

John Pennell

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Summary of Skills and Attributes

Interpersonal

- Confident in working well with others and a team player
- Sales and customer service experience demonstrated at The Warehouse, EB Games, Academy Group and Gull
- Participate in a team in a retail or distribution environment (The Warehouse)

Personal Management

- Initiative and ability to take responsibility, make decisions and achieve good results
- Organisational, planning and time management skills
- Pays attention to detail and is determined to complete the task at hand
- Always on time

Communication

- A good level of verbal and written communication skills
- Establish and maintain positive customer service interactions
- Communicate information in a specified workplace

Electronics and Technology

- Keeping up to date with the latest technologies and always eager to learn something new
- Having a good understanding of modern applications and software

Practical

- Demonstrate knowledge of workplace health and safety requirements
- Maintain personal presentation and a positive attitude in a workplace

Education and Achievements

- Bachelor of Science Degree, (Computer Science major), University of Auckland, 2018
- A grade in Principles of Computer Science, University of Auckland, 2016
- A grade in Principles of Programming, University of Auckland, 2015
- NCEA Level 3 Merit Endorsement, Avondale College, 2014
- Introduction to Health and Safety, Actions for Survival Training Ltd, 2013

Work Experience

- Sales Associate, (EB Games), New Lynn, March - Current 2019
Retail sales role at EB Games, selling video game and pop culture products
- Telemarketer, (Academy Group), Auckland City, Jan - Feb 2019
Telemarketing position at Academy Group, selling adspace on various publishings and websites
- Site Management, (WayDgo), Avondale, Nov - Dec 2018
Supervised and instructed those in the self service speedlanes at various Gull stations
- Retail Training at The Warehouse, (The Warehouse), New Lynn, 2014
A retail training program (Gateway), during highschool to develop my skills in sales

Computer Skills

- Basic knowledge: Python, Java, C#, .NET, HTML, CSS, Javascript, SQL, XML
- Software: Android Studio, Visual Studio, Git, Latex, SQL Server Management Studio, Access, Excel, Photoshop

Referees

- Shirley Lim,
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