

# Problems

# Patients don't yet have control. Care teams don't have ease of use.

- Need to **know** about upcoming appointments
- Need to be able to pay and anticipate their cost of care
- Need to know all of their current medications
- Need to feel in control of their data
- Need to easily communicate with doctors
- Need to have their data easily transferred

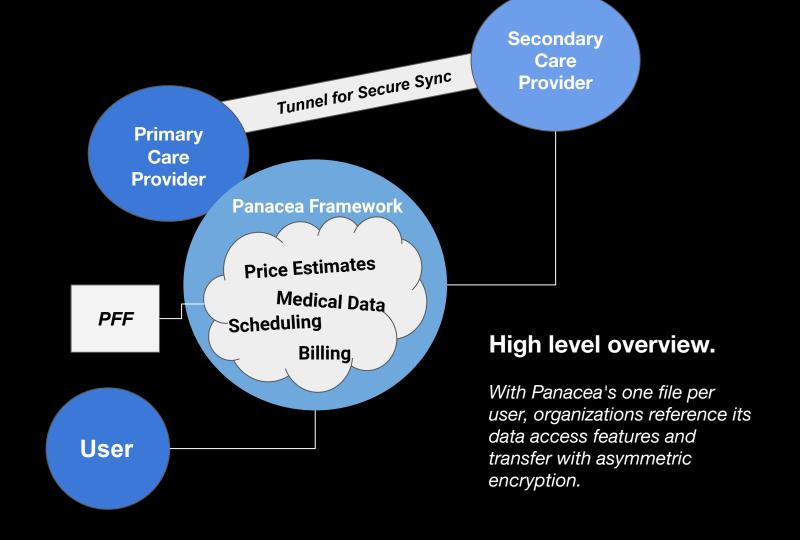
# The Solution: Panacea Framework

Based on the **ONE USER, ONE FILE** principles.

Integrates with cutting-edge technologies to perform data-driven actions.

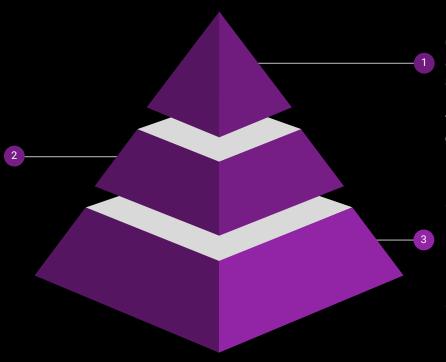
- Serves as the source of truth for all patient data with secure transfers
- Extensible integrations for all components of the healthcare lifecycle
- Standard data model allows for easy import and export in different formats
  - PANACEA FILE FORMAT (PFF) specialized JSON format
- API for abstracted access to data model for internal IOT Applications
- Web framework allows easy access for both care providers and patients





# Generalized, Secure Data Access

Easily extensible API allows for rapid development of diverse applications



# **End-User Specific Interface**

Customers, doctors, administrators, and other staff have customized interfaces built specifically for efficient, transparent content management

#### A Single Overarching Framework

All arms of the healthcare system have access to a single, standardized, data source



- ⋒ My File
- Analytics
- \$ Pricing
- ⇔ Scheduling
- √ Options

# Hello, Carl Smith

Hey Carl Smith, you have 3 action items. Head over to scheduling to check them out.

My Upcoming Visits

- Analytics
- >\_ Pricing
- Scheduling
- $\sqrt{\phantom{a}}$  Options

# Hello, Debra

Hey Debra, you're all caught up!

My Upcoming Visits

User first interface design. By allowing centralized action items, it relieves a major source of stress in planning, appointments, and billing.

User first interface design.

Example of easy password help for elderly patients or those less familiar with technology.

# Login Username Patient Password Password Login

I Need Help Getting into My Account

☑ Send Password Reset Email

& Call a Representative

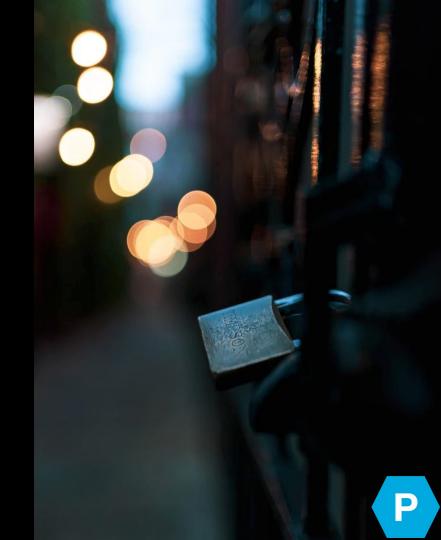
Future push notification integration. Make life easier for patients with optional push notifications of emails



# Secure Data Transmission with Asymmetric Encryption

Each hospital gets a set of unique cryptographic keys that allows it to encrypt customer information in a way that only allows the intended receiver to decrypt it.

Even the hospital sending the data can't read it once it's sent!



Mockup of Public Key Repository for secure transfer of documents.

# **Public Key Repository**

#### Available Public Keys

Sanford Health	Org. Number: 1111	■ Download Public Key	
John Honkins	Org Number: 8471	9e Download Public Key	



On receipt, the target system verifies the integrity of the data

#### **Preparation**

The source facility fetches the target's public key from a central keyserver

#### **Encryption and Transmission**

The facility transferring customer info encrypts the data with the target facility's public key

#### Receipt and **Decryption and** Verification Access

The data is encrypted with a secret private key, and the data is imported into the facility's Panacea framework for distribution

sanford@panacea:/srv/Panacea/data/tmpTransfer\$ ./panacea-transmit 8471 0.02s ===> Organization 8471 (John Hopkins Hospital) (Verified) [########] 100% sanford@panacea:/srv/Panacea/data/tmpTransfer\$



# **Care Providers Are People Too**

**Backend:** Designed for efficiency. Beautiful interface.

- Care team
  - Create action items
  - Authorize prescriptions
  - Answer questions
- Billing Departments have detailed data on all transactions in one unified interface— the PFF and Panacea Webapp Interface.
- Data is securely transferred and stored with multiple redundant systems
- Each party has access to limited data to respect customer privacy



#### Customer's Viewpoint

#### Care Team's Viewpoint

### Scheduling

Email address or Username	
name@example.com	
What's the reason for appointment?	
Routine Checkup	•
What times work for you?	
8:30 AM	
9:00 AM	
9:30 AM	
10:00 AM	
Have anything else you want us to know?	
	li.
Submit	

## **Push Update**

Carl Smith	
Push out	
Action Item	•
Content of action item.	

# Future Work: Analytics

- Real-time feed of patient data for analytics (machine learning, tensorflow)
- Create a centralized data store (Facebook, Google Analytics, Surveys)
  - Deep integrations with Sanford Chip and other innovative solutions
- Integrate with billing software for accurate fee-for-value estimates
  - Chargemaster publicly available information

# Future Work: Data Integrity with Blockchain

- Blockchain ensures data integrity
- Decentralized private ledger of hashes shared between care providers
- Records can't be retroactively changed
  - Secure SHA256 hashes have 2<sup>256</sup> possibilities: an incredibly massive collision domain
- Timestamping system permits ensuring most recent copy of patient file



# Future Integrations

- UBER
- STRIPE
- IOT
- Our secure open API allows integration with any potential emergent technologies



# Welcome to the future of healthcare and data. PANACEA.

<u>Login Demonstration</u>

Home Page Demonstration