



# Food/Beverage POS

Policy

&

Procedures



# Food/Beverage POS

ID

As a precaution,  
employees must  
verify any card  
purchase of over  
\$50 with a  
government issued  
ID card

Refunds

If a customer is truly unhappy with a product, a shift leader or manager may approve an exchange or a refund

Exchanges

Unopened, Pre-packaged food can be exchanged. Freshly made-to-order items can also be exchanged if the customer is unhappy with the quality of the product. Only a shift leader or manager may approve this exchange.