Jason
TORRES

CYBERSECURITY SPECIALIST

WORK EXPERIENCE

THRYV – SUPPORT SPECIALIST (JUN 2023 – JAN 2024)

- Provided Tier 1/2 technical support and troubleshooting for client software issues.

ALORICA – TECHNICAL SUPPORT / BACKOFFICE (SAMSUNG CAMPAIGNS) (2017 – 2019)

- Provided Tier 2 support for Samsung devices and Samsung Pay.
- Handled sensitive data securely.

ACADEMIA EUROPEA – TEAM LEADER / ENGLISH TEACHER (FEB 2020 – MAR 2021)

- Supervised and trained a team of instructors, ensuring compliance and performance improvements.

EDUCATION & CERTIFICATIONS

- CompTIA Security+ Certified – Jul 2025
- Associate Degree in Computer Science – Atlantis University, September 2025
- Bachelor's Degree in Foreign Languages
- SOC Analyst Training (In Progress) – TryHackMe

REFERENCES

- Issanel Matos – Supervisor, Samsung
- Phone: +1 829-804-6290
- Diana Reyes – Supervisor, Samsung
- Phone: +1 809-923-0211

CONTACT INFORMATION

- ✉ jjtorres716@gmail.com
- ☎ 786-984-0065
- 🌐 https://jtr2515.github.io/Myspace/

PROFESSIONAL SUMMARY

Aspiring Cybersecurity Analyst passionate about network security and threat detection. Motivated to apply technical skills and grow in a professional cybersecurity role.

AREAS OF EXPERTISE

- Network Security & Monitoring
- Vulnerability Assessment & Risk Management
- Basic Penetration Testing
- Security Tools: Wireshark, Metasploit.
- Programming: Python (Intermediate)
- Operating Systems: Windows, Linux
- Threat Detection & Incident Response

LANGUAGES

- Spanish – Native
- English – Advanced / Fluent