



JARED TICHACEK

Full-Stack Web Developer

PROFILE

A tenacious, detail-oriented, and highly collaborative full-stack web developer seeking a challenging role to leverage my programming expertise in building software for the Church.

SKILLS

HTML
CSS3
JavaScript
React
Tailwind
GraphQL
AWS
Node.js
Express.js
MySQL
MongoDB
Mongoose
Git
GitHub

CONTACT

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Portfolio:
<https://www.jaredtichacek.com/>

GitHub:
<https://github.com/jtich40>

LinkedIn:
<https://www.linkedin.com/in/jared-tichacek/>

EDUCATION

Vanderbilt Full-Stack Software Development Certificate

May 2023

Comprehensive 24-week curriculum covering front-end and back-end web development technologies and frameworks

Western Kentucky University

Bachelor of Science, Business/Marketing

GPA: 3.92; Summa Cum Laude; President's List

PROJECTS

Lifeway Hackathon

- Won 1st place in internal Hackathon by collaborating with a team of software engineers
- Built a proprietary feature to enhance the video consumption experience of our customers
- Primary role involved building clean and interactive UI

Star Wars Galaxy Search (Corinth Code Challenge)

<https://github.com/jtich40/corinth-code-challenge> |

<https://starwarsgalaxysearch.netlify.app>

- A React-based Star Wars character search engine.
- React, React Query, Axios, Tailwind

HydroHomies

<https://github.com/jtich40/hydro-homies> | <https://hydrohomies.herokuapp.com>

- A MERN stack e-commerce site
- MongoDB, GraphQL, Apollo Server, Apollo Client, Express, React, Node, Tailwind

RELEVANT EXPERIENCE

Tech Support Specialist

Lifeway

Nashville, TN

2019 - present

- Analyzing customer issues/trends and communicating feedback to the IT team for future development
- Collaborating with IT team by conducting validation and regression testing on new features/bug fixes during deployments to production
- Assisted with ideation and creation of tutorial videos to provide new users with detailed walkthrough of site navigation

Key Accomplishments:

- ❖ Created Sharepoint site that serves as a knowledge base for protocols, processes, and product guides to better support general customer service team needs

ADDITIONAL EXPERIENCE

Account Sales Rep

Lifeway

Nashville, TN

2018-2019

- Managed a customer base of 9000+ customers which developed strong customer service and communication skills that are essential for software development roles
- Supported the marketing team by editing and proofing print/digital marketing collateral, which developed attention to detail and quality assurances skills that are important for software development roles

Key Accomplishments:

- ❖ Top salesperson in 3 consecutive outbound campaigns
- ❖ Demonstrated propensity for technical abilities and promoted to tech support