

John Pennell

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Summary of Skills and Attributes

Interpersonal

- Confident in working well with others and a team player
- Sales and customer service experience demonstrated at the Warehouse (New Lynn)
- Participate in a team in a retail or distribution environment (The Warehouse)

Personal management

- Initiative and ability to take responsibility, make decisions and achieve good results
- Organisational, planning and time management skills
- Pays attention to detail and is determined to complete the task at hand
- Always on time

Communication

- A good level of verbal and written communication skills
- Establish and maintain positive customer service interactions
- Communicate information in a specified workplace

Electronics and technology

- Keeping up to date with the latest technologies and always eager to learn something new
- Having a good understanding of modern applications and software

Practical

- Demonstrate knowledge of workplace health and safety requirements
- Maintain personal presentation and a positive attitude in a workplace

Education and Achievements

- **Bachelor of Science**, (Computer Science major), University of Auckland, 2018
- **A grade in Principles of Computer Science**, University of Auckland, 2016
- **A grade in Principles of Programming**, University of Auckland, 2015
- **NCEA Level 3 Merit Endorsement**, Avondale College, 2014
- **Introduction to Health & Safety**, Actions for Survival Training Ltd, 2013
- **Customer Service Award**, The Warehouse, 2013

Work Experience

- **WayDgo**, (Gull), Rosebank Road, 2018
Speedlane attendee, supervised and instructed those in the self service speedlanes at Gull
- **Retail Training at The Warehouse**, (The Warehouse), New Lynn, 2014
A retail training program (Gateway), during highschool to develop my skills in sales

Computer Skills

- **Basic knowledge:** Python, Java, C#, HTML, CSS, Javascript, SQL, XML

Referees

- **Shirley Lim**, (Work Broker)
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Gina, (WayDgo)
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