SIAConnect: KBData Taxonomy + CSV Generation Summary

This document contains the full conversation between Jeremy and ChatGPT regarding the analysis, restructuring, and CSV export of the KBData knowledge base taxonomy for use in Dataverse and Copilot Studio.

# Key Objectives

1. Analyze and cluster 3,000+ KB articles based on product lines, service types, and audience.  
2. Propose a new category structure (15–25 core categories) with names, descriptions, and optional parent relationships.  
3. Map legacy categories to the new taxonomy.  
4. Flag and reassign uncategorized articles.  
5. Provide a Dataverse-ready CSV file for import.  
6. Ensure taxonomy supports multi-category assignment.

# Exported Assets

• KBCategories.csv – Includes 23 new categories (IsActive = true) and legacy categories (IsActive = false) with parent-child structure.

# Included Conversation Summary

The full conversation covers:

- Initial objectives and field clarification  
- Confirmation of multi-tagging and preferred naming style  
- Full taxonomy structure, category descriptions, and CSV format  
- Legacy category mappings  
- Duplicate article cleanup suggestions  
- Audience-specific tagging insights  
- Download link for CSV file

# Next Steps

This document can now be uploaded to the ChatGPT Projects workspace or attached in Confluence to track the Copilot Studio agent’s KB architecture module.