

Last, First

Student ID: 0123456789

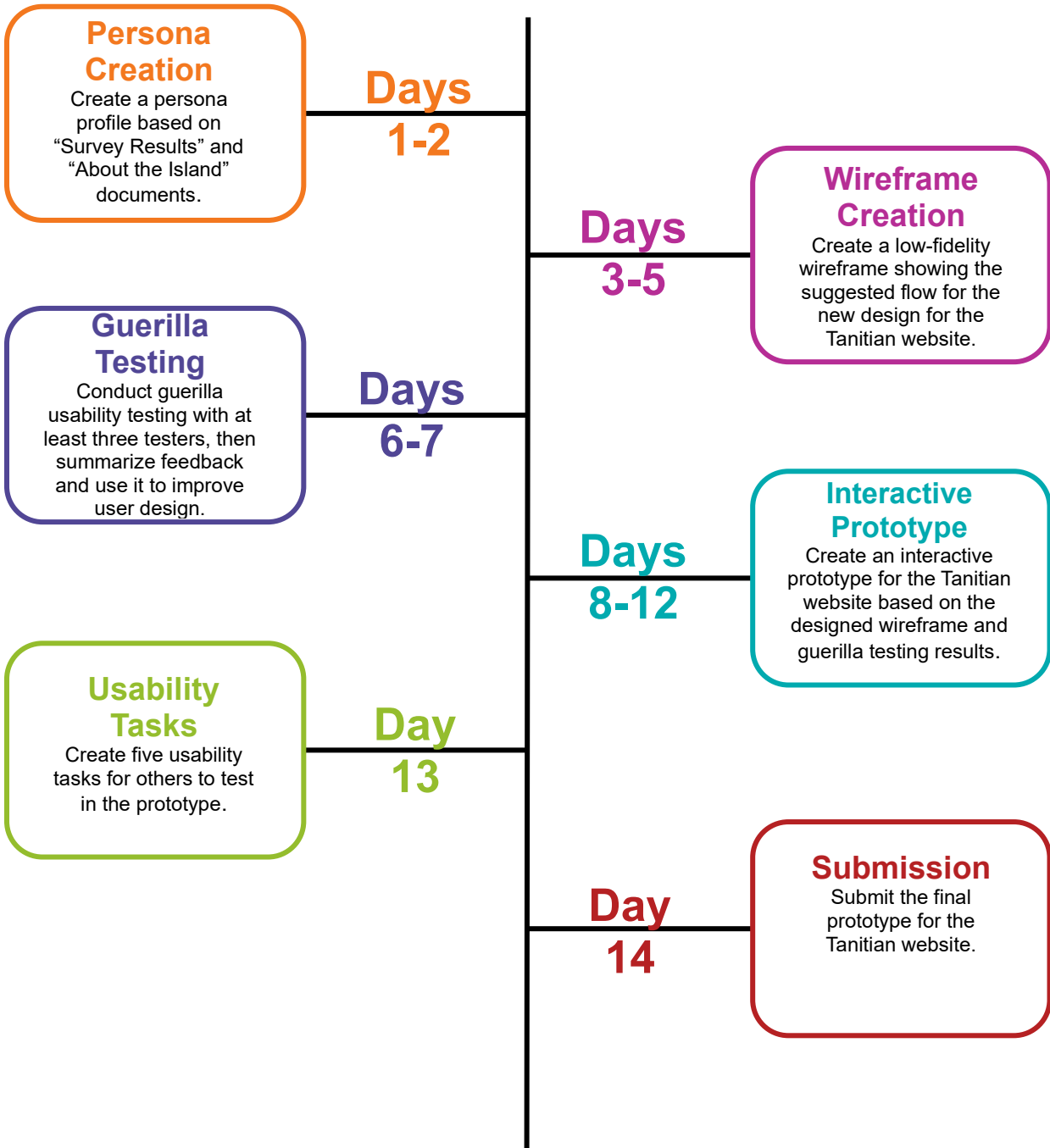
D479 – User Experience Design

Performance Assessment

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Timeline



Sal Smith

Persona



StockPhoto: <https://unsplash.com/photos/person-wearing-blue-top-smiling-j3lf-Jn6deo>

Overview

- Age: 31
- Country of Origin: USA
- # of People in Party: 2
- Purpose of Trip: Honeymoon
- Annual Income: \$100,000
- Visit Status: Repeat
- Length of Stay: 4 days
- Transportation to Island: Cruise Ship

- Island Transportation: Rental Car
- Accommodations: Hotel
- Interested in Local Attractions: Yes

PERSONALITY

Sal is a "do-it-yourself" kind of guy, where he takes on small projects at home constantly. He values being a problem solver. Sal prefers to lead and be in control of the environment around him. As a financial analyst, Sal often plans his trips meticulously.

NEEDS & DESIRES

Sal would prefer to have every activity possible laid out for him so he can budget his and his wife's time accordingly. This includes...

- Rental car
- Detailed calendar of island events
- Highlights for popular visiting spots
- Affordable restaurants for two
- Quiet hotel

PAIN POINTS

As Sal prefers to budget his time, most of his requirements revolve around keeping track of time. Some pain points might include...

- Crowded restaurants
- Hotel near heavy traffic
- Unplanned events
- Public transportation

Guerrilla Testing & Usability Tasks

Participant 1:

Feedback: Overall good. It's a little hard to tell that there is more content on the main page. Maybe try adding a "V" at the bottom of the page to indicate there is more content.

Actionable: Yes

Incorporation into design: Added a "Scroll for more content" message under the picture on the homepage that pops up if the user hasn't scrolled for 3 seconds.

Participant 2:

Feedback: Flows well. It's hard to tell if I submitted my contact us form, my information just disappears.

Actionable: Yes

Incorporation into design: Added a popup after submitting your contact us form to verify to the user that they have submitted their question.

Participant 3:

Feedback: Some of the text is a little bland and hard to read.

Actionable: Yes

Incorporation into design: Used bootstrap's "lead" class to make the text stand out more, and feel more modern.

Prototype Link: <https://jtnoble.github.io/d479-user-experience-design/>

Usability Tasks:

1. What currency does Taniti accept?
2. How do you contact a Taniti representative?
3. Try to submit a question via the "Contact Us" form in the "About" page.
4. How many different forms of entertainment does Taniti offer?
5. How many small grocery stores does Taniti have?

Wireframes

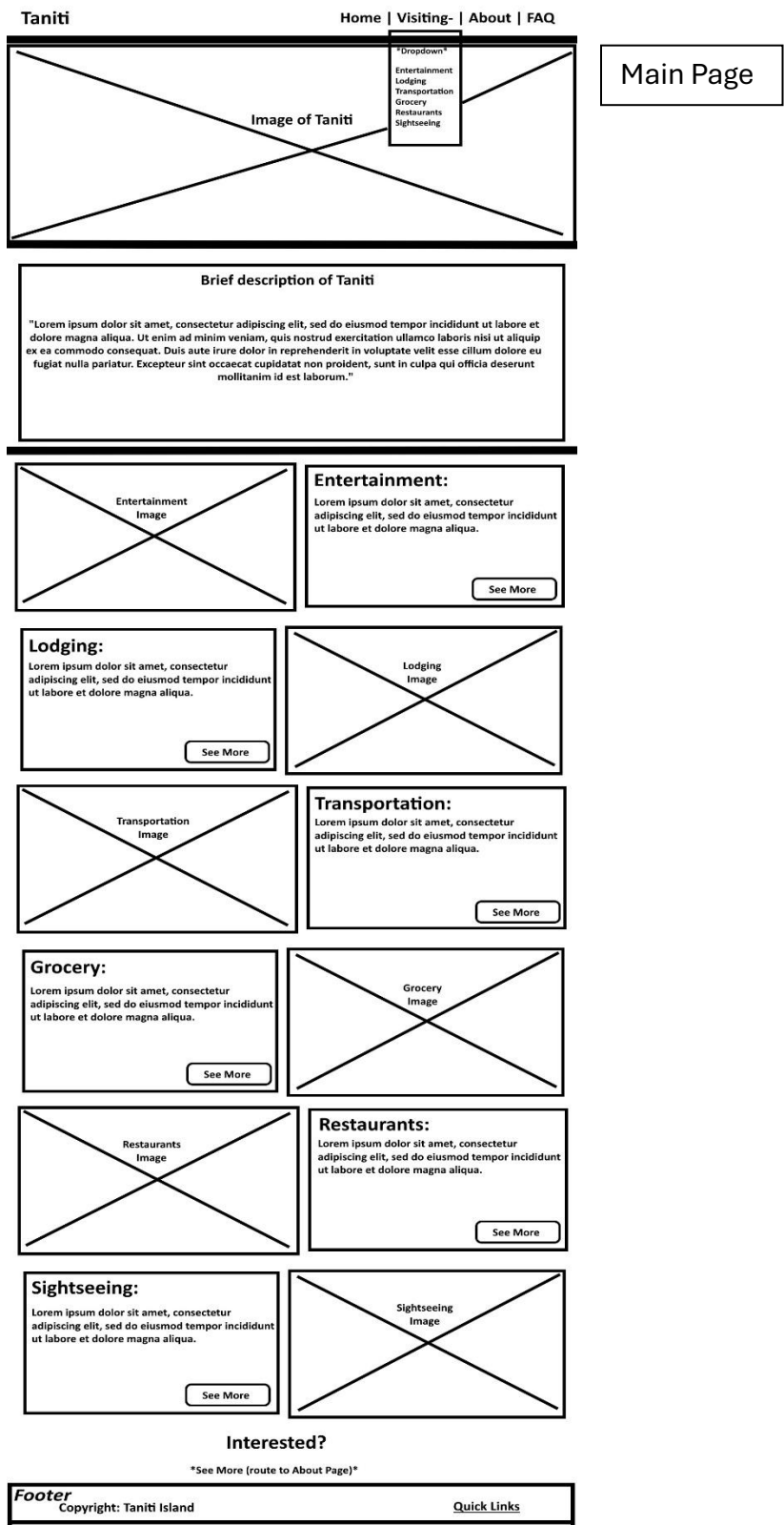


Image of Taniti

About Us

Quick info relative to Taniti: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.

Wanna Learn More?

Image

Contact Us

Name

Email

Question

Footer

Copyright: Taniti Island

[Quick Links](#)

FAQ

Text relevant to the FAQ

- Bulleted list of FAQ info

-
-
-
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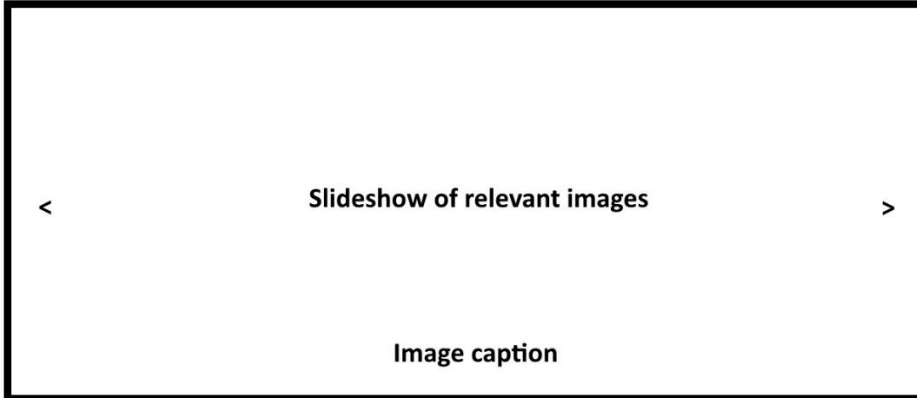
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Sub Page
Style 1



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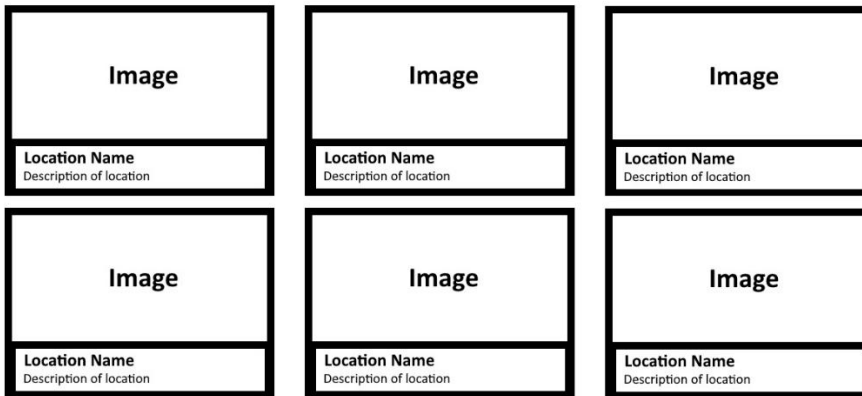
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Sub Page
Style 2



Scrolling to reveal more cards if necessary

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