Jenny Takahara

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Recent full stack software engineering program graduate, passionate about building user centered solutions. Previous experience shaping software professionally as a technical and UX writer.

TECHNICAL SKILLS

Languages/frameworks: Javascript, Python, React.js**,** Typescript, Flask, PostgreSQL, Express, Node.js, Jest, Tailwind
Other Skills: Technical documentation, content design, project management, data analysis, agile, figma

PROJECTS

Visu-NYC *September 2023-November 2023*
- Designed and coded a geospatial visualization application to help make sense of the vast amounts of public data from NYC through an intuitive interface.
- **Created with:** kepler.gl, NYC Open data, React.js, Express, and PostgreSql.

Parktrippers *April 2023 - June 2023*
- Designed and coded an app that simplifies organizes the national park trip planning process by centralizing all park information and allowing for custom itinerary creation to all US national parks.
- **Created with:** Flask, Python, NPS API, Unsplash API, SQLalchemy, PostgreSql, and WTForms.

EXPERIENCE

Springboard - Software Engineering Fellow
February 2023 - December 2023
- 700+ hours of hands-on course material, with 1:1 industry expert mentor oversight, and completion of 4 in-depth portfolio projects. Mastering skills in front-end web development, back-end web development, databases, and data structures and algorithms.

Appian Corporation - New York, New York - *Information Developer II*
December 2021 – July 2023
- Led projects that streamlined the documentation contributor experiences, driving efficient and collaborative documentation workflows, during a period of growth from 5 to 12 products and 20+ releases
- Used the 'docs-as-code' process to orchestrate documentation development for API docs, architecture diagrams, and developer docs, ensuring on-time delivery across the software development lifecycle.
- Wrote and consulted on UX content and messaging, crafting language to create custom user experiences
- **Highlights:** Company Impact award, Markdown, Git, Github, API documentation, project management, troubleshooting

Pipedrive - New York, New York - *Knowledge Base Manager*
July 2018– November 2021
- Grew a team from 1 to 3 writers, establishing new processes and style guides to create strong department foundation
- Implemented Google Analytics and Tableau dashboards to systematically collect and analyze data, empowering data-driven content decisions and enabling monitoring of KPIs.
- Managed and delegated documentation and publication tasks for 3 product suites
- Led collaboration with research, product, and design teams to conduct user research and increase in-app product usage
- **Highlights:** data analysis, people and project management, content management, process improvement

AWARDS

Grace Hopper Celebration 2023 Scholar
- Awarded GHC scholarship to attend the 2023 Grace Hopper Celebration

EDUCATION

Springboard - Software Engineering Program
February 2023 - December 2023

McGill University- Montreal, Canada - *Bachelor of Arts, Psychology*