

JORDAN TEHRANCHI

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OBJECTIVE

Software Engineer/Consultant with 3+ years of experience in software design, testing, and agile methodologies.

EDUCATION

Bachelor of Computer Science, Colorado School of Mines (Magna Cum Laude) 2019 - 2021

TECHNICAL SKILLS

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| Languages | Java, Python, Javascript/HTML/CSS, C++, C, SQL, Bash, PHP |
| Web & Frameworks | Node.js, Apache Tomcat, Nginx, Spring, Postman, REST API |
| Tools | Git, Linux, Docker, Kubernetes, AWS, Jira, CI/CD (Jenkins), VMware, Ansible |

EXPERIENCE

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| Software Consultant Dynatrace | Jan 2022 - Present <i>Laguna Niguel, CA</i> |
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- Monitor the performance and availability of customer's critical applications using Dynatrace UI and OneAgent monitoring system.
- Ensure the health of customer's APM deployment and production software with necessary service offerings.
- Maintain and enhance dashboards and reports using Dynatrace UI to meet IT and business user's requirements.

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| Technical Consultant / UX Designer Innovative Practical Solutions LLC | Aug 2020 - Present <i>Laguna Niguel, CA</i> |
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- Oversee the daily performance of IPS website and keep details/products up to date using Google Workspace Admin Portal.
- Manage UX of the website and update product descriptions (Google Workspace, Figma, Photoshop).

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| Software Development / Desktop Support Intern HomeAdvisor | July 2018 - July 2021 <i>Golden, CO</i> |
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- Modified and tested existing software to fix errors on internal CRM site, to upgrade sub-page interfaces and improve performance (Java, Kotlin, Groovy).
- Labeled frequent production issues and improvements within existing software using Kanban boards to prioritize requirements, and CI/CD (Jenkins) pipelines to rapidly test and repair.
- Worked in full-stack agile environment with daily stand-ups, user stories (Jira), and product demo presentations.

PROJECTS

Hubspot Integration Colorado School of Mines Capstone C.S project, where I worked as a Scrum Master for a team of 4 colleagues to satisfy client Datava, a CRM company, in integrating Hubspot features and OAuth into their domain (JavaScript, PHP, REST API, Jira).

ProductiviTree Entrepreneurial web-based startup team of 5, where I worked as a Front-End Engineer, which focused on building the GUI of a dynamic and event-priority approach to a calendar application to revolutionize how people can more effectively organize their day-to-day lives (React, Flutter, Figma).

CERTIFICATIONS/MEMBERSHIPS/AWARDS

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| Certifications | Autonomous Cloud Endorsement (Dynatrace), Complete Java Course (Udemy) |
| Memberships & Awards | CareerWise Colorado Junior Coder Award (3+ years), Tau Beta Pi, NSHSS |