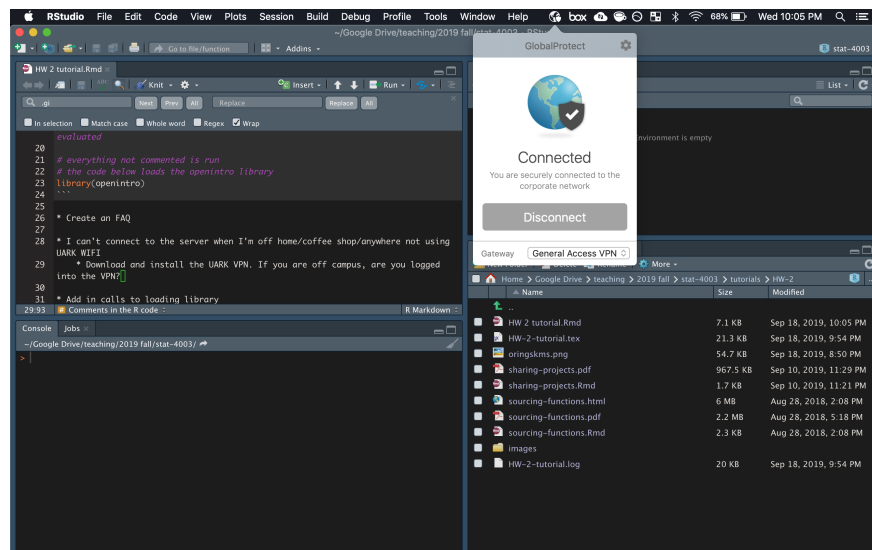# Frequently Asked Questions

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Created 8/31/2020
Last modified 8/31/2020
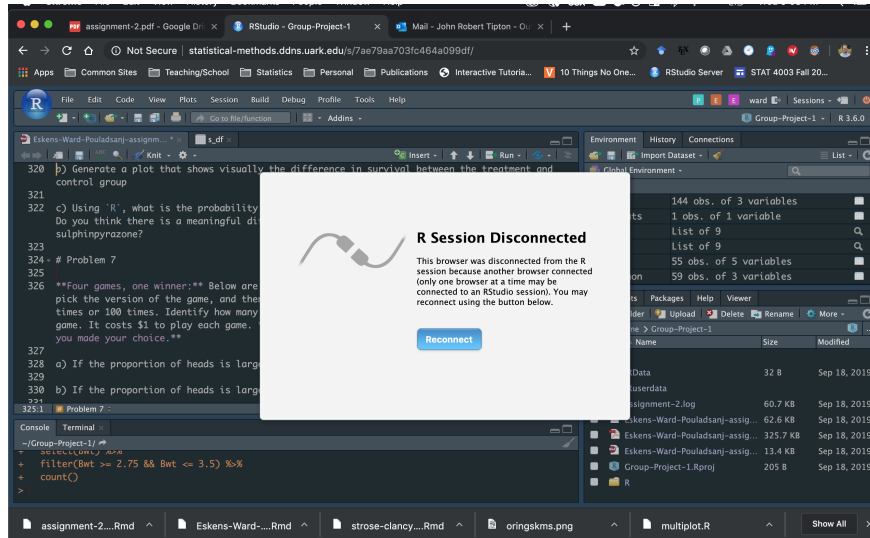
1 Make sure you read this document before sending me an email. These are the most common issues that arise during this course so there is a high likelihood that your issue will be here.

2 I can't connect to the server when I'm off home/coffee shop/anywhere not using UARK WIFI

- Download and install the UARK VPN. If you are off campus, are you logged into the VPN? Double check

```
knitr::include_graphics(here::here("images", "FAQs", "vpn.png"))
```
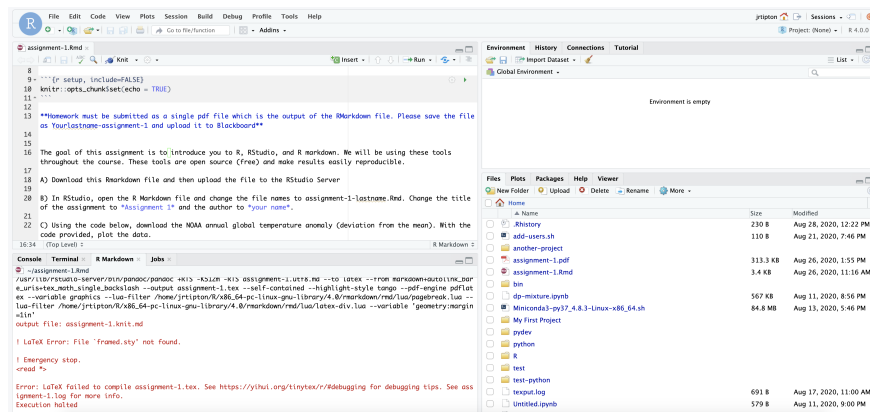

3 Server disconnected

I keep getting the error message below. What gives?

The above message can arise for multiple reasons. The most common are

1) I, the instructor, have logged into your RStudio server account to either help you with a problem or to see what progress you have made. If you had an active connection and then get booted off a couple times in a row, I am likely working on your account.

2) You have a poor internet connection and/or you are not on the VPN

3) There is an error on the server end. If this occurs for more than a few minutes and you are either on campus or logged into the VPN, send me an email

4 You get the error: `! LaTeX Error: File 'framed.sty' not found.`

- Make sure you have installed `tinytex` package and have installed `tinytex` by copying the code below and pasting it into the R console (lower left window)

```
install.packages("tinytex")
tinytex::install_tinytex()
```

- Finally, close your RStudio session and then start a new session

- More detailed instructions are available in this video

5 I want to do *XXX* in Rmarkdown

- Rmarkdown list of commands

- Google it