

James (Jim) Stagg

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*Since July 19, 2019, I've been living a real-life disaster recovery fairytale!
It's the sort of event that reshapes everything, literally and figuratively.
I am a leader, a technical manager with a love of ops and a healthy respect
for dev, DevOps and Lean proponent, Kanban fan, order management specialist,
sometimes automated tester and occasional Perl programmer. And the fire
burned a practical PhD in disaster recovery into my soul.*



EXPERIENCE

S.P. Richards Company

Applications Development Manager - October 2015 to Present

- **2020:** Near-total focus on recovering from total loss of HQ/data center.
- **2019:** 95-percent of deployments became non-impacting, daily events (was 15-percent in 2018).
- **2018:** Architected a promising solution that doubled revenue for a top 20 (now top 10) customer.
- **2017:** My ASP.NET team delivered major sales order entry & editing additions.
- **2016:** Chosen to lead ASP.NET team and drove our new sales order entry app to completion.
- **2015:** Added to SPR succession plan.

Application Architect (IBM Sterling OMS) - November 2010 to October 2015

- 2015: My Classic ASP team delivered two major new channels of business.
- 2014: Implemented Promising Module in Sterling OMS
- 2013: Implemented Pricing & Inventory modules.
- 2012: Implemented History Data module.
- 2011: Stabilized deployment process. Presented at IBM Smarter Commerce Global Summit.

Application Administrator - June 2006 to October 2010

- 2010: Implemented Purchasing and master data loading modules.
- 2009: Implemented PROS pricing & analytics solutions
- 2008: Implemented, supported & matured Axapta 4/Sterling OMS project
- 2007: Led Axapta 4/Sterling OMS project (as PM and implementer)
- 2006: Integrated Horizon subsidiary network into SPR network

Senior Windows System Administrator - January 2001 to June 2006

- 2005: Led migration from NT4 to Active Directory project.
- 2004: Managed legacy OMS platform migration project (as PM).
- 2003: Implemented SPR's first business analytics package.
- 2002: Created & tested SPR's initial Windows system disaster recovery plan.
- 2001: Administered SPR's first AS/400 systems.

Dealergain.com

Systems Administrator - September 2000 to December 2000

- 2000: Windows/Linux sysadmin support for startup Dealergain.com. (Lost funding in Dec. 2000)

Expo.net

Unix Systems Administrator/Web Developer - April 1999 to August 2000

- 1999: Worked one-on-one with clients to create custom web solutions

Sportime International

Systems Analyst/Graphic Designer - July 1994 to March 1999

- 1998: Created web sites for all Sportime catalogs.
- 1997: Launched Sportime's first web presence.
- 1996: Moved to full-time sysadmin role.
- 1995: Created pre-press co-ordinator position (annual cost savings of \$90k).

Fulton County Daily Report

Art Director/Macintosh Systems Manager - Sepember 1990 to June 1994

- 1994: Managed creation and publishing of 1994 Georgia Bench Book.
- 1993: Promoted to department head to manage daily paper production and special projects.
- 1992: Coordinated daily newspaper production and art directed photo shoots for special projects.
- 1991: Implemented new Macintosh-based newspaper production system.
- 1990: Coordinated daily production of newspaper "legal ads" section.

EDUCATION

Embry-Riddle Aeronautical University

Bachelor of Science in Technical Management

Graduated Summa Cum Laude