JACOB STEVENS

Full Stack Software Engineer

509-342-9004 • jakestevens081@gmail.com • jsteve1.github.io/portfolio • Spokane, WA

Summary

Full stack software engineer with experience in systems development & integrations, and troubleshooting.
Proven success in sales, logistics, & software development. Looking for new opportunities related to LLMs, AI & LLM Safety, and developing new software with tools like Cursor.

Professional Experience

Spokane Exercise Equipment
Spokane, WA
Sales, Service, and Management
2023 - Present

Inland NW Fitness Equipment Dealer and Servicer

- Moved entire business to the Shopify platform. Increased revenue 50% year over year. Built the online store: https://spokaneexercise.com
- Built in-house search and indexing tools for the company's calendar, using React, Express and Supabase.
- Factory certified in Cybex, Precor, Life Fitness, True Fitness, Nautilus and several other small American manufacturers of commercial equipment
- Hired, trained, and led multiple service technicians through many large commercial and residential gym equipment installations with networked machines..

Independent Contractor
Spokane, WA
Contract Software Developer
2023 - Present

Local Spokane and Everett, WA Companies

- Designed a security portal for legacy and modern camera setups with end-to-end encryption, using Java, Spring, and React.
- Built BidSeek, a lead generation SaaS application connecting construction contractors with projects, utilizing an AI agent powered by OpenAI's API and prompt engineering.

ZoomInfo
Vancouver, WA
Researcher
2021 - 2023

B2B SaaS Company

- Used in-house tools to validate and enhance the ZoomInfo database. Investigated and reported bugs.
- Contributed to proprietary in-house tools (DOZI and DORA) improving data model update quality by 25%.
- Trained other researchers, performing onboarding and tech stack setup for new team members.

FedEx Express
Spokane, WA
Team Leader
2016 - 2019

Overnight Delivery & Fulfillment Company

- Purple Promise 2018.
- Managed palletized freight load procedures and sorting operations, reducing processing time by up to 15% for freight and 10% for sort.
- Transitioned the DG operation to Workbench DG from mainframe AutoDG, helping debug system issues as they arose, and ensuring the ramp operations continued with no delays.

Education

Eastern Washington University
Computer Science, 3.5GPA
2016 - 2020

Skills

Java · React · Spring · SQL · AWS · Docker · Git · CI/CD · TypeScript · JavaScript · PostgreSQL · System Design · API Development · Cloud Architecture · Problem Solving · Communication · Project Management · Product Development · Figma · Wireframes · Deepseek R1 · Claude 3.5 Sonnet · o1 · Prompt Engineering · AI Agents · Your Skill