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Three things to know about me up front:

1. I keep things running
2. I own it even if I didn't design or build it
3. My bosses don't get fired. They get promoted

## EXPERIENCE

### S.P. Richards Company

Applications Development Manager - October 2015 to Present

- **2020:** Mostly about recovering from our HQ/data center fire with a side of COVID-19
  - Managed major systems testing as part of data center moves
  - Assumed management of database team
  - Migrated over 50% of order line volume to new OMS
  - Handled a doubling of order volume due to pandemic buying patterns
- **2019:** Amplifying the feedback loops:
  - We moved 95% of deployments to non-impacting, daily events (was 15% in 2018)
  - Added management responsibility for ESB app admin to the team
  - Operated as onsite liaison for IT Ops team (i.e.- I was the neck to choke so Ops could work) at the DR site in the weeks following the fire
- **2018:** Designing a better way:
  - Picked to lead our "sustaining" team
  - Architected a promising solution that turned a top 20 customer into a top 5 customer
  - Added management responsibility for Sterling OMS architecture to the team
- **2017:** Delivering on commitments:
  - ASP.NET team delivered major sales order entry & editing additions
  - We deliver the first CI/CD pipelines for Sterling OMS
  - Adopted Kanban process for visualizing team flow
- **2016:** Creeping the scope, but in a good way:
  - Chosen to lead ASP.NET team and drove our new sales order entry app to completion
  - Added management responsibility for Sterling OMS application administration to the team
- **2015:** Things get interesting:
  - My Classic ASP team delivered two major new channels of business
  - Swapped out JBoss Messaging for HornetQ for JMS messaging
  - Assumed management responsibility for:
    - Customer-facing web portal
    - Jenkins CI/CD pipelines & on-prem GitLab repo
    - Rebates financial applications

Application Architect (IBM Sterling OMS) - November 2010 to October 2015

- Implemented Promising Module in Sterling OMS
- Implemented Pricing & Inventory modules
- Implemented History Data module
- Stabilized deployment process. Presented at IBM Smarter Commerce Global Summit

#### Application Administrator - June 2006 to October 2010

- Implemented Purchasing and master data loading modules
- Implemented PROS pricing & analytics solutions, primary role was ETL developer
- Led Axapta 4/Sterling OMS project, primarily PM and implementer
- Integrated Horizon subsidiary network into SPR network, primarily systems architect

#### Senior Windows System Administrator - January 2001 to June 2006

- Led migration from NT4 to Active Directory project
- Managed legacy OMS platform migration project, primarily as PM and tester
- Created & tested SPR's initial Windows system disaster recovery plan
- Administered SPR's first AS/400 systems

#### **Dealergain.com**

##### Systems Administrator - September 2000 to December 2000

- 2000: Windows/Linux sysadmin support for startup Dealergain.com. (Lost funding in Dec. 2000)

#### **Expo.net**

##### Unix Systems Administrator/Web Developer - April 1999 to August 2000

- 1999: Worked one-on-one with clients to create custom web solutions

#### **Sportime International**

##### Systems Analyst/Graphic Designer - July 1994 to March 1999

- Created first web sites for all Sportime catalogs
- Moved to full-time sysadmin role
- Created pre-press coordinator position (annual cost savings of \$90k)

#### **Fulton County Daily Report**

##### Art Director/Macintosh Systems Manager - September 1990 to June 1994

- Promoted to department head to manage daily paper production and special projects
- Coordinated daily newspaper production and art directed photo shoots for special projects
- Implemented new Macintosh-based newspaper production system

## **EDUCATION**

#### **Embry-Riddle Aeronautical University**

Bachelor of Science in Technical Management

Graduated Summa Cum Laude