

JACOB STEVENS

Spokane, WA 99204

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PROFESSIONAL SUMMARY

Results-driven engineer with expertise across the stack. Frontend, backend, or mobile development. I have a vision for success with endless drive. Recently pioneered MCP integrations to connect LLMs with a HIPAA-compliant software development architecture —accelerating development velocity while enforcing human oversight with strict guardrails. Adept at designing scalable applications, delivering engaging user experiences, and overhauling legacy systems. Experienced in the following industries: logistics, SaaS, sales, e-commerce, biotech, and fitness. Flexible and open to the right opportunities. Willing to relocate domestically or internationally.

SKILLS

- LLM & MCP Workflow Engineering
- React (Next.js, Expo)
- Docker
- Microservices architecture
- Project management
- Digital native
- TypeScript (Node.js, NestJS)
- PostgreSQL
- Git
- Team collaboration
- Learning new skills
- Excellent communicator

WORK HISTORY

03/2025 to Current

Full Stack Software Engineer

Managed Health Connections – Spokane, WA

- Developed and maintained a clinical platform supporting behavioral health interventions.
- Implemented a comprehensive timezone management system, enabling accurate intervention and biometric submission scheduling across multiple user time zones.
- Updated legacy systems with flexible and configurable frameworks, particularly for user notifications and EMA questionnaires.
- Established a continuous deployment pipeline for the ECR/ECS microservices.
- Upgraded the mobile application from Expo SDK 51 to 53, adding end-to-end testing, dark mode support, and improved custom modules.
- Currently developing user engagement features, including streaks and goal-setting functionality.

01/2023 to 07/2025

Sales & Management

Spokane Exercise Equipment – Spokane

- Led an e-commerce migration from QuickBooks POS to Shopify, streamlining online sales, tracking user engagement, and formalizing service and warranty procedures.

- Managed sales and purchasing strategies. Increased revenue by 50% during peak season. Achieved 200k in gross retail sales in 30 days.
- Repaired and configured electro-mechanical systems, PCBs, and software for machines and facilities. Setup network and TV infrastructure for commercial equipment installations at hotels and big-brand gyms.

04/2021 to 08/2022 **Researcher**

ZoomInfo – Vancouver, WA

- Conducted intelligence research and analysis on Fortune 500 companies and key contacts.
- Created and ran data pre-processing, data-cleaning, and QA on researcher provided information.
- Contributed bugfixes to proprietary tools (DOZI & DORA).
- Trained new researchers, developing onboarding materials and conducting knowledge-sharing sessions.

07/2016 to 11/2020 **Team Leader**

FedEx Express – Spokane, WA

- Led teams in 767 aircraft freight operations, ensuring efficiency under tight deadlines and safety-critical work environments.
- Produced several software solutions to streamline weight and balance procedures for smaller aircraft, utilizing predictive analytics.

EDUCATION

04/2020

Bachelor of Science: Computer Science

Eastern Washington University - Cheney, WA

- Dean's List 2018-20
- 3.6 GPA