James David Stone

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Website: https://jstone074.github.io/UpdatedPortfolio/

EDUCATION

May 2019	KU Coding Boot Camp – JavaScript Full Stack Web Develop University of Kansas, Lawrence, Kansas
May 2012	*Bachelor of Arts, Major: Political Science* **Hamline University**, Saint Paul, Minnesota

TECHNICAL SKILLS:

- JavaScript, jQuery, Node.Js, GIT, Github, MySQL, Firebase, HTML, CSS, Bootstrap, Media Queries, APIs, JSON, AJAX, computer science fundamentals, Cerner Command Language (CCL)

APPLICATIONS BUILT:

S.C.O.U.T

- An application that compares ride sharing services of Uber and Lyft to see which one is the best option for the end users
- Worked on a team of four where my role was the lead API integration for Uber
- https://github.com/djwasing/Scout-Project-App

Happy Hour

- An application that allows business to share information about themselves such as specials, hours of operations, address and contact information
- Allows end users to view all the information in an easily readable format
- Routes the user from a login page and determines if they are a business user or an end user
- https://github.com/jstone074/Happy-Hour-Application / https://app-happy-hour.herokuapp.com/

GiphyAPI

- An application that connects to Giphy and returns a list of pre-populated gifs as well as allowing the user to search for gifs
- https://jstone074.github.io/GiphyApi/

Pokémon Trivia!

- A fun Pokémon themed trivia game
- https://jstone074.github.io/TriviaGame/

WORK EXPERIENCE:

June 2015 – Present Sr. Technical Solution Analyst, **Cerner Realization Campus:** Kansas City, Missouri

- Promoted from Technical Solution Analyst to Senior September 2017
- Received award for Outstanding work in October 2016
- Provide level 2 and 3 technical application support for Cerner's Material Management Solution which supports thousands of providers in over 30 countries
  - Learned CCL (Cerner Command Language) which is patterned after SQL and is used to obtain data from Oracle databases.
  - Use CCL to identify incorrect data, update software, and determine whether the Service Request is due to faulty code or improper workflow
  - Work with engineers to log code revisions to fix faulty code that is causing incorrect data
  - Our solution has over 30 applications and over 100 different tables within the data model
- Work within a ticketing system. Have used Navigator, Remedy, and SRM.

- Tasked with updating existing knowledge and creating new knowledge articles
- Provide transition calls for new clients to Cerner's Materials Management Solution
- Train new associates
- Liaison between other solutions and organizations
    - Materials Management Solution has cross over between other solutions such as Pharmacy, Direct Care, Charge Services, and Foreign Systems Integration

April 2012 – June 2015 Special Care Team Technical Specialist, **Target Northern Campus:** Brooklyn Park, Minnesota
- Promoted from CSC Specialist in April 2014
- Platform owner and Subject Matter Expert (SME) for Target Video Solutions (TVS) within the Client Support Center
- Awarded 'Top Dog' for a work within TVS platform in March 2015
    - Saved Target time and money with process changes and tools
    - Brought collaboration to platform between all support teams
- Owned minor platforms within Client Support Center:
    - Enterprise Applications (Microsoft Group Chat and Lync, ServiceNow, and Bastion Host
    - Active Directory and MyAccess
- Tasked with updating processes, tools, and knowledge used to troubleshoot TVS issues
- Provided communication between first level and all other support groups
- Created a segmentation group to field all TVS related calls, emails, web forms, and escalation requests.