index.html>

Oracle Universal Installer performs checks your system to verify that it meets the listed operating system package requirements. To ensure that these checks complete successfully, verify the requirements before you start OUI.

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**Note:** Oracle does not support running different operating system versions on cluster members, unless an operating system is being upgraded. You cannot run different operating system version binaries on members of the same cluster, even if each operating system is supported.

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## 6 Operating System Requirements for x86-64 Linux Platforms

The Linux distributions and packages listed in this section are supported for this release on x86-64. No other Linux distributions are supported.

Identify operating system requirements for Oracle Grid Infrastructure, and identify additional operating system requirements for Oracle Database and Oracle RAC installations.

- [Supported Oracle Linux 6 and Red Hat Enterprise Linux 6 Distributions for x86-64](#)
- [Supported Oracle Linux 5 and Red Hat Enterprise Linux 5 Distributions for x86-64](#)
- [Supported SUSE Distributions for x86-64](#)

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**Note:**

- The Oracle Unbreakable Enterprise Kernel can be installed on x86-64 servers running either Oracle Linux 5 Update 5, or Red Hat Enterprise Linux 5 Update 5. As of Oracle Linux 5 Update 6, the Oracle Unbreakable Enterprise Kernel is the default system kernel. An x86 (32-bit) release of Oracle Linux including the Oracle Unbreakable Enterprise Kernel is available with Oracle Linux 5 update 7 and later.
  - The 32-bit packages listed in the following sections are required only for 32-bit client installs.
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## 6.1 Supported Oracle Linux 6 and Red Hat Enterprise Linux 6 Distributions for x86-64

Use the following information to check supported Oracle Linux 6 and Red Hat Linux 6 distributions:

**Table 3** *x86-64 Supported Linux 6 Operating System Requirements*

Item	Requirements
SSH Requirement	Ensure that OpenSSH is installed on your servers. OpenSSH is the required SSH software.

**Table 3 (Cont.) x86-64 Supported Linux 6 Operating System Requirements**

Item	Requirements
Oracle Linux 6	<p>Subscribe to the Oracle Linux 6 channel on the Unbreakable Linux Network, or configure a yum repository from the Oracle public yum site, and then install the Oracle RDBMS Pre-Install RPM. This RPM installs all required kernel packages for Oracle Grid Infrastructure and Oracle Database installations, and performs other system configuration.</p> <p>Supported distributions:</p> <ul style="list-style-type: none"> <li>Oracle Linux 6 with the Unbreakable Enterprise kernel: 2.6.39-200.24.1.el6uek.x86_64 or later</li> <li>Oracle Linux 6 with the Red Hat Compatible kernel: 2.6.32-71.el6.x86_64 or later</li> </ul>
Red Hat Enterprise Linux 6	<p>Supported distributions:</p> <ul style="list-style-type: none"> <li>Red Hat Enterprise Linux 6: 2.6.32-71.el6.x86_64 or later</li> <li>Red Hat Enterprise Linux 6 with the Unbreakable Enterprise Kernel: 2.6.32-100.28.5.el6.x86_64 or later</li> </ul>
Packages for Oracle Linux 6 and Red Hat Enterprise Linux 6	<p>The following packages (or later versions) must be installed:</p> <pre> binutils-2.20.51.0.2-5.11.el6 (x86_64) compat-libcap1-1.10-1 (x86_64) compat-libstdc++-33-3.2.3-69.el6 (x86_64) compat-libstdc++-33-3.2.3-69.el6 (i686) gcc-4.4.4-13.el6 (x86_64) gcc-c++-4.4.4-13.el6 (x86_64) glibc-2.12-1.7.el6 (i686) glibc-2.12-1.7.el6 (x86_64) glibc-devel-2.12-1.7.el6 (x86_64) glibc-devel-2.12-1.7.el6 (i686) ksh libgcc-4.4.4-13.el6 (i686) libgcc-4.4.4-13.el6 (x86_64) libstdc++-4.4.4-13.el6 (x86_64) libstdc++-4.4.4-13.el6 (i686) libstdc++-devel-4.4.4-13.el6 (x86_64) libstdc++-devel-4.4.4-13.el6 (i686) libaio-0.3.107-10.el6 (x86_64) libaio-0.3.107-10.el6 (i686) libaio-devel-0.3.107-10.el6 (x86_64) libaio-devel-0.3.107-10.el6 (i686) libXext-1.1 (x86_64) libXext-1.1 (i686) libXtst-1.0.99.2 (x86_64) libXtst-1.0.99.2 (i686) libX11-1.3 (x86_64) libX11-1.3 (i686) libXau-1.0.5 (x86_64) libXau-1.0.5 (i686) libxcb-1.5 (x86_64) libxcb-1.5 (i686) libXi-1.3 (x86_64) libXi-1.3 (i686) make-3.81-19.el6 sysstat-9.0.4-11.el6 (x86_64) </pre>



## 6.2 Supported Oracle Linux 5 and Red Hat Enterprise Linux 5 Distributions for x86-64

Use the following information to check supported Oracle Linux 5 and Red Hat Linux 5 distributions:

**Table 4** *x86-64 Supported Linux 5 Operating System Requirements*

Item	Requirements
SSH Requirement	Ensure that OpenSSH is installed on your servers. OpenSSH is the required SSH software.

**Table 4 (Cont.) x86-64 Supported Linux 5 Operating System Requirements**

Item	Requirements
Oracle Linux 5	<p>Subscribe to the Oracle Linux 5 channel on the Unbreakable Linux Network, and then install the Oracle Validated RPM. This RPM installs all required kernel packages for Oracle Grid Infrastructure and Oracle Database installations, and performs other system configuration.</p> <p>Supported distributions:</p> <ul style="list-style-type: none"> <li>■ Oracle Linux 5 Update 6 with the Unbreakable Enterprise kernel: 2.6.32-100.0.19 or later</li> <li>■ Oracle Linux 5 Update 6 with the Red Hat compatible kernel: 2.6.18-238.0.0.1.el5 or later</li> </ul>
Red Hat Enterprise Linux 5	<p>Supported distributions:</p> <ul style="list-style-type: none"> <li>■ Red Hat Enterprise Linux 5 Update 6: 2.6.18-238.0.0.1.el5 or later</li> <li>■ Red Hat Enterprise Linux 5 Update 6 with the Unbreakable Enterprise Kernel: 2.6.32-100.0.19 or later</li> </ul>
Package requirements for Oracle Linux 5 and Red Hat Enterprise Linux 5	<p>The following packages (or later versions) must be installed:</p> <pre> binutils-2.17.50.0.6 compat-libstdc++-33-3.2.3 compat-libstdc++-33-3.2.3 (32 bit) gcc-4.1.2 gcc-c++-4.1.2 glibc-2.5-58 glibc-2.5-58 (32 bit) glibc-devel-2.5-58 glibc-devel-2.5-58 (32 bit) ksh libaio-0.3.106 libaio-0.3.106 (32 bit) libaio-devel-0.3.106 libaio-devel-0.3.106 (32 bit) libgcc-4.1.2 libgcc-4.1.2 (32 bit) libstdc++-4.1.2 libstdc++-4.1.2 (32 bit) libstdc++-devel 4.1.2 libXext-1.0.1 libXext-1.0.1 (32 bit) libXtst-1.0.1 libXtst-1.0.1 (32 bit) libX11-1.0.3 libX11-1.0.3 (32 bit) libXau-1.0.1 libXau-1.0.1 (32 bit) libXi-1.0.1 libXi-1.0.1 (32 bit) make-3.81 sysstat-7.0.2 </pre>

### 6.3 Supported SUSE Distributions for x86-64

Use the following information to check supported SUSE distributions:

**Table 5 x86-64 Supported SUSE Operating System Requirements**

Item	Requirements
SSH Requirement	Ensure that OpenSSH is installed on your servers. OpenSSH is the required SSH software.
SUSE Linux Enterprise Server	Supported distributions: <ul style="list-style-type: none"> <li>■ SUSE Linux Enterprise Server 11 SP2: 3.0.13-0.27 or later</li> </ul>
SUSE 11	<p>The following packages (or later versions) must be installed:</p> <pre> binutils-2.21.1-0.7.25 gcc-4.3-62.198 gcc-c++-4.3-62.198 glibc-2.11.3-17.31.1 glibc-devel-2.11.3-17.31.1 ksh-93u-0.6.1 libaio-0.3.109-0.1.46 libaio-devel-0.3.109-0.1.46 libcap1-1.10-6.10 libstdc++33-3.3.3-11.9 libstdc++33-32bit-3.3.3-11.9 libstdc++43-devel-4.3.4_20091019-0.22.17 libstdc++46-4.6.1_20110701-0.13.9 libgcc46-4.6.1_20110701-0.13.9 make-3.81 sysstat-8.1.5-7.32.1 xorg-x11-libs-32bit-7.4 xorg-x11-libs-7.4 xorg-x11-libX11-32bit-7.4 xorg-x11-libX11-7.4 xorg-x11-libXau-32bit-7.4 xorg-x11-libXau-7.4 xorg-x11-libxcb-32bit-7.4 xorg-x11-libxcb-7.4 xorg-x11-libXext-32bit-7.4 xorg-x11-libXext-7.4 </pre>

## 7 Additional Drivers and Software Packages for Linux

You are not required to install additional drivers and packages, but you may choose to install or configure drivers and packages in the following list:

- [Installation Requirements for Open Database Connectivity](#)
- [Installation Requirements for PAM on Linux](#)
- [Installation Requirements for Oracle Messaging Gateway](#)
- [Installation Requirements for Lightweight Directory Access Protocol](#)
- [Installation Requirements for Programming Environments for Linux](#)
- [Installation Requirements for Web Browsers](#)

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**Note:** Oracle Database Smart Flash Cache is an Enterprise Edition only feature.

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## 7.1 Installation Requirements for Open Database Connectivity

Review the following sections if you plan to install Open Database Connectivity (ODBC):

- [About ODBC Drivers and Oracle Database](#)
- [Installing Oracle ODBC Driver for Linux x86-64](#)

### 7.1.1 About ODBC Drivers and Oracle Database

Open Database Connectivity (ODBC) is a set of database access APIs that connect to the database, prepare, and then run SQL statements on the database. An application that uses an ODBC driver can access non-uniform data sources, such as spreadsheets and comma-delimited files.

### 7.1.2 Installing Oracle ODBC Driver for Linux x86-64

If you intend to use ODBC, then install the most recent ODBC Driver Manager for Linux. Download and install the ODBC Driver Manager and Linux RPMs from the following website:

<http://www.unixodbc.org>

Review the minimum supported ODBC driver releases, and install ODBC drivers of the following or later releases, depending on your Linux distribution:

- [Minimum UnixODBC Driver Manager for Oracle and Red Hat Linux 6 on x86-64](#)
- [Minimum UnixODBC Driver Manager for Oracle and Red Hat Linux 5 on x86-64](#)
- [Minimum UnixODBC Driver Manager for SUSE Enterprise Server 11](#)

#### 7.1.2.1 Minimum UnixODBC Driver Manager for Oracle and Red Hat Linux 6 on x86-64

unixODBC-2.2.14-11.el6 (64-bit) or later  
unixODBC-devel-2.2.14-11.el6 (64-bit) or later

#### 7.1.2.2 Minimum UnixODBC Driver Manager for Oracle and Red Hat Linux 5 on x86-64

unixODBC-devel-2.2.11 (64 bit) or later  
unixODBC-2.2.11 (64 bit) or later

#### 7.1.2.3 Minimum UnixODBC Driver Manager for SUSE Enterprise Server 11

unixODBC-2.2.14 (64-bit) or later  
unixODBC-devel-2.2.14 (64-bit) or later

## 7.2 Installation Requirements for PAM on Linux

Review the following sections to install PAM:

- [About PAM and Login Authentication](#)
- [Installing PAM Library](#)

### 7.2.1 About PAM and Login Authentication

Pluggable Authentication Modules (PAM) is a system of libraries that handle user authentication tasks for applications. On Linux, external scheduler jobs require PAM. Oracle strongly recommends that you install the latest Linux-PAM library for your Linux distribution.

### 7.2.2 Installing PAM Library

Use a package management system (yum, up2date, YaST) for your distribution to install the latest pam library.

## 7.3 Installation Requirements for Oracle Messaging Gateway

Review the following sections to install Oracle Messaging Gateway:

- [About Oracle Messaging Gateway](#)
- [Installing Oracle Messaging Gateway](#)

### 7.3.1 About Oracle Messaging Gateway

Oracle Messaging Gateway is a feature of the Oracle database. It enables communication between applications based on non-Oracle messaging systems and Oracle Streams Advanced Queuing.

Oracle Messaging Gateway supports the integration of Oracle Streams Advanced Queuing (AQ) with the following software:

- IBM WebSphere MQ V6.0
- TIBCO Rendezvous 7.3

### 7.3.2 Installing Oracle Messaging Gateway

Oracle Messaging Gateway is installed with Oracle Database.

The supported IBM WebSphere MQ release is V6.0, client and server, with corrective service diskette 5 (CSD05) or later:

```
MQSeriesClient
MQSeriesServer
MQSeriesRuntime
```

If you require a CSD for IBM WebSphere MQ, then see the following website for download and installation information:

[http://www-947.ibm.com/support/entry/portal/Downloads/Software/WebSphere/WebSphere\\_MQ](http://www-947.ibm.com/support/entry/portal/Downloads/Software/WebSphere/WebSphere_MQ)

## 7.4 Installation Requirements for Lightweight Directory Access Protocol

Review the following sections to install Lightweight Directory Access Protocol:

- [About LDAP and Oracle Plug-ins](#)
- [Installing the LDAP Package](#)

### 7.4.1 About LDAP and Oracle Plug-ins

Lightweight Directory Access Protocol (LDAP) is an application protocol for accessing and maintaining distributed directory information services over IP networks. You require the LDAP package if you want to use features requiring LDAP, including the Oracle Database scripts `odisrvreg` and `oidca` for Oracle Internet Directory, or `schemasync` for third-party LDAP directories.

### 7.4.2 Installing the LDAP Package

LDAP is included in a default Linux operating system installation.

If you did not perform a default Linux installation, and you intend to use Oracle scripts requiring LDAP, then use a package management system (up2date, YaST) for your distribution to install a supported LDAP package for your distribution, and install any other required packages for that LDAP package.

## 7.5 Installation Requirements for Programming Environments for Linux

Review the following sections to install programming environments:

- [About Programming Environments and Oracle Database](#)
- [Configuring Support for Programming Environments](#)

### 7.5.1 About Programming Environments and Oracle Database

Oracle Database supports multiple programming languages for application development in different environments. Some languages require that you install additional compiler packages for the operating system.

Programming environments are options. They are not required for Oracle Database.

**See Also:** *Oracle Database Advanced Application Developer's Guide* for an overview of programming environments

### 7.5.2 Configuring Support for Programming Environments

Ensure that your system meets the requirements for the programming environment you want to configure:

**Table 6 Requirements for Programming Environments for x86 and x86-64 Linux**

Programming Environments	Support Requirements
Java Database Connectivity	JDK 6 (Java SE Development Kit release 1.6.0_37 or later updates of 1.6) with the JNDI extension with Oracle Java Database Connectivity. JDK 1.6 is installed with this release.
Oracle Call Interface (OCI)	JDK 6 (Java SE Development Kit release 1.6.0_37 or later updates of 1.6) with the JNDI extension, and Oracle Call Interface drivers. JDK 1.6 is installed with this release.
Oracle C++ Oracle C++ Call Interface Pro*C/C++ Oracle XML Developer's Kit (XDK)	Intel C/C++ Compiler 12.05 or later, and the version of GNU C and C++ compilers listed in the software requirements section in this document for your platform.  Oracle C++ Call Interface (OCCI) applications can be built only with Intel C++ Compiler 12.0.5 used with the standard template libraries of the gcc versions listed in the software requirements section in this document for your platform.  Oracle XML Developer's Kit is supported with the same compilers as OCCI.
Pro*COBOL	Micro Focus Server Express 5.1

## 7.6 Installation Requirements for Web Browsers

Web browsers are required only if you intend to use Oracle Enterprise Manager Database Express and Oracle Enterprise Manager Cloud Control. Web browsers must support Java Script, and the HTML 4.0 and CSS 1.0 standards.

For a list of browsers that meet these requirements see the Enterprise Manager certification matrix on My Oracle Support:

<https://support.oracle.com>

**See Also:** *Oracle Enterprise Manager Cloud Control Basic Installation Guide* for steps on how to access the Enterprise Manager certification matrix

## 8 Checking the Software Requirements

To ensure that the system meets these requirements, follow these steps:

1. To determine the distribution and version of Linux installed, enter one of the following commands:

```
# cat /etc/oracle-release
# cat /etc/redhat-release
# lsb_release -id
```

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**Note:** Only the distributions and versions listed in [Operating System Requirements for x86-64 Linux Platforms](#) are supported. Do not install the software on other versions of Linux.

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2. To determine whether the required kernel errata is installed, enter the following command:

```
# uname -r
```

The following is sample output displayed by running this command on an Oracle Linux 6 system:

```
2.6.39-100.7.1.el6uek.x86_64
```

Review the required errata level for your distribution. If the errata level is previous to the required minimum errata update, then obtain and install the latest kernel update from your Linux distributor.

3. To determine whether the required packages are installed, enter commands similar to the following:

```
# rpm -q package_name
```

Alternatively, if you require specific system architecture information, then enter the following command:

```
# rpm -qa --queryformat "%{NAME}-%{VERSION}-%{RELEASE} (%{ARCH})\n" | grep package_name
```

You can also combine a query for multiple packages, and review the output for the correct versions. For example:

```
# rpm -q binutils compat-libstdc++ gcc glibc libaio libgcc libstdc++ \
make sysstat unixodbc
```

If a package is not installed, then install it from your Linux distribution media or download the required package version from your Linux distributor's website.

## 9 Creating Required Operating System Groups and Users

The following local operating system groups and users are required if you are installing Oracle Database:

- The Oracle Inventory group (typically, `oinstall`)
- The OSDBA group (typically, `dba`)
- The Oracle software owner (typically, `oracle`)
- The OSOPER group (optional. Typically, `oper`)

To determine whether these groups and users exist, and if necessary, to create them, follow these steps:

1. To determine whether the `oinstall` group exists, enter the following command:

```
# more /etc/oraInst.loc
```

If the output of this command shows the `oinstall` group name, then the group exists.

If the `oraInst.loc` file exists, then the output from this command is similar to the following:

```
inventory_loc=/u01/app/oraInventory
inst_group=oinstall
```

The `inst_group` parameter shows the name of the Oracle Inventory group, `oinstall`.

2. To determine whether the `dba` group exists, enter the following command:

```
# grep dba /etc/group
```

If the output from this command shows the `dba` group name, then the group exists.

3. If necessary, enter the following commands to create the `oinstall` and `dba` groups:

```
# /usr/sbin/groupadd oinstall
# /usr/sbin/groupadd dba
```

4. To determine whether the `oracle` user exists and belongs to the correct groups, enter the following command:

```
# id oracle
```

If the `oracle` user exists, then this command displays information about the groups to which the user belongs. The output should be similar to the following, indicating that `oinstall` is the primary group and `dba` is a secondary group:

```
uid=440(oracle) gid=200(oinstall) groups=201(dba),202(oper)
```

5. If necessary, complete one of the following actions:

- If the `oracle` user exists, but its primary group is not `oinstall` or it is not a member of the `dba` group, then enter the following command:

```
# /usr/sbin/usermod -g oinstall -G dba oracle
```

- If the `oracle` user does not exist, enter the following command to create it:

```
# /usr/sbin/useradd -g oinstall -G dba oracle
```



This command creates the `oracle` user and specifies `oinstall` as the primary group and `dba` as the secondary group.

Oracle does not support modifying an existing installation owner. See *Oracle Database Installation Guide* for more information.

6. Enter the following command to set the password of the `oracle` user:

```
# passwd oracle
```

## 10 Configuring Kernel Parameters and Resource Limits

Verify that the kernel parameters shown in the following table are set to values greater than or equal to the minimum value shown. The procedure following the table describes how to verify and set the values.

---

---

**Note:** The kernel parameter and shell limit values in this section are minimum values only. For production database systems, Oracle recommends that you tune these values to optimize the performance of the system. Refer to your operating system documentation for more information about tuning kernel parameters.

---

---

Parameter	Minimum Value	File
<code>semmsl</code>	250	<code>/proc/sys/kernel/sem</code>
<code>semmns</code>	32000	
<code>semopm</code>	100	
<code>semmni</code>	128	
<code>shmall</code>	Half the size of physical memory in pages  Note: If the server supports multiple databases, or uses a large SGA, then set this parameter to a value that is equal to the total amount of shared memory, in 4K pages, that the system can use at one time	<code>/proc/sys/kernel/shmall</code>
<code>shmmx</code>	Half the size of physical memory in bytes  See <i>My Oracle Support</i> Note 567506.1 for additional information about configuring <code>shmmx</code> .	<code>/proc/sys/kernel/shmmx</code>
<code>shmni</code>	4096	<code>/proc/sys/kernel/shmni</code>
<code>file-max</code>	6815744	<code>/proc/sys/fs/file-max</code>

Parameter	Minimum Value	File
ip_local_port_range	Minimum: 9000 Maximum: 65500  See the "Setting UDP and TCP Kernel Parameters Manually" section in <i>Oracle Database Installation Guide for Linux</i>	/proc/sys/net/ipv4/ip_local_port_range
rmem_default	262144	/proc/sys/net/core/rmem_default
rmem_max	4194304	/proc/sys/net/core/rmem_max
wmem_default	262144	/proc/sys/net/core/wmem_default
wmem_max	1048576	/proc/sys/net/core/wmem_max
aio-max-nr	Maximum: 1048576  <b>Note:</b> This value limits concurrent outstanding requests and should be set to avoid I/O subsystem failures.	/proc/sys/fs/aio-max-nr

---

**Note:** If the current value of any parameter is higher than the value listed in this table, then do not change the value of that parameter.

---

To view the current value specified for these kernel parameters, and to change them if necessary:

- Enter commands similar to the following to view the current values of the kernel parameters:

---

**Note:** Make a note of the current values and identify any values that you must change.

---

Parameter	Command
semmsl, semmns, semopm, and semmni	# /sbin/sysctl -a   grep sem  This command displays the value of the semaphore parameters in the order listed.
shmall, shmmx, and shmmni	# /sbin/sysctl -a   grep shm
file-max	# /sbin/sysctl -a   grep file-max
ip_local_port_range	# /sbin/sysctl -a   grep ip_local_port_range
rmem_default	# /sbin/sysctl -a   grep rmem_default
rmem_max	# /sbin/sysctl -a   grep rmem_max
wmem_default	# /sbin/sysctl -a   grep wmem_default

Parameter	Command
wmem_max	# /sbin/sysctl -a   grep wmem_max

- If the value of any kernel parameter is different from the recommended value, then complete the following steps:
  1. Using any text editor, create or edit the `/etc/sysctl.conf` file, and add or edit lines similar to the following:

---

**Note:** Include lines only for the kernel parameter values to change. For the semaphore parameters (`kernel.sem`), you must specify all four values. However, if any of the current values are larger than the minimum value, then specify the larger value.

---

```
fs.aio-max-nr = 1048576
fs.file-max = 6815744
kernel.shmall = 2097152
kernel.shmmax = 536870912
kernel.shmmni = 4096
kernel.sem = 250 32000 100 128
net.ipv4.ip_local_port_range = 9000 65500
net.core.rmem_default = 262144
net.core.rmem_max = 4194304
net.core.wmem_default = 262144
net.core.wmem_max = 1048586
```

By specifying the values in the `/etc/sysctl.conf` file, they persist when you restart the system. However, on SUSE Linux Enterprise Server systems, enter the following command to ensure that the system reads the `/etc/sysctl.conf` file when it restarts:

```
# /sbin/chkconfig boot.sysctl on
```

2. Enter the following command to change the current values of the kernel parameters:

```
# /sbin/sysctl -p
```

Review the output from this command to verify that the values are correct. If the values are incorrect, edit the `/etc/sysctl.conf` file, then enter this command again.

3. Enter the command `/sbin/sysctl -a` to confirm that the values are set correctly.
4. On SUSE systems only, enter the following command to cause the system to read the `/etc/sysctl.conf` file when it restarts:

```
# /sbin/chkconfig boot.sysctl on
```

5. On SUSE systems only, you must enter the GID of the `oinstall` group as the value for the parameter `/proc/sys/vm/hugetlb_shm_group`. Doing this grants members of `oinstall` a group permission to create shared memory segments.

For example, where the `oinstall` group GID is 501:

```
# echo 501 > /proc/sys/vm/hugetlb_shm_group
```

After running this command, use `vi` to add the following text to `/etc/sysctl.conf`, and enable the `boot.sysctl` script to run on system restart:

```
vm.hugetlb_shm_group=501
```

---

---

**Note:** Only one group can be defined as the `vm.hugetlb_shm_group`.

---

---

6. After updating the values of kernel parameters in the `/etc/sysctl.conf` file, either restart the computer, or run the command `sysctl -p` to make the changes in the `/etc/sysctl.conf` file available in the active kernel memory.

### Check Resource Limits for the Oracle Software Installation Users

For each installation software owner, check the resource limits for installation, using the following recommended ranges:

**Table 7 Installation Owner Resource Limit Recommended Ranges**

Resource Shell Limit	Resource	Soft Limit (KB)	Hard Limit (KB)
Open file descriptors	nofile	at least 1024	at least 65536
Number of processes available to a single user	nproc	at least 2047	at least 16384
Size of the stack segment of the process	stack	at least 10240	at least 10240, and at most 32768

To check resource limits:

1. Log in as an installation owner.
2. Check the soft and hard limits for the file descriptor setting. Ensure that the result is in the recommended range. For example:

```
$ ulimit -Sn
4096
$ ulimit -Hn
65536
```

3. Check the soft and hard limits for the number of processes available to a user. Ensure that the result is in the recommended range. For example:

```
$ ulimit -Su
2047
$ ulimit -Hu
16384
```

4. Check the soft limit for the stack setting. Ensure that the result is in the recommended range. For example:

```
$ ulimit -Ss
10240
$ ulimit -Hs
32768
```

5. Repeat this procedure for each Oracle software installation owner.

If necessary, update the resource limits in the `/etc/security/limits.conf` configuration file for the installation owner. However, note that the configuration file is distribution specific. Contact your system administrator for distribution specific configuration file information.

---

**Note:** If the `grid` or `oracle` users are logged in, then changes in the `limits.conf` file do not take effect until you log these users out and log them back in. You must do this before you use these accounts for installation.

---

## 11 Creating Required Directories

Create directories with names similar to the following, and specify the correct owner, group, and permissions for them:

- The Oracle base directory
- An optional Oracle data file directory

The Oracle base directory must have 3 GB of free disk space, or 4 GB of free disk space if you choose not to create a separate Oracle data file directory.

---

**Note:** If you do not want to create a separate Oracle data file directory, then you can install the data files in a subdirectory of the Oracle base directory. However, this is not recommended for production databases.

---

To create the Oracle base directory:

1. Enter the following command to display information about all mounted file systems:

```
# df -k
```

This command displays information about all the file systems mounted on the system, including:

- The physical device name
  - The total amount, used amount, and available amount of disk space
  - The mount point directory for that file system
2. From the display, identify either one or two file systems that meet the disk space requirements mentioned earlier in this section.
  3. Note the name of the mount point directory for each file system that you identified.
  4. Enter commands similar to the following to create the recommended subdirectories in the mount point directory that you identified and set the appropriate owner, group, and permissions on them:

```
# mkdir -p /mount_point/app/  
# chown -R oracle:oinstall /mount_point/app/  
# chmod -R 775 /mount_point/app/
```

For example:

```
# mkdir -p /u01/app/  
# chown -R oracle:oinstall /u01/app/  
# chmod -R 775 /u01/app/
```

## 12 Configuring Oracle Software Owner Environment

You run Oracle Universal Installer from the `oracle` account. However, before you start Oracle Universal Installer you must configure the environment of the `oracle` user. To configure the environment, you must:

- Set the default file mode creation mask (`umask`) to 022 in the shell startup file.
- Set the `DISPLAY` environment variable.

---

**Caution:** Use shell programs supported by your operating system vendor. If you use a shell program that is not supported by your operating system, then you can encounter errors during installation.

---

To set the `oracle` user's environment:

1. Start a new X terminal session (`xterm`).
2. Enter the following command to ensure that X Window applications can display on this system:

```
$ xhost + RemoteHost
```

where *RemoteHost* is the fully qualified remote host name. For example:

```
$ xhost + somehost.example.com
```

3. If you are not logged in to the system where you want to install the software, then log in to that system as the `oracle` user.
4. If you are not logged in as the `oracle` user, then switch user to `oracle`:

```
$ su - oracle
```

5. To determine the default shell for the `oracle` user, enter the following command:

```
$ echo $SHELL
```

6. To run the shell startup script, enter one of the following commands:

- Bash shell:

```
$ . ~/.bash_profile
```

- Bourne or Korn shell:

```
$ . ~/.profile
```

- C shell:

```
% source ~/.login
```

7. If you are not installing the software on the local system, then enter a command similar to the following to direct X applications to display on the local system:

- Bourne, Bash, or Korn shell:

```
$ DISPLAY=local_host:0.0
```

- C shell:

```
% setenv DISPLAY local_host:0.0
```

In this example, *local\_host* is the host name or IP address of the system to use to display Oracle Universal Installer (your workstation or PC).

8. If you determined that the /tmp directory has less than 400 MB of free disk space, then identify a file system with at least 400 MB of free space and set the TMP and TMPDIR environment variables to specify a temporary directory on this file system:

- a. To determine the free disk space on each mounted file system, use the following command:

```
# df -k
```

- b. If necessary, enter commands similar to the following to create a temporary directory on the file system that you identified, and set the appropriate permissions on the directory:

```
$ sudo mkdir /mount_point/tmp
$ sudo chmod a+wr /mount_point/tmp
# exit
```

- c. Enter commands similar to the following to set the TMP and TMPDIR environment variables:

- \* Bourne, Bash, or Korn shell:

```
$ TMP=/mount_point/tmp
$ TMPDIR=/mount_point/tmp
$ export TMP TMPDIR
```

- \* C shell:

```
% setenv TMP /mount_point/tmp
% setenv TMPDIR /mount_point/tmp
```

9. If you have had an existing installation on your system, and you are using the same user account to install this installation, then unset the ORACLE\_HOME, ORACLE\_BASE, ORACLE\_SID, TNS\_ADMIN environment variables and any other environment variable set for the Oracle installation user that is connected with Oracle software homes.

Enter the following commands to ensure that the ORACLE\_HOME, ORACLE\_BASE, ORACLE\_SID and TNS\_ADMIN environment variables are not set:

- Bourne, Bash, or Korn shell:

```
$ unset ORACLE_HOME
$ unset ORACLE_BASE
$ unset ORACLE_SID
$ unset TNS_ADMIN
```

- C shell:

```
% unsetenv ORACLE_HOME
% unsetenv ORACLE_BASE
% unsetenv ORACLE_SID
```

```
% unsetenv TNS_ADMIN
```

Use the following command to check the `PATH` environment variable:

```
$ echo $PATH
```

Ensure that the `$ORACLE_HOME/bin` path is removed from your `PATH` environment variable.

---

**Note:** If the `ORACLE_HOME` environment variable is set, then Oracle Universal Installer uses the value that it specifies as the default path for the Oracle home directory. If you set the `ORACLE_BASE` environment variable, then Oracle recommends that you unset the `ORACLE_HOME` environment variable and choose the default path suggested by Oracle Universal Installer.

---

10. To verify that the environment has been set correctly, enter the following commands:

```
$ umask
$ env | more
```

Verify that the `umask` command displays a value of 22, 022, or 0022 and the environment variables that you set in this section have the correct values.

## 13 Mounting the Product Disc

On most Linux systems, the disk mounts automatically when you insert it into the installation media. If the disk does not mount automatically, then follow these steps to mount it:

1. Enter a command similar to the following to eject the currently mounted disc, then remove it from the drive:

- Oracle Linux and Red Hat Enterprise Linux:

```
$ sudo eject /mnt/dvd
```

- SUSE Linux Enterprise Server:

```
# eject /media/dvd
```

In these examples, `/mnt/dvd` and `/media/dvd` are the mount point directories for the disc drive.

2. Insert the DVD into the disc drive.
3. To verify that the disc mounted automatically, enter a command similar to the following:

- Oracle Linux and Red Hat Enterprise Linux:

```
# ls /mnt/dvd
```

- SUSE Linux Enterprise Server:

```
# ls /media/dvd
```



4. If this command fails to display the contents of the disc, then enter a command similar to the following:

- Oracle Linux and Red Hat Enterprise Linux:

```
# mount -t iso9660 /dev/dvd /mnt/dvd
```

- SUSE Linux Enterprise Server:

```
# mount -t iso9660 /dev/dvd /media/dvd
```

In these examples, `/mnt/dvd` and `/media/dvd` are the mount point directories for the disc drive.

## 14 Installing Oracle Database

After configuring the `oracle` user's environment, start Oracle Universal Installer and install Oracle Database as follows:

1. Log on as the Oracle software owner user (typically, `oracle`) to the computer on which to install Oracle components.
2. If you are installing the software from installation media, then mount the disk if it is not mounted.
3. To start Oracle Universal Installer, enter the following command:

```
$ /mount_point/db/runInstaller
```

If Oracle Universal Installer does not start, then refer to *Oracle Database Installation Guide for Linux* for information about how to troubleshoot X Window display problems.

4. The following table describes the recommended action for each Oracle Universal Installer screen. Use the following guidelines to complete the installation:
  - If you need more assistance, or to choose an option that is not the default, then click **Help** for additional information.
  - If you encounter errors while installing or linking the software, then refer to *Oracle Database Installation Guide for Linux* for information about troubleshooting.

---

**Note:** If you have completed the tasks listed previously, then you can complete the installation by choosing the default values on most screens.

---

Screen	Recommended Action
Configure Security Updates	<p>Enter your e-mail address, preferably your My Oracle Support e-mail address or user name in the <b>Email</b> field.</p> <p>You can select the <b>I wish to receive security updates via My Oracle Support</b> check box to receive security updates.</p> <p>Enter your My Oracle Support password in the <b>My Oracle Support Password</b> field.</p> <p>Click <b>Next</b>.</p>

Screen	Recommended Action
Download Software Updates	<p>You can use the Software Updates feature to dynamically download and apply latest updates. Select one of the following options and click <b>Next</b>:</p> <ul style="list-style-type: none"> <li>■ Use My Oracle Support credentials for download: Select this option to download and apply the latest software updates. Click <b>Proxy Settings</b> to configure a proxy for Oracle Universal Installer to use to connect to the Internet. Provide the proxy server information for your site, along with a user account that has access to the local area network through which the server is connecting. Enter the Proxy Realm information if required. The proxy realm information is case-sensitive. Click <b>Test Connection</b> to ensure that your proxy settings are correctly entered, and the installer can download the updates.</li> <li>■ Use pre-downloaded software updates: Select this option to apply previously downloaded software updates.</li> <li>■ Skip Software Updates: Select this option if you do not want to apply any updates.</li> </ul>
Apply Software Updates	<p>This screen is displayed if you select to download the software updates or provide the pre-downloaded software downloads location.</p> <p>If you selected Use My Oracle Support credentials for download in the previous screen, select <b>Download and apply all updates</b>, and then click <b>Next</b>.</p> <p>If you selected Use pre-downloaded software updates in the previous screen, select <b>Apply all updates</b>, and then click <b>Next</b>.</p>
Select Installation Option	<p>Select <b>Create and configure a database</b> from the following list of available options, then click <b>Next</b>:</p> <ul style="list-style-type: none"> <li>■ Create and configure a database</li> <li>■ Install database software only</li> <li>■ Upgrade an existing database</li> </ul>
System Class	<p>Select <b>Server Class</b> from the following options to install the database, and click <b>Next</b>.</p> <ul style="list-style-type: none"> <li>■ Desktop Class: Choose this option if you are installing on a laptop or desktop class system.</li> <li>■ Server Class: Choose this option if you are installing on a server class system, such as what you would use when deploying Oracle in a production data center.</li> </ul>
Grid Installation Options	<p>Select <b>Single instance database installation</b> for the type of database installation you want to perform, and click <b>Next</b>.</p> <ul style="list-style-type: none"> <li>■ Single instance database installation: This option installs the database and the listener.</li> <li>■ Real Application Clusters database installation: This option installs Oracle Real Application Clusters.</li> <li>■ Oracle RAC One Node database installation: This option installs the Oracle RAC One Node database.</li> </ul>
Select Install Type	<p>Select <b>Typical Install</b> as the installation type from the following options, and click <b>Next</b>:</p> <ul style="list-style-type: none"> <li>■ Typical Install: This installation method is selected by default. It lets you quickly install Oracle Database using minimal input.</li> <li>■ Advanced Install: This installation method enables to perform more complex installations.</li> </ul>

Screen	Recommended Action
Typical Install Configuration	<p>Enter the following information according to your requirements:</p> <p>Oracle base: The Oracle base path appears by default. You can change the path based on your requirement.</p> <p>Software location: In the <b>Software Location</b> section, accept the default value or enter the Oracle home directory path in which you want to install Oracle components. The directory path should not contain spaces.</p> <p>Storage Type: Select <b>File System</b>, or <b>Oracle Automatic Storage Management</b> as the database storage option.</p> <p>Database file location: If you select File System as your storage type, then click <b>Browse</b> and specify a database file location.</p> <p>Database edition: Select the database edition to install.</p> <p>OSDBA Group: The OSDBA group is selected by default. You can also select the OSDBA group from the list.</p> <p>Global database name: Specify the Global Database Name using the following syntax:</p> <p><i>database_name.domain</i></p> <p>For example, <i>sales.us.example.com</i></p> <p>Administrative password: Enter the password for the privileged database account.</p> <p>Confirm Password: Reenter, and confirm the password for the privileged database account.</p> <p>Select the <b>Create as Container database</b> option to create the database as a multitenant container database (CDB) that can support one or more pluggable databases (PDBs). If you want Oracle Universal Installer to create a PDB when it creates the CDB, specify the PDB name in the <b>Pluggable Database Name</b> field.</p> <p>Click <b>Next</b> to continue.</p>
Create Inventory	<p>This screen is displayed only during the first installation of Oracle products on a system.</p> <p>Specify the full path of the Oracle Inventory directory. Ensure that the operating system group selected is <code>oinstall</code>. Click <b>Next</b> to continue.</p>
Perform Prerequisite Checks	<p>Verify that all the prerequisite checks succeed, and then click <b>Next</b>.</p> <p>Oracle Universal Installer checks the system to verify that it is configured correctly to run Oracle software. If you have completed all the preinstallation steps in this guide, all the checks should pass.</p> <p>If a check fails, then review the cause of the failure listed for that check on the screen. If possible, rectify the problem and rerun the check. Alternatively, if you are satisfied that your system meets the requirements, then you can select the check box for the failed check to manually verify the requirement.</p> <p><b>Note:</b> Oracle recommends that you use caution in checking the Ignore All option. If you check this option, then Oracle Universal Installer may not confirm if your system can install Oracle Database successfully.</p>
Summary	<p>Review the information displayed on this screen, and then click <b>Install</b>.</p> <p><b>Note:</b> You can save all the installation steps into a response file by clicking <b>Save Response File</b>. Later, this file can be used for a silent installation.</p>

Screen	Recommended Action
Install Product	<p>This screen displays the progress of a database installation. During this process, the Execute Configuration Scripts window appears. Do not click OK until you run the scripts mentioned in this screen as the root user. Click <b>Next</b>.</p> <p>This screen then displays the status information for the configuration assistants that configure the software and create a database.</p> <p>A message is displayed at the end of Database Configuration Assistant process. Review the database information, specially the Oracle Enterprise Manager Database Express URL, and click <b>OK</b>.</p>
Finish	<p>This screen is displayed automatically when all the configuration tools are successful.</p> <p>Click <b>Close</b>.</p>

## 15 Installing Oracle Database Examples

If you plan to use the following products or features, then download and install the products from the Oracle Database Examples media:

- Oracle JDBC Development Drivers
- Oracle Database Examples
- Oracle Text Knowledge Base
- Various Oracle product demonstrations

For information about installing software and various Oracle product demonstrations from the Oracle Database Examples media, refer to *Oracle Database Examples Installation Guide*.

## 16 What to Do Next?

To become familiar with this release of Oracle Database, it is recommended that you complete the following tasks:

- Log in to Oracle Enterprise Manager Database Express using a web browser.  
Oracle Enterprise Manager Database Express 12c is a web-based management tool built into Oracle Database without any need for special installation or management. You can use Oracle Enterprise Manager Database Express to manage a single Oracle Database installation. The default URL for Oracle Enterprise Manager Database Express is similar to the following:

`http://host.domain:1158/em/`

To log in, use the user name SYS and connect as SYSDBA. Use the password that you specified for this user during the Oracle Database installation.

- Refer to *Oracle Database Installation Guide for Linux* for information about required and optional postinstallation tasks, depending on the products to use.
- Refer to *Oracle Database Installation Guide for Linux* for information about how to use Oracle Enterprise Manager Database Express to learn about the configuration of your installed database.
- To learn more about using Oracle Enterprise Manager Database Express to administer a database, refer to *Oracle Database 2 Day DBA*.

## 17 Additional Information

This section contains information about the following:

- [Product Licenses](#)
- [Purchasing Licenses and Version Updates](#)
- [Contacting Oracle Support Services](#)
- [Locating Product Documentation](#)

### Product Licenses

You are welcome to install and evaluate the products included in this media pack for 30 days under the terms of the Trial License Agreement. However, you must purchase a program license if you want to continue using any product after the 30 day evaluation period. See the following section for information about purchasing program licenses.

### Purchasing Licenses and Version Updates

You can purchase program licenses and updated versions of Oracle products from the Oracle Store website:

<https://shop.oracle.com>

### Contacting Oracle Support Services

If you have purchased Oracle Product Support, you can call Oracle Support Services for assistance 24 hours a day, seven days a week. For information about purchasing Oracle Product Support or contacting Oracle Support Services, go to the Oracle Support Services website:

<http://www.oracle.com/us/support/index.html>

### Locating Product Documentation

Product documentation includes information about configuring, using, or administering Oracle products on any platform. The product documentation for Oracle Database products is available in both HTML and PDF formats online on the Oracle Technology Network (OTN) website:

<http://www.oracle.com/technetwork/indexes/documentation/index.html>

## 18 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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