



By the above charts we can say that there is a significant correlation between few of the columns like Contract type, Partner, Dependents, Tenure, Senior Citizen, and various other services.

- Monthly contract type customers are more likely to churn.
- The one who don't have partners or Dependents are more likely to churn.
- Age group also the one who are below age 20 are more likely to churn which also verifies the data which in 2nd point.
- And the one who are taking less services like device protection, tech support, internet service are more likely to churn, we may say that the one who already know that they wont be stable in one telecom service, so they don;t opt for any of the remaining services provided by the telecom Brand.
- Non Senior Citizens are more churners.
- Paperless billing are more churners.