

# JAMES EDWARD TOMASSONI

## Software Engineer

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Denver, CO/Remote

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### Summary

Software engineer that strives to solve complex problems in an effort easier to understand. As a highly motivated individual that believes two core components of innovation are challenging the status quo and collaboration, I bring high levels of energy and critical analysis to create quality deliverables for stakeholders while simultaneously increasing team knowledge

### Skills

React.js, Express.js, Node.js, Python, Django.js, React Bootstrap, RESTful API, JavaScript, CSS, HTML, Git

### Projects

**921steak** \ Demo site that will be used to sell other mid-size restaurants on upgrades \ <http://921steak.com>

- Designed Full-Stack SPA in three developer team using Django, Python, React, and Styled Components.
- Simple Content Management Software, allowing restaurant management to edit components simply and easily without needing to contact a third party.
- Fully responsive for all screen sizes.

**BOTANICAL BABBLER** \ Social media style app for the plant community \ <https://bbfe.herokuapp.com/>

- Created Full-Stack SPA in five developer team using Express.js, Node.js, MongoDB, React.js.
- Acted as Scrum Master to ensure direction, focus and equal contribution.
- Established workflows, daily stand-ups, pair programming sets, and code reviews.

**JTX** \ Web app for navigating past and upcoming SpaceX launch details \ <http://jtx.herokuapp.com>

- Built Front-End SPA using JavaScript, React.js, CSS and React Bootstrap.
- Implemented RESTful API for fetch calls to SpaceX launch data.
- Delivered smooth, feature rich and user friendly experience by employing responsive design elements.
- Improved user experience by linking third-party video player plug-ins, giving the app more engagement value.

**TOWER OF HANOI** \ Logical brain teaser, math based video game \ <https://jtomassoni.github.io>

- Developed a game using JavaScript logic to ensure a seamless and engaging user experience.
- Utilized DOM Manipulation with CSS structure to create dynamic and easy to understand game.

### Experience

**TECHNOLOGY CONSULTANT // 2013-present**

**Earth, Wood and Fire // Remote Consulting**

- Designed proprietary digital signage solution for multi-location restaurant; sales +16%.
- Revamped website in collaboration with original web designer; user traffic +5%; online order conversion +12%.
- Implemented a social media management plan; average digital response time decreased from 48 hours to 8 hours.
- Maintained 15 Office PCs + GSuite accounts for ownership and management.

**ENTERPRISE PRODUCT SPECIALIST // 2018-2020**

**FareHarbor // Denver, CO**

- Spearheaded company wide bookability project, managing 75 global and multilingual employees, created est \$70M in 2020 Revenue resulting in promotion to Enterprise Product Specialist.
- Promoted to Senior Product Specialist by reaching 150% productivity goals in first year.

**CUSTOMER SERVICE TEAM LEAD // 2016-2018**

**OpenTable // Denver, CO**

- Managed team of 14 agents, coaching on technical and soft skills with tracked KPIs.
- Promoted to Team Lead through consistent high performance as an agent.

### Education

**SOFTWARE ENGINEERING IMMERSIVE** | General Assembly, Remote

**BACHELOR OF ARTS:** Criminology | Towson University, Baltimore, MD