

# JACOB STEVENS

Software Engineer

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## Summary

Software engineer with expertise in backend and frontend development, system integrations, and troubleshooting. Proven success in designing efficient solutions for diverse industries, including logistics, engineering, and construction. Passionate about leveraging the latest tools and technologies to solve real-world challenges.

## Professional Experience

**Spokane Exercise Equipment** Spokane, WA  
**Sales, Service, and Management** 2023 - Present

Inland NW Fitness Equipment Dealer and Servicer

- Hired, trained, and led multiple service technicians for fulfillment of large commercial and residential gym equipment setups.
- Migrated legacy WordPress and Quickbooks data, including customer and transaction records, to a modern Shopify platform, giving us a foothold in online sales, and increasing overall sales by up to 50%.
- Developed a new web-based service system, streamlining task management for field technicians and improving operational efficiency.
- Factory certified in Cybex, Precor, Life Fitness, True Fitness, Nautilus and several other small American manufacturers of commercial equipment.

**Independent Contractor** Spokane, WA  
**Contract Software Developer** 2023 - Present

Local Spokane and Everett, WA Companies

- Designed a custom online portal for All-City Contracting, integrating legacy and modern camera setups with end-to-end encryption, using Java, Spring, and React.
- Built BidSeek, a lead generation SaaS application connecting construction contractors with projects, utilizing AI and a Node.js + React tech stack.
- Contributing to open source generative AI models and LLMs for fullstack development workflows, with tools like Cursor.ai and T3.chat.

**ZoomInfo** Vancouver, WA  
**Researcher** 2021 - 2023

B2B SaaS Company

- Worked on the Research and Development team, validating and enhancing the ZoomInfo model.
- Performed training and onboarding of new hires, and was in charge of setting up remote work environments and provisioning technology.
- Contributed to proprietary in-house tools (DOZI and DORA) using React and JavaScript, improving data model updates by 25%.

**FedEx Express** Spokane, WA  
**Team Leader** 2016 - 2019

Overnight Delivery & Fulfillment Company

- Purple Promise 2018, great safety record, and established good rapport among my teammates.
- Managed palletized freight load procedures and sorting operations, reducing processing time by up to 15%.
- Transitioned the operation to Workbench DG from mainframe AutoDG, debugging system issues and ensuring seamless deployment.

## Education

**Eastern Washington University**  
**Computer Science, 3.5GPA** 2016 - 2020

## Skills

Engineering Process • Java • C • Spring • React • Vercel • Generative AI • LLMs • Javascript • Typescript • Python • SQL • Supabase • AWS • Self-hosting • Svelte • Diagnosis • Troubleshooting • Debugging • Communication • Customer Service • Client Support • Tech Support • Engineering • Electronics Repair • Electronics Development • Entrepreneurship • Sales • Research • Accountability • Integrity • Problem Solving • Azure • Azure Cloud • Git • API JSON • PostgreSQL • SOAP • Your Skill