## JAMES EDWARD TOMASSONI

# Software Engineer

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### **Summary**

github.com/jtomassoni

Software engineer that strives to solve complex problems in an effort to make all easier to understand. As a highly motivated individual that believes two core components of innovation are challenging the status quo and collaboration, I bring high levels of energy and critical analysis to any team, so that we can create quality deliverables for stakeholders while simultaneously sharing team knowledge.

#### **Skills**

JavaScript, React, Express, Node, Python, PostgreSQL, Django, Mocha, Mongoose, MongoDb, Heroku, Atlas, RESTful API, CSS, HTML

### **Projects**

921steak \\ Demo site with full admin CRUD, used to sell other small biz on responsive upgrades \\ http://921steak.com

- Designed Full-Stack SPA in three developer team using Django, Djoser, Python, React, and Styled Components.
- Fully responsive, includes authenticated functionality for CMS, allowing full crud of menu items to logged in users.

Botanical Babbles \\ Social media style app for the plant community \\ https://bbfe.herokuapp.com/

- Created Full-Stack SPA in five developer team using Express.js. Node.js, MongoDB, React.js.
- Acted as Scrum Master to ensure direction, focus, equal contribution and overall knowledge sharing.
- Established workflows, daily stand-ups, pair programming sets, and code reviews.

JTX \\ Web app for navigating past and upcoming spaceX launch details \\ http://itx.herokuapp.com

- Built Front-End SPA using JavaScript, React.js, CSS and React Bootstrap.
- Implemented RESTful API for fetch calls to SpaceX launch data.
- Delivered smooth, feature rich and user friendly experience by employing responsive design elements.
- Improved user experience by linking third-party video player plug-ins, giving the app more engagement value.

Tower of Hanoi \\ Logical brain teaser, math based video game \\ https://jtomassoni.github.io

- Developed a game using JavaScript logic to ensure a seamless and engaging user experience.
- Utilized DOM Manipulation with CSS structure to create dynamic and easy to understand game.

### **Experience**

### TECHNOLOGY CONSULTANT // 2013-present

#### Earth, Wood and Fire // Remote Consulting

- Designed proprietary digital signage solution for multi-location restaurant; sales +16%.
- Revamped website in collaboration with original web designer; user traffic +5%; online ordering implemented.
- Implemented a social media management plan; average digital response time decreased from 72 hrs to 12 hrs.
- Maintained 15 Office PCs + GSuite accounts for ownership and management.

#### **ENTERPRISE PRODUCT SPECIALIST // 2018-2020**

#### FareHarbor // Denver, CO

- Spearheaded company wide bookability project, managing 75 global and multilingual employees, created est \$70M in 2020 Revenue resulting in promotion to Enterprise Product Specialist.
- Promoted to Senior Product Specialist by reaching 150% productivity goals in first year.
- Acted as liaison between tech and customer-facing teams for education on product updates and feature requests

### **CUSTOMER SERVICE TEAM LEAD // 2016-2018**

OpenTable // Denver, CO

- Managed team of 14 agents, coaching and motivating on technical and soft skills with tracked KPIs.
- Promoted to Team Lead through consistently exceeding expectations as an agent.

#### **Education**

**SOFTWARE ENGINEERING IMMERSIVE | General Assembly,** Remote **BACHELOR OF ARTS:** Criminology | **Towson University,** Baltimore, MD