Bug Report: Writer

Issue 8347 – Please include smart undo functionality <a href="https://bz.apache.org/ooo/show\_bug.cgi?id=8347">https://bz.apache.org/ooo/show\_bug.cgi?id=8347</a>

# **Evaluation: First Impressions**

Yes there is a summary.

Could be a shorter description, though it is longer since it is comparing to another product.

Is fairly easily understandable if the reader knows both MS Word and OOW.

Yes, the reporter describes in detail the process.

Yes, it is detailed in the report the programs response.

Yes, the requested outcome versus the actual outcome are made clear.

No start state specified, but the bug can be replicated in any instance.

Not specified, but not needed.

No, it is merely described as the output that is viewed when the process is done.

No, all is very in place with the report.

No, very unbiased report.

Seems fine, describes the issue and easily how one could test it out.

Possibly, would require more testing.

# **Evaluation: Replicate the Report**

Yes, easily repeatable.

No, was easily decidable from the original report.

No, was able to see the output that was described through the report's description.

No, the bug still remained as it was described originally.

No, the steps were very to the point and the output was as described.

Yes, the failure was described precisely as it appears.

No, the summary compares the failure to MS Word's own output and could be better detailed.

No, no additional info was present.

### **Evaluation: Follow-Up Tests**

No, the tests are easily done and the bug is viewable to it's full extent as described after just a few tests.

#### **Evaluation: Tester's Speculation or Evaluation**

Yes, the tester determines the current method of output is less ideal that it should be. A personal belief that may not stand true with everyone.

No, simply their own preferences in how it should work similar to MS Word's undo feature.

### **Adding Comments:**

On a fresh install of OpenOffice 4.1.7 the issue described in the initial report still persists.

The key difference between the smart undo in MS Word and the undo in OOW is that Word has a method to undo entire phrases based on the pauses the user makes while typing while in OOW the undo remains as a single alpha-numeric word undo or other-character undo.

This bug would be important since many users are more familiar with the Word form of the smart undo and this bug interferes with their expectations of how our undo should work in their eyes.