

JACOB STEVENS

Full Stack Software Engineer

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Summary

Results-driven Full Stack Software Engineer with expertise in backend development, API integrations, and rapid prototyping. Adept at designing scalable applications, optimizing system performance, and modernizing legacy infrastructure. Strong background in software engineering, with experience across SaaS, security, and e-commerce platforms. Passionate about building efficient, high-performance applications. Open to new opportunities and willing to relocate

Professional Experience

Spokane Exercise Equipment Manager	Spokane, WA 2023 - Present
Inland NW Fitness Equipment Dealer and Servicer	
<ul style="list-style-type: none">Led e-commerce migration from QuickBooks POS to Shopify, streamlining online sales and backend operations.Engineered network infrastructure for commercial fitness installations, optimizing IoT and system reliability.Developed a high-speed search & indexing tool, reducing lookup times by 100% and integrating with Shopify.Performed repairs on electro-mechanical systems, PCBs, and software for fitness machines.Managed sales strategies, increasing revenue by 50% during peak seasons.	
Solo Developer	Spokane, WA
Contract Software Developer	2023 - Present
Local Spokane and Everett, WA Companies	
<ul style="list-style-type: none">Built a modern security platform, integrating legacy & new cameras using Java and React; later added AI-driven person detection.Developed a lead-generation SaaS platform for a stealth startup, connecting construction contractors with projects via React, NestJS, and MySQL.	
ZoomInfo	Vancouver, WA
Researcher	2021 - 2023
B2B SaaS Company	
<ul style="list-style-type: none">Conducted competitive intelligence research, updating datasets via Snowflake and API integrations.Troubleshooted and resolved data inconsistencies, improving model data quality by 25%.Contributed to proprietary DevOps tools (DODI & DORA), enhancing automation workflows.Trained new researchers, developing onboarding materials and conducting knowledge-sharing sessions.	
FedEx Express	Spokane, WA
Team Leader	2016 - 2019
Logistics & Fulfillment	
<ul style="list-style-type: none">Led teams in 767 aircraft freight operations, ensuring efficiency under tight deadlines.Optimized sort & processing workflows, reducing processing times by 15% (freight) and 10% (sort operations).Researched FedEx's legacy mainframe systems and cloud solutions.	

Education

Eastern Washington University	
B.S. in Computer Science	2017 - 2020

Skills

Languages & Frameworks: Java • Spring • JavaScript • TypeScript • Python • C • NestJS • Node.js • Spring • SQL • PostgreSQL • Next.js • React
Infrastructure & DevOps: Cloud Architecture • API Development • CI/CD • Docker • Git
Soft Skills: Problem Solving • Communication • Product Development • Sales