

# Jessica Tam | Junior Software Engineer

781-888-1372 | Canton, MA | [jessica.tam128@gmail.com](mailto:jessica.tam128@gmail.com) | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

## SUMMARY

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Junior Software Engineer proficient in HTML, CSS, React, JavaScript, Express.js, and Node.js. My background in Accounting allowed me to develop my analytical skills, attention to detail, and ability to learn quickly. I am passionate about creating applications that will have a lasting impact and functional purpose for users.

## AREAS OF EXPERTISE

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**Technologies:** HTML5, CSS3, JavaScript ES6, React, Node.js, PostgreSQL, Express.js, RESTful APIs

**Additional Technologies:** Visual Studio Code, Emacs, Mocha, Chai, Knex, Git, GitHub, Vercel, Heroku, Node Package Manager, Bootstrap, ElephantSQL, Postman, DBeaver, FTP, DOS, Windows Batch File

## PROJECTS

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**Flashcard-O-Matic** | [Project Link](#)

- Developed an app that allows users to create, edit, and view flashcards
- Utilized React hooks to build SPA using single-purpose components and read-only props
- Built with: HTML, JavaScript, React, CSS, Bootstrap

**Reservation** | [Project Link](#)

- Developed an app that tracks any reservations made for a restaurant, from booking info to seating
- Deployed with Vercel connected to a GitHub monorepo for continuous integration and deployment
- Built with: React, Bootstrap/CSS, HTML, Node, Express, SQL, Knex

## RELEVANT EXPERIENCE

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Marketer/Administrative Assistant/Junior Web Developer

Canton, MA

**Metro Express Dry Cleaning (Part Time)**

June 2013 – Present

- Created the customer referral web page and the customer feedback page using HTML, CSS, and JavaScript
- Created a web page to speed up entry of new customer information and create customer name tag using HTML, CSS, and JavaScript
- Creates excel pivot table to convert customers individual ticket data into a per order format, the output of which is used by our in-house billing program to generate a monthly invoice
- Learned how to use Mail Merge to expedite the process of printing addresses on 50+ envelopes at a time for the company's marketing material
- Maintain the company website as needed
- Go door-to-door marketing once a week to sign-up potential customers

Accounting Assistant

Allston, MA

**EduBoston**

January 2018 - October 2019

- Created financial statements and reports, created and updated spreadsheets, and updated accounts in QuickBooks
- Analyzed and processed employee payroll reports, employee expense reports, vendor invoices, and customer refund reports
- Managed 200+ customer invoices by following up and keeping track of a combined \$500k worth of payments
- Maintained 1000+ accounts by verifying, allocating, and posting transactions
- Contacted schools to discuss financial inquiries and settle billing and payment inquiries from parents resulting in a 98% payment rate
- Created recurring transactions and adjusted for bi-monthly payment processing

## EDUCATION

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CERTIFICATE, Software Engineering Flex

May 2021 - February 2022

**Thinkful | Remote**

Bachelor of Science in Management, Accounting

Fall 2013 – May 2017

**University of Massachusetts Boston | Boston, MA**