

# JOSHUA STAMPS

## Software Engineering

"Seeking entry to mid-level opportunities in Software Development and IT Engineering"

### ABOUT ME

Software Engineer with over 4 years experience designing and developing applications across multiple platforms, while consistently exceeding expectations both academically and professionally. Extremely passionate self-starter with strong relationships and leadership skills. Thorough understanding of the Software Development Life Cycle and solutions-based methodologies. Accustomed to working in environments that are rapidly changing and evolving.

### WORK EXPERIENCE

#### IT Field Operations Technician

##### 3-D TECHNOLOGY GROUP

(JULY 2020 - PRESENT)

- Supervision of all phases of the deployment life cycle to include receiving, imaging, deployment, documentation, and decommissioning.
- Works closely with Project Management and Systems Engineering teams in support of large enterprise projects and migrations.
- Maintained asset management database for accountability tracking, identification, location, maintenance, contracts, and life cycle status.

#### Technical Support Representative

##### NTT DATA SERVICES

(SEPTEMBER 2019 - MARCH 2020)

- Provided telephonic and virtual support to end users through Privileged Access Management and Remote Desktop Protocol.
- Triaged cases, assigning to the appropriate teams while owning escalations, bugs and feature requests, including prioritization of open issues with stakeholders.
- Applied technical troubleshooting expertise across a comprehensive portfolio of cloud-based applications and business process services within defined Service Level Agreement.

#### IT Administrator

##### JEFF STAMPS SERVICES, LLC

(NOVEMBER 2018 - AUGUST 2019)

- Implementation and deployment of company website, with API integration between external accounting and scheduling software.
- Configured and maintained company's system and network configurations utilizing IT security best practices.
- Troubleshooting and repair of system hardware and peripheral components including printers, scanners, storage, multimedia devices, etc...

### EDUCATION

#### Arizona State University

##### B.S.S.A. SOFTWARE ENGINEERING

##### FOCUS ON LEADERSHIP AND MANAGEMENT

- Graduated December 2020 with 3.4 GPA
- Project Organizer with ASU's CodeDevils Software Club

#### Community College of the Air Force

##### A.S. PRACTICAL NURSING TECHNOLOGY

- Graduated February 2017 with 3.9 GPA

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### TECHNICAL SKILLS

- Four years Object Oriented Programming (Java SE/EE, Python)
- Relational Databases (MySQL, MSSQL)
- Web Development (HTML/CSS/JavaScript)
- Virtualization Technology (RDP, Hyper-V)
- Testing and Debugging (JUnit, Selenium)
- SCRUM/Agile Process Framework (Jira)
- Operational understanding of Linux, BSD
- BASH, Powershell scripting
- Version Control (Git, Github)


### REFERENCES

William C. Martinez  
Director of Field Operations  
3-D Technology Group  
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