

City of Carlsbad

(v1)

Final Exam

Name: Justin Goulet

Score: 57%

Passmark: 100%

Attempted: Wednesday, November 02, 2016

Attempt Number: 1

Time Taken: 00:09:34

Locked: No

Marking Required: No

1: Correct	We went through one way of reserving a facility within the Parks & Recreation Department. Based on the attached image, what was the first link you would click to use this method?
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Actual Answer	Answer Given	Resource Scheduler
		Reserve
		Permits
		Receipts.

2: Correct	What is the minimum a client can reserve an area?
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		No minimum
		1 Hour
Actual Answer	Answer Given	2 Hours
		3 Hours

3: Incorrect		Based on the refund policy, how long does a client have to receive 100% credit back to the credit card account?
Actual Answer		They are only eligible for 50% back to their credit card account if the event is 30 days prior to the original rental date.
	Answer Given	They are never eligible for any refund.
		30 days prior to the date of the event
		10 City business days before the scheduled date of the event.

4: Correct		How much is an "Individual Inflatable Jump" fee?
		\$20 per hour
Actual Answer	Answer Given	\$20 each jump
		\$20 each permit

5: Incorrect		True or False: You may have multiple clients on the same permit
	Answer Given	True
Actual Answer		False

6: Incorrect		True or False: Once a payment is submitted to a permit, the permit is automatically changed to "Approved" status
	Answer Given	True
Actual Answer		False

7: Correct		True or False: When cancelling a permit application, a client is automatically subject to a refund.
		True, a client is automatically eligible for a refund when they cancel an event
Actual Answer	Answer Given	False, only if they are eligible.