

James Taylor-Kelly
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Career Objective:

To deliver intelligent & effective solutions to technical and business process issues.

Key Professional Skills:

SQL, Excel, Tableau & Snowflake experience, requirements elicitation, multitasking & troubleshooting acumen, experience under time constraint, development & implementation of solutions, strong moral compass.

EDUCATION & TRAINING

June 2020 – Current **Bachelor of Information Technology majoring in Information Systems**
 Queensland University of Technology
 GPA 6.15 / 7
 Minors in Networking & Security, Business Process Improvement
 Expected Completion Date: June 2023

University Achievements

14/09/2021 Golden Key International Honours Society Membership
17/10/2022 Included in Dean's List for Excellent Academic Performance (Sem 1, 2022)

Relevant Projects & Assignments

IAB320 Claims process improvement,
IAB401 UML & Component Diagram,
IAB204 Solution Approach & Assessment,
IAB203 Process Architecture & Model,
IAB305 IS Lifestyle Management Report

EMPLOYMENT HISTORY

Domain Group, Fortitude Valley, QLD

2017 - Present

Role Specifications

- Solution Analysis
- Stakeholder liaising & requirements elicitation
- Systems & processes design and implementation
- Scrum framework and agile methodology practices

Concentrix, Brisbane CBD, QLD

2016 - 2017

Role Specifications

- Phone & email support for international client
- Teambuilding and event management
- Maintaining client confidentiality

Tarantula Karaoke & Entertainment Company, Beenleigh, QLD

2016 - 2017

Role Specifications

- Event Management & Planning
- Client Liaison & Hosting
- Setting up and Packing PA systems

REFEREES

Daniel Newman

Manager

Domain Group

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Kathryn Lloyd

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