

**JOYCE TIONG**  
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(469) 463-2799

## **EDUCATION**

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**The University of Texas at Austin-** Austin, TX Anticipated graduation: May 2021  
*Bachelor of Science and Arts in Biology, Honors* GPA: 4.0

- Spanish for Medical Professions Certificate (24 hours)
- Evidence and Inquiry Certificate (18 hours)
- Capstone thesis, in progress: “Affordable Housing and Homelessness in Urban America”

## **LEADERSHIP**

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**GHealth-** *Director of Community Engagement;* Austin, TX Jan 2020 – Present

- Teach science and health literacy topics to high school equivalency (HSE) students preparing for their GEDs
- Lead the Community Engagement Committee, which aims to connect HSE students with resources to continue their education and to create stronger relationships among GHealth volunteers

**Health Leadership Apprentice Program-** *Apprentice;* Dell Medical School Aug 2019-Present

- Collaborating with community leaders on a project to improve waste management in East Austin
- Worked with community partners to organize a park clean-up event in the Rundberg area

**Hunger and Homelessness Outreach-** *Vice President;* Austin, TX April 2019-May 2020

- Organized and led volunteer events for members at local soup kitchens and shelters
- Educated members on initiatives addressing homelessness in order to promote advocacy and community engagement

**The Project-** *Administrative Director;* Austin, TX April 2019-Present

- Organized volunteering and social events for members in order to foster a sense of community within our team and the greater Austin area
- Helped The Project achieve Exemplary Status, the highest honor for UT organizations

**The Project-** *Volunteer Management Co-Executive Director;* Austin, TX Sep 2018-April 2019

- Collaborated with community leaders and student volunteers to organize UT’s largest annual service event
- Trained over 80 student leaders on topics related to cultural competency and community engagement

**Camp Out on a Limb-** *Camp Counselor;* Killeen, TX June 24-29 2018

- Volunteered as a counselor at a camp for children with multiple limb differences
- Led campers through activities designed to foster independence, teamwork, and self-confidence

**Polymathic Scholars Program-** *Mentor and Student Recruiter;* Austin, TX Aug 2017-Present

- Mentor freshmen Polymathic Scholars
- Guide prospective honors students through the honors application process

## **RESEARCH EXPERIENCE**

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**Diabetes Management in Mexico-** *Student Researcher;* Austin, TX March 2019-Present

- Collaborating with an interdisciplinary team to study diabetes management in MX using design-thinking
- Pitched project to a panel of university deans and was awarded a \$25,000 grant
- Published a scoping review on aging and diabetes in Mexico in *Aging in the Americas* as third author

**Dr. Osier’s Biobehavioral Lab-** *Regulatory Chair;* Austin, TX Aug 2018-Present

- Conduct research in a lab that studies biomarkers associated with traumatic brain injury in children
- Consent patients with traumatic brain injuries at Dell Children’s Medical Center
- Manage regulatory aspects of the study to ensure compliance with clinical research standards
- Worked with the Dean of Nursing to add a biomarkers component to a longitudinal multiple sclerosis study

## **COMMUNITY SERVICE**

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<b>Contact Tracing-</b> <i>Volunteer</i> ; Austin, TX	May-July 2020
<ul style="list-style-type: none"><li>• Provide isolation guidelines and community resources to people who have tested positive for COVID-19</li><li>• Collect information on patients' symptoms and contacts in order to track and prevent the spread of the virus</li></ul>	
<b>New Century Hospice-</b> <i>Volunteer</i> ; Austin, TX	June 2019-Present
<ul style="list-style-type: none"><li>• Provide companionship and support to terminally ill patients and their family members</li></ul>	
<b>Global Medical Training-</b> <i>Volunteer</i> ; Panama	March 2018
<ul style="list-style-type: none"><li>• Helped doctors establish pop-up clinics in rural Panama</li><li>• Assisted doctors by taking vitals, assessing patients, and writing prescriptions</li></ul>	
<b>Students Expanding Austin Literacy-</b> <i>Volunteer</i> ; Austin, TX	Jan 2018-Dec 2018
<ul style="list-style-type: none"><li>• Promoted child literacy at local Austin schools by mentoring elementary-school children</li><li>• Acted as a weekly reading buddy for a third-grade student to build stronger literacy skills</li></ul>	
<b>Home-Cooked Fridays-</b> <i>Volunteer</i> ; Austin, TX	Sep 2017-Present
<ul style="list-style-type: none"><li>• Cook and serve free weekly meals to homeless and low-income residents in Austin</li></ul>	
<b>Habitat for Humanity-</b> <i>Volunteer</i> ; Collin County, TX	Aug 2016-Present
<ul style="list-style-type: none"><li>• Help build homes for low-income families in the Collin County area</li></ul>	
<b>Texas Scottish Rite Hospital for Children-</b> <i>Volunteer</i> ; Dallas, TX	June 2016-Jan 2019
<ul style="list-style-type: none"><li>• Assisted patients and staff in the In-Patient Nursing Unit</li><li>• Greeted and checked-in patients and their families in the outpatient clinics</li></ul>	

## **WORK EXPERIENCE**

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<b>Time and Motion Studies-</b> <i>Intern</i> ; Austin, TX	Jan 2020 – Mar 2020
<ul style="list-style-type: none"><li>• Interned with a process improvement team at Dell Medical School</li><li>• Shadowed patients in a musculoskeletal clinic in order to collect data to improve clinic efficiency</li></ul>	
<b>Living for Zachary-</b> <i>Summer Intern</i> ; Carrollton, TX	June 2018- Aug 2018
<ul style="list-style-type: none"><li>• Summer intern at a health-based non-profit that raises awareness for sudden cardiac arrest in youth</li><li>• Facilitated oversight of community outreach events and social media platforms</li></ul>	
<b>Infectious Disease Doctors-</b> <i>Summer Extern</i> ; Plano, TX	May 2018- Aug 2018
<ul style="list-style-type: none"><li>• Helped medical assistants manage patients' charts</li><li>• Stocked supplies in clinic pharmacy</li></ul>	
<b>UTalk-</b> <i>Student Fundraiser</i> ; Austin, TX	Oct 2017-Dec 2017
<ul style="list-style-type: none"><li>• Fundraised over \$3,000 for the University of Texas at Austin</li><li>• Recruited the highest number of new donors for the 2017 fall semester</li></ul>	

## **HONORS AND AWARDS**

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College of Natural Sciences Scholarship	Aug 2020
Eva Stevenson Woods Endowed Presidential Scholarship	May 2020
President's Award for Global Learning	Oct 2019
Patricia L Johnston Biological Sciences Student Research Scholarship	Aug 2019
Robert E. Boyer Endowed Presidential Scholarship for Natural Sciences	Aug 2019
Ralph A. Steiner, M.D. Scholarship	Aug 2018
Movoto Love Where You Live Scholarship	March 2018

## **ADDITIONAL INFORMATION**

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**Languages:** Proficient in Spanish

**Skills:** Proficient in Microsoft Word, Excel, and PowerPoint

**Additional:** Eligible to work in the United States without restrictions