Jesse Vang

Raleigh, NC | jesse@jvang.dev | (847) 848-5048 | www.jvang.dev

SKILLS

Skills: SQL, Python, R, Excel, Javascript, Agile, Data Visualization, Analytics, Consulting, Measurement, Reporting, Sigma Six Green Belt, Devops

WORK EXPERIENCE

Red Hat | IBM   **Raleigh, NC**
Product Adoption Analyst   *Mar 2022 - Present*

- Explained product portfolio value & capabilities to customers, guiding adoption of Red Hat solutions which retained customer renewals by 86%
- Provided tailored customer-focused plans to meet the objectives of customers, resulting in a 3.5x average increase in revenue.
- Created a program to scale the customer lifecycle journey data and reduce reporting lag time by 50%

Red Hat | IBM   **Raleigh, NC**
Senior Data Analyst   *May 2021 - Mar 2022*

- Optimized data repository by overseeing the integration of external databases via agile methodologies and automating data transfer flows, delivering lag time reduction and data accuracy.
- Served as Product Owner and developed a roadmap and feedback loop for data acquisition from data sources including flat files, relational databases, noSQL databases, and APIs
- Built and presented analytics via tableau and google data studio to stakeholders

Red Hat | IBM   **Raleigh, NC**
Learning Data Architect   *Feb 2016 - May 2021*

- Optimized technology stack for applications supporting 20,000 global users, keeping uptime by 98%
- Built ETL pipelines to reduce the load time and enable data democratization across the enterprise
- Maintained and defined data dictionary and technical documentation to promote data literacy across the organization
- Managed Backlog, Intake, and Priorties in Agile Sprints using kan-ban style tools such as Jira and intake ticketing systems such as Service-Now

NOTABLE PROJECTS

DocuSign Hackathon
Winner   *Aug 2021 - Aug 2021*

- Secured placement in Docusign Sponsored Global Hackathon, enhancing recognition of innovative technology solutions to aid in digital transformation at a global scale
- Our team created an app that helped the Jane Goodall Institute track chimpanzee movement using a combination of GPS and DocuSign APIs for its workflow
- Details can be seen at "https://devpost.com/software/top-secret-to-be-filled-out-later"

Red Hat blog
Contributor   *Apr 2021 - Present*

- Explained the evolution of my career into a data architect
- Authored an article about tools everyone has access to that can solve data problems at scale
- Details can be seen at "https://www.redhat.com/architect/users/jesse-vang"

EDUCATION

Kogod School of Business, American University   **Washington, D.C.**
Masters in Analytics   *Graduation Date: Jun 2017*

North Carolina State University   **Raleigh, NC**
Bachelors in Finance & HR   *Graduation Date: Dec 2012*