

Jaichuang Stellmacher - IT Solutions (Cloud, Data, Digital)

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Professional Summary:

Detail-oriented early-career IT Solutions Analyst with a B.Sc. in Business Administration (Management Information Systems & Marketing) and a background in managing cloud infrastructure and identity and access management (IAM). Skilled in translating business requirements into technical features and contributing to and managing the software/product development lifecycle. Proficient in Python, SQL, APIs, and full stack development, with knowledge of distributed systems. Certified Full Stack Software Engineer and certified in MS Azure Fundamentals. Eager to leverage experience and skills to contribute effectively in a dynamic and innovative environment.

Key Qualifications:

- **Product Management and Development Lifecycle:** Hands-on experience in product management and software development lifecycle, including requirements gathering, feature prioritization, and development, ensuring alignment with business needs and user requirements.
- **Collaborative Implementation:** Actively collaborated with cross-functional teams to implement and deploy Azure solutions, ensuring alignment with customer requirements and enhancing user experience.
- **Agile Methodologies:** Proficient in Agile methodologies, adapting to changing requirements, prioritizing features, and delivering incremental value to stakeholders throughout the development process.
- **Cloud Computing:** Proficient in Microsoft Azure with comprehensive understanding and practical experience in cloud infrastructure management. Familiar with AWS through academic coursework and personal learning endeavors. Demonstrated ability to effectively utilize Azure services and tools, with hands-on experience in design and deployment of scalable, secure cloud solutions.
- **Strong Communication and Stakeholder Management:** Proven track record of maintaining open communication channels with stakeholders, business partners, and technology partners to ensure project success and drive innovation.

Professional Experience:

Insight Enterprises, Chandler, AZ

- **Cloud & Data Associate Consultant** | Jul. 2023 – Mar. 2024
 - **Enhanced Data Governance:** Developed and implemented data governance frameworks using Azure tools and best practices, leading to improved data accuracy and compliance.

- **Client Engagement and Project Management:** Engaged with clients to identify needs, provide tailored solutions, and manage project financials, significantly improving overall client satisfaction. Managed own client portfolio including projects for the County Courthouse, Leading Firearms Manufacturer, and Global Chemical Company.
- **Cloud Solutions Implementation:** Staffed on cloud solutions implementation projects, shadowing senior consultants during the design and deployment of scalable and secure cloud solutions using Azure and AWS, actively contributing to project success.

Insight Client Portfolio:

- **County Courthouse**
 - **Project Manager** | Feb. 2024 – Mar. 2024
 - **Successful Migration Project:** Led a Cisco collaboration upgrade and migration project using Agile methodologies, coordinating with senior architects and stakeholders, delivering on time and within budget.
 - **Stakeholder Collaboration:** Held regular meetings using Microsoft Teams to ensure project alignment and addressed any issues promptly, maintaining high client satisfaction.
- **Leading Firearms Manufacturer**
 - **Cybersecurity Cloud Migration Consultant** | Feb. 2024 – Mar. 2024
 - **Cybersecurity Integration:** Assisted in the seamless integration of Office 365, Teams, and Outlook using Microsoft Azure security features and conducting training sessions, reducing reported technical issues and enhancing cybersecurity measures.
 - **Technical Support:** Provided ongoing support and conducted training sessions, significantly reducing reported technical issues and improving user proficiency.
- **Global Chemical Company**
 - **Cloud & Data IAM Consultant 1** | Aug. 2023 – Dec. 2023
 - **Account Security Enhancement:** Reset numerous employee accounts and configured security policies using Azure AD, strengthening system security and user access control.
 - **Policy Configuration:** Implemented robust security measures including policy groups within Azure AD, ensuring compliance with security standards.

Freelance Client

- **Full Stack Web Developer** | Mar. 2023 – May. 2023
 - **Project Management and Development:** Managed the full lifecycle of web application development projects, ensuring alignment with client requirements and delivering solutions that meet business needs and enhance user experience.

University of Arizona Information Technology Services, Tucson, AZ

- **Web Analyst** | Jan. 2022 – Dec. 2022
 - **User Satisfaction:** Conducted website testing, maintaining high UX and accessibility standards.
 - **Communication:** Streamlined team communication, reducing project completion time.
 - **Documentation:** Enhanced documentation processes, improving project hand-off efficiency.

Biosphere 2 Tech Core, Tucson, AZ

- **3D Data Developer Intern** | Jun. 2021 – Aug. 2021
 - **Project Coordination:** Optimized workflow efficiency through collaboration.
 - **Data Processing:** Improved data accuracy using Python and specialized libraries.
 - **Documentation:** Ensured smooth hand-off to 3D developers through enhanced practices.

Education:

Certified Full Stack Software Engineer

- **Flatiron Coding Bootcamp**, Denver, CO (July 2023)
 - **Skills Learned:** Version control systems (e.g., Git), RESTful API design and implementation, Authentication and authorization mechanisms, Specialized training in full-stack web development, including Python, Flask, SQL, HTML, CSS, JavaScript, React.js, and Node.js, Responsive web design principles, Test-driven development (TDD) and writing unit tests, Continuous integration and continuous deployment (CI/CD) pipelines, Software design patterns, Debugging and troubleshooting techniques, Agile development methodologies, CRUD operations, clean code principles, good documentation practices, cookie creation, and token management.

Bachelor of Science in Business Administration (BSBA): Dual Majors: Management Information Systems (MIS) and Marketing

- **University of Arizona**, Tucson, AZ (December 2022)
 - **Relevant Courses:** [Intro Enterprise Computer Environment, Info System Analysis + Design, Business Data Communication, Data Analytics, Data Structures + Algorithms, Database Management Systems, Use + Managing Info System, Basic Operations Management, Digital Marketing, Product Innovation]

Certifications:

- AZ-900: Microsoft Azure Fundamentals [[Check Out The Cert!](#)]

- PS Principals Implementation Consultant 1 Certification
- Flatiron Full Stack Software Engineering
- ILFC (Insight Leadership Framework Certification)
- Python for Data Science, AI, & Development (IBM)
- Data Engineering Essentials (IBM)

Technical Skills:

- **Programming Languages:** Python, JavaScript, HTML, CSS, Java
- **Frameworks:** Flask, Django, React.js, Node.js
- **Cloud Platforms:** Microsoft Azure, AWS (EC2, S3, RDS, IAM)
- **Operating Systems:** Windows, MacOS, Linux Ubuntu
- **Database Management/Server:** PostgreSQL, MySQL
- **Project/Product Management Tools:** Notion, Trello, Jira (Similar to Hive), Draw.io, Monday.com, MS Visio

Soft Skills and Professional Business Skills

Soft Skills:

- **Communication:** Effectively convey complex technical information to non-technical stakeholders and clients, ensuring clear understanding and alignment.
- **Team Collaboration:** Work seamlessly within cross-functional teams to achieve common goals and deliver projects successfully.
- **Problem-Solving:** Identify issues and devise innovative solutions quickly and efficiently, ensuring minimal disruption and optimal outcomes.
- **Adaptability:** Adjust to rapidly changing environments and requirements, maintaining productivity and quality of work.
- **Time Management:** Prioritize tasks and manage time effectively to meet deadlines and deliver high-quality results.
- **Attention to Detail:** Ensure accuracy and thoroughness in all aspects of work, from coding to project documentation.
- **Critical Thinking:** Analyze situations, anticipate potential challenges, and make informed decisions.
- **Leadership:** Lead projects and teams, providing guidance and support to achieve objectives.
- **Customer Service:** Provide excellent client service by understanding their needs and delivering tailored solutions.
- **Interpersonal Skills:** Build and maintain positive relationships with colleagues, clients, and stakeholders.
- **Emotional Intelligence:** Recognize and manage emotions in oneself and others to foster positive working environments.

- **Conflict Resolution:** Address and resolve conflicts effectively, maintaining professional relationships and project progress.
- **Interest in Others Cultures:** When working in teams or having diverse clientele, it is important to understand them from their standpoint, not your own. It is then necessary to meet them in the middle of your own understanding and theirs.

Professional Business Skills:

- **Project Management:** Plan, execute, and oversee projects from initiation to completion, ensuring alignment with business goals and timelines.
- **Agile Methodologies:** Apply Agile principles to manage and deliver projects incrementally, improving flexibility and responsiveness.
- **Client Engagement:** Engage with clients to understand their needs, provide solutions, and ensure satisfaction.
- **Stakeholder Management:** Maintain open communication with stakeholders, ensuring their needs and expectations are met.
- **Product Management:** Oversee the product lifecycle, from gathering requirements to prioritizing features and managing development.
- **Data Governance:** Develop and implement frameworks to ensure data accuracy, compliance, and security.
- **Cybersecurity:** Integrate and manage security features to protect systems and data, enhancing overall security posture.
- **Cloud Solutions Implementation:** From a fundamental standpoint able to design, deploy, and manage scalable and secure cloud solutions.
- **Financial Management:** Manage project financials, ensuring budgets are adhered to and financial goals are met (SAP).
- **Technical Support:** Provide technical assistance and training, improving user proficiency and reducing technical issues.
- **Training and Development:** Conduct training sessions to enhance team and client skills and knowledge.
- **Business Analysis:** Analyze business requirements and translate them into technical solutions.
- **Documentation:** Create and maintain comprehensive documentation for projects, processes, and systems.
- **Market Research:** Conduct market research to inform business strategies and identify opportunities (Qualtrics and AB testing).
- **Mentorship:** Guide and support junior team members and peers, fostering their development and growth.

Additional Skills:

- **Networking:** Build and maintain professional relationships to support business objectives and career growth.

- **Presentation:** Develop and deliver engaging presentations to convey information and persuade audiences.
- **Negotiation:** Negotiate effectively to achieve mutually beneficial outcomes in various business contexts.
- **Strategic Planning:** Develop and implement strategic plans to achieve long-term business goals.
- **Innovation:** Foster a culture of innovation by encouraging new ideas and creative problem-solving.