

TYLER GRAY

📞 334-233-6931

✉️ HELLO@TYLERGRAY.DEV

🌐 TYLERGRAY.DEV

Well-rounded and versatile technology expert with extensive experience in team leadership, server and hardware administration, project management, programming, network management, and web development.

SKILLS

- Server Administration
- Servant Leadership
- Data Center Administration
- Project Management
- Cloud Computing
- Strategic Planning
- Virtualization
- Information Security
- Team Management
- Strong Communication
- Problem Solver

EDUCATION

ASSOCIATE'S DEGREE — CIS

Trenhom State Community College

2009-2012

EMPHASIS IN PROGRAMMING AND WEB DEVELOPMENT

HIGH SCHOOL DIPLOMA

Evangel Family Christian Academy

2007

VOLUNTEER

Board Member | ASE Credit Union

Currently serving as Chairman of Cybersecurity Committee, and Personal Committee.

Board Member | Fort Toulouse Foundation

Vice President - Responsible for park website and technology.

WORK EXPERIENCE

Solutions Architect

Tovuti LMS

Remote — 2022-Current

As a Solutions Architect, I have designed and implemented complex solutions for large enterprises and organizations. I work closely with key stakeholders to understand their business requirements to deliver high-quality software applications and solutions that meet their needs. I provide technical leadership to junior team members, encouraging their professional growth and development, and regularly assess existing solutions to provide recommendations for improvements and optimization.

- Work with clients to understand their business requirements and develop technical solutions to meet their needs.
- Work closely with a team of developers and engineers to deliver high-quality software applications that meet client specifications.
- Conduct technical feasibility studies and provide recommendations on the best technologies and tools to use for specific projects.
- Collaborate with cross-functional teams, including sales, marketing, and product development, to ensure that solutions meet business objectives and align with company strategy.
- Act as a technical advisor and subject matter expert, providing guidance on emerging technologies and industry best practices.
- Conduct regular assessments of existing solutions and provide recommendations for improvements and optimization.
- Develop and maintain relationships with key stakeholders, including clients, vendors, and partners, to ensure successful project delivery and customer satisfaction.

Director of Information Systems

Central Alabama Community College

Alexander City, AL — 2020-2022

As Director of Information Systems, I was responsible for managing all aspects of Campus Technology and IT Department staff. My role was critical in ensuring that our students and employees had access to reliable and current technology resources. To achieve this goal, I worked closely with Administration to identify the technology needs of our campus locations and then developed and implemented strategies to meet those needs.

- Led the oversight and management of technology infrastructure and staff across all four College campuses.
- Played an instrumental role in shaping the College's direction by serving on the President's Cabinet, Strategic Advisory Council, and Technology Committee.
- Led a successful team of IT support specialists, creating an environment that fostered collaboration, creativity, and innovation.
- Spearheaded the transition from an analog phone system to a state-of-the-art VOIP phone system.
- Modernized the College wireless network, providing expanded Wi-Fi access across all campuses, including parking and green space areas.
- Installed cutting-edge AV and multimedia equipment in large classrooms and multipurpose spaces.
- Expanded our security camera infrastructure and coverage, enhancing campus safety and security.
- Replaced an outdated VPN server with a faster and more secure VPN service.
- Implemented multi-factor authentication for faculty and staff, increasing data security.
- Launched new helpdesk, inventory, and documentation server/systems to streamline technology support.
- Established a network and server monitoring server/system to proactively identify and address issues.
- Bolstered the security infrastructure with additional measures, keeping College data and systems safe and protected.

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EXPERTISE

SYSTEM & SERVER ADMINISTRATION

- Windows Server 2008-2019
- Active Directory
- Azure
- Linux Server Administration
- Unix Server Administration
- VMware
- vSphere
- Docker
- Office 365
- Google Workspace

NETWORK ADMINISTRATION

- Meraki
- Cisco
- VOIP
- IP Cameras

SOFTWARE EXPERIENCE

- Microsoft Office
- Microsoft Teams
- Visual Studio
- Google Workspace
- Gitlab, Slack
- Zapier
- Airtable
- Docusign

PROGRAMMING & SCRIPTING

- Powershell
- Bash
- PHP
- Python
- Javascript
- HTML5
- CSS3

REFERENCES

Lisa Sawyer | Regional CFO ACCS

334-296-7729

Lisa.Sawyer@accs.edu

Lee Thrasher | Senior Network Engineer

334-207-1572

Thrasher.technology@gmail.com

Jerry Majors | IT Director Retired

334-546-8879

jmajors@yahoo.com

Ricky Creel | CIO Retired

601-616-1241

Rdcreel4@outlook.com

WORK EXPERIENCE

System Administrator

Central Alabama Community College

2019-2020

As a system administrator, my job was to ensure the efficient and reliable operation of computer systems, servers, and network infrastructure at all campus locations. I was responsible for installing, configuring, and maintaining hardware and software components, as well as monitoring system performance, troubleshooting issues, and ensuring the security of the network.

- Oversaw Windows, Linux, and Unix servers to ensure they operated at peak efficiency and provided reliable access to technology resources for our campus community.
- Managed and delivered IT projects on time and within budget, using my skills in project management to achieve optimal outcomes while working closely with College Administration.
- Developed powershell and bash scripts to automate routine tasks, freeing up time for more strategic initiatives and streamline IT processes for improved efficiency.
- Safeguarded the privacy and security of our College's data and systems as the head of information and network security, ensuring that our students and employees could work and learn with confidence.
- Ensured that our College websites and applications were accessible and easy to use, providing an exceptional user experience for all members of our community.
- Fostered a supportive and collaborative work environment as the manager of our student helpdesk workers, ensuring that our campus community received the high-quality technical support they deserved.
- Maintained and managed the College LMS to the highest standards as it was a critical component of our educational ecosystem.
- Provided valuable insights and guidance on technology-related issues as a member of the Strategic Advisory Council and Technology Committee, helping to shape the direction of our College's IT strategy.
- Led a successful migration from gSuite to Office 365, providing our campus community with new and improved tools for collaboration and productivity.
- Implemented a VPN solution to facilitate remote work, enabling our employees and students to stay connected and productive from anywhere.
- Spearheaded a successful campus-wide network upgrade to ensure our systems ran smoothly

System Analyst

Central Alabama Community College

2017-2019

Responsible for managing and maintaining all aspects of Campus Technology as well as providing technical support to employees and students.

System Analyst

ASE Credit Union

2015-2017

System Support Specialist

ASE Credit Union

2013-2015

PC Support Tech

ASE Credit Union

2010-2013