Jordan Streeter

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EDUCATION

Western Governors University — Millcreek, UT
B.S. Software Engineering — Completed Courses — *Sep. 2024 – Jan 2026*
- Data Structures and Algorithims C949
- Scripting and Programming Foundations D278

Humboldt State University — Arcata, CA
B.A. New Venture Business Management — *Aug. 2017 – May 2021*

EXPERIENCE

Database Administrator — Dec 2022 – Present
Sonosim — *Santa Monica, CA*
- Spearheaded training and onboarding initiatives, empowering over 20 - 30 employees to efficiently navigate Salesforce
- Managed and resolved over 500 Salesforce improvement requests and internal support cases. Fielded 4 - 6 requests a day depending on demand with issues mainly focused on Salesforce CPQ
- Designed 12 dashboards and 193 custom reports, enabling data-driven decision-making for key stakeholders across from Accounting, Engineering, SalesOps and Executive Departments.
- Collaborated with the Director of Business Analytics, taking ownership of complex development tasks that extended beyond administrative roles
- Boosted operational efficiency by automating processes, , and integrating external systems with Salesforce, saving 10 - 20 of work per week
- Led discovery sessions with cross-functional teams to gather business requirements, translating them into actionable projects, and delivering/maintaining scalable Salesforce solutions
- Established and maintained robust version control processes for custom Salesforce components via GitHub, setting a standard and foundation for Salesforce Development, collaboration and deployment efficiency

PROJECTS

External Systems Integration | *REST API, HTTP Callouts, Postman* — Dec 2024 – Present
- Implemented a solution to integrate Salesforce with an external user database and licensing management system, by leveraging Salesforce Flows, Apex, and REST APIs to facilitate reliable, bidirectional communication between systems

Barcode Scanner | *APEX, Javascript, HTML/CSS* — Aug 2024 – Oct 2024
- Developed a custom Lightning Web Component that integrates with physical barcode scanners to automate serialized inventory tracking processes reducing manual data entry errors and saving time
- Eliminated reliance on manual spreadsheet entry and uploads by implementing a fully integrated solution based off the Lightning Web Component Framework

TECHNICAL SKILLS

Languages: Java, Python, SQL, JavaScript, HTML/CSS
Frameworks: React, Node.js, Spring Boot
Developer Tools: GitHub, AWS, VS Code, MySQL, PyCharm